CHATBOT SKILLS CREATION

Overview: Editing actions

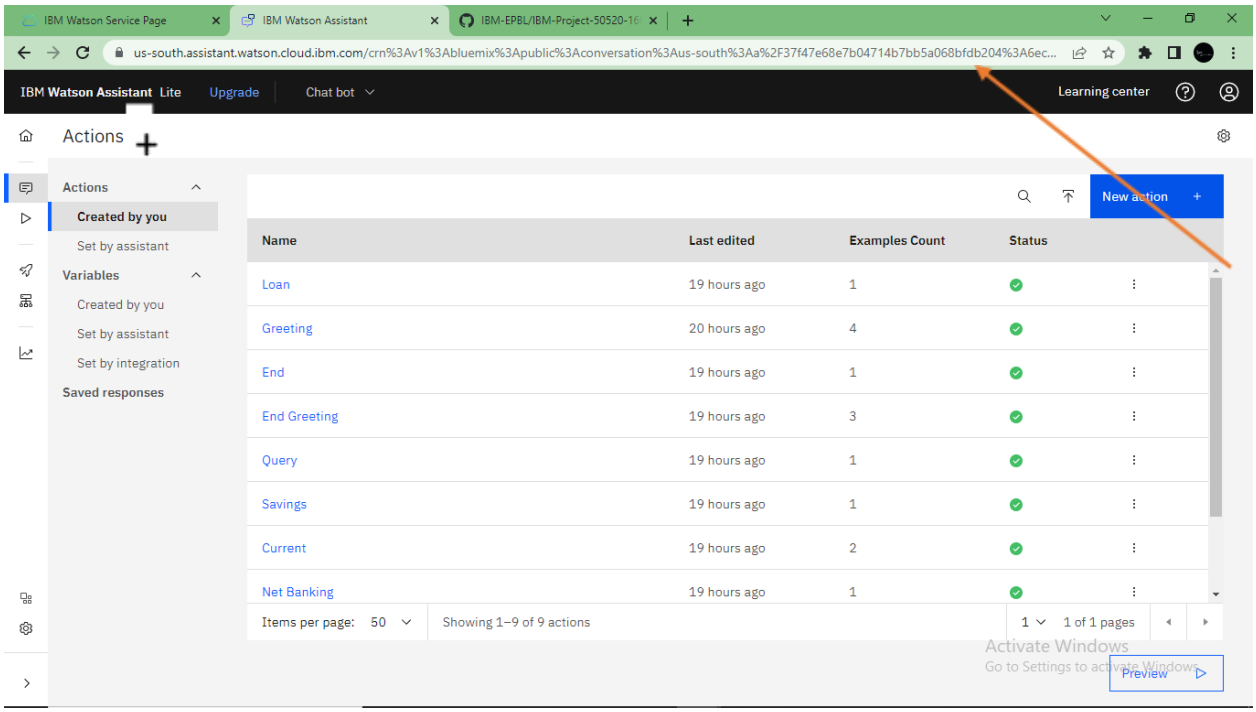
Like a human personal assistant, the assistant you build will help the customers to perform tasks and answer questions. To accomplish this, you define actions for the assistant. An action represents a unique outcome you want your assistant to be able to accomplish in response to a user's request. An action comprises the interaction between a customer and the assistant about a particular question or request. This interaction begins with the user input that starts the action. It might then include additional exchanges as the assistant gathers more information, and it ends when the assistant carries out the request or answers the customer's question.

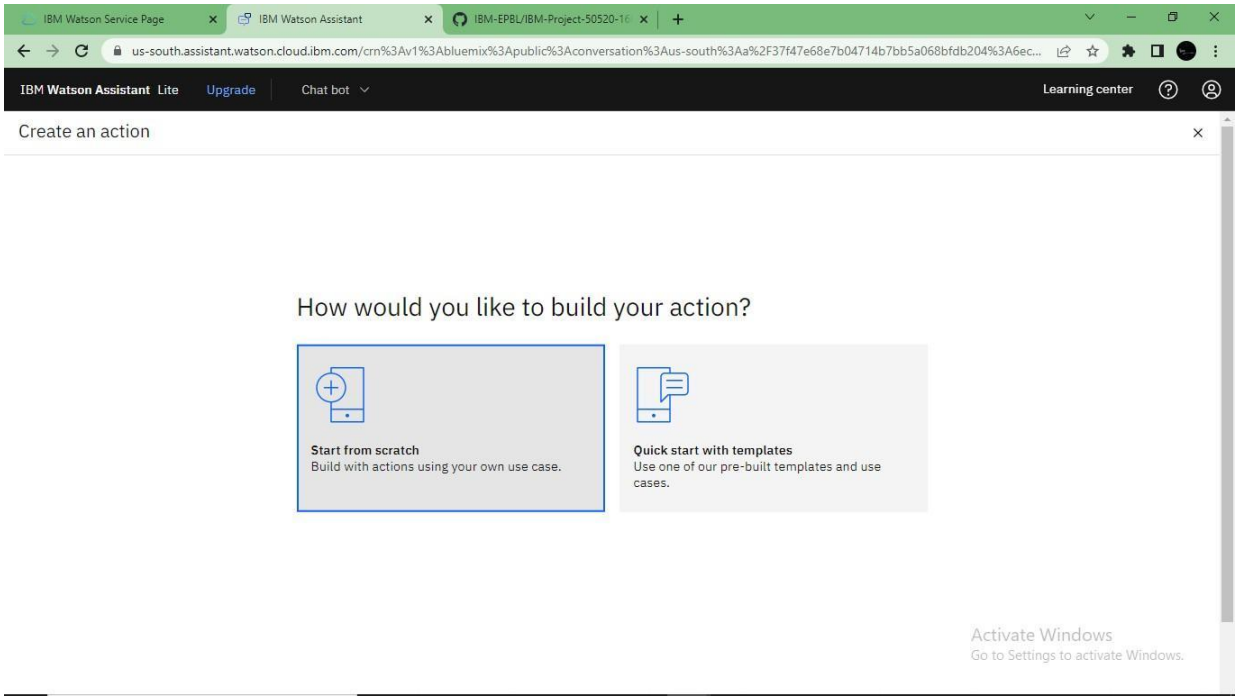
Creating and editing an action

To see how actions work and how you build one, let's go through an example. When you create a new action from scratch, Watson Assistant prompts you for an example of the customer input that starts the action. This text is also used as the default name for the action, but you can edit the action name later.

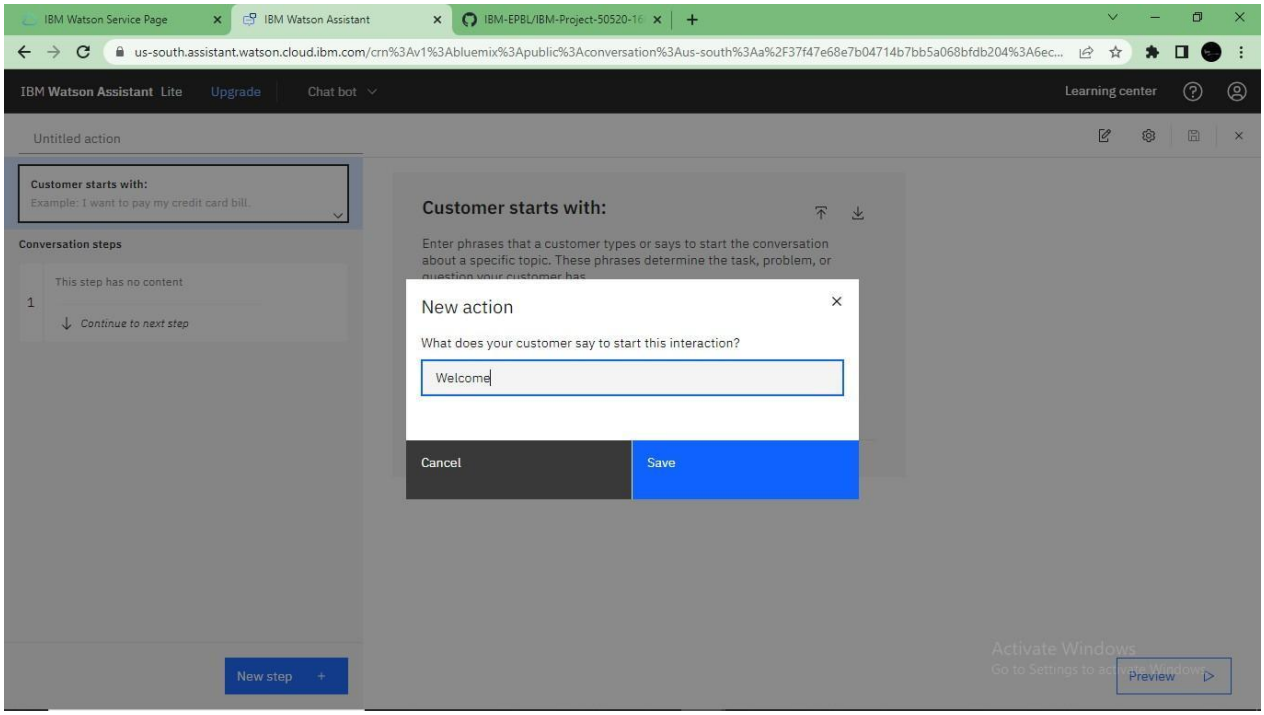
EXAMPLE FOR CREATING ACTIONS AND SKILLS:

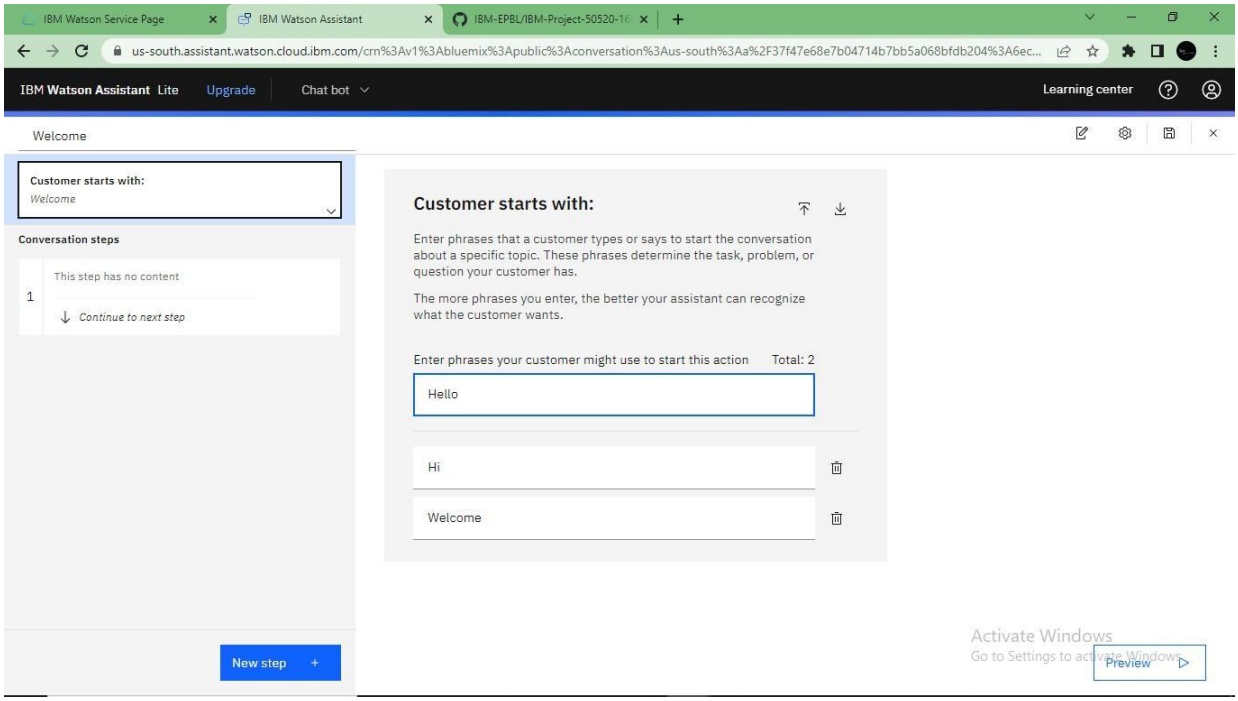
In our example we create one action Welcome for withraw and checking balance from the bank.



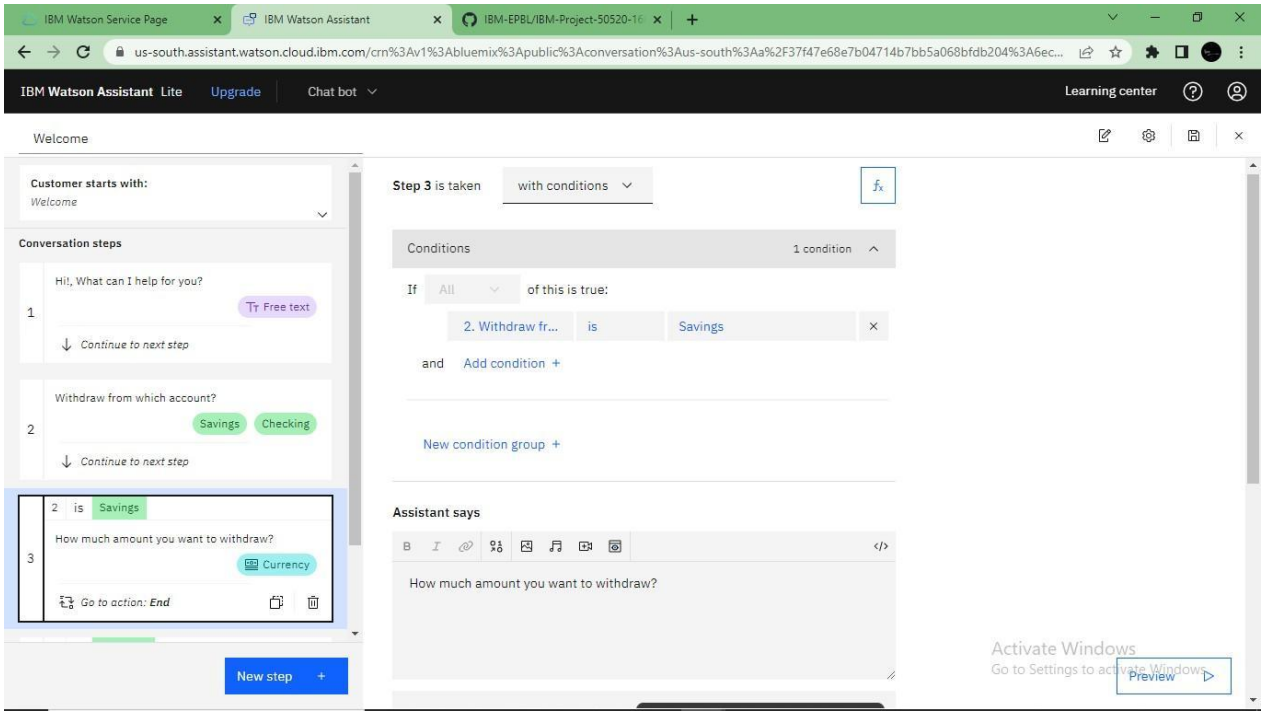

IBM Watson Service Page
IBM Watson Assistant
IBM-EPBL/IBM-Project-50520-16
us-south.assistant.watson.cloud.ibm.com/crn%3Av1%3Abluemix%3Apublic%3Aconversation%3Aus-south%3Aa%2F37f47e68e7b04714b7bb5a068bfdb204%3A6ec...
IBM Watson Assistant Lite
Upgrade
Chat bot
Learning center
Create an action
How would you like to build your action?
Start from scratch
Build with actions using your own use case.
Quick start with templates
Use one of our pre-built templates and use cases.
Activate Windows
Go to Settings to activate Windows.

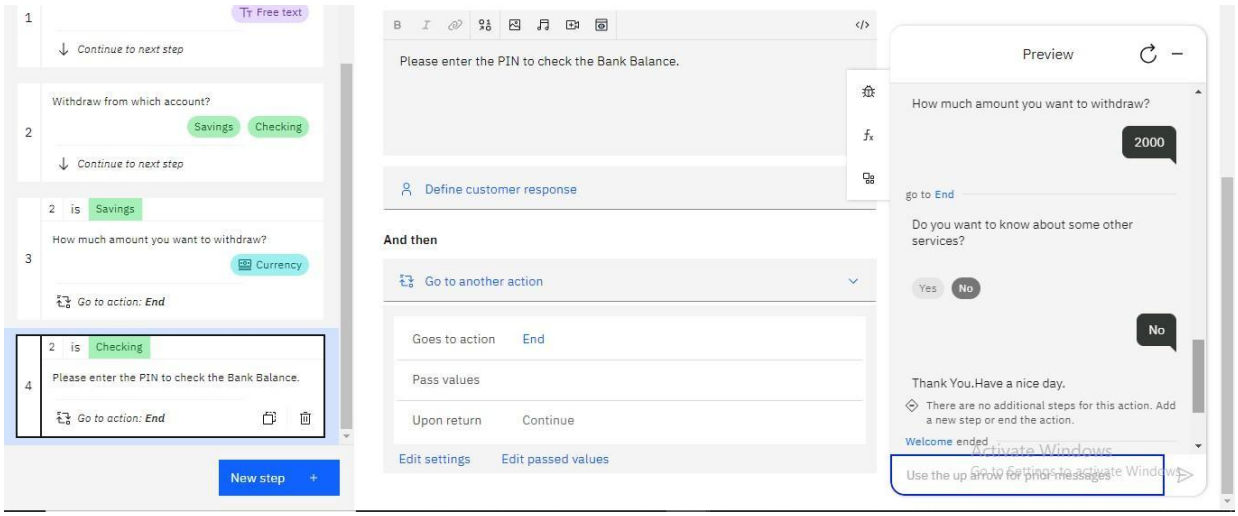
STEP 2:Give a name for the action



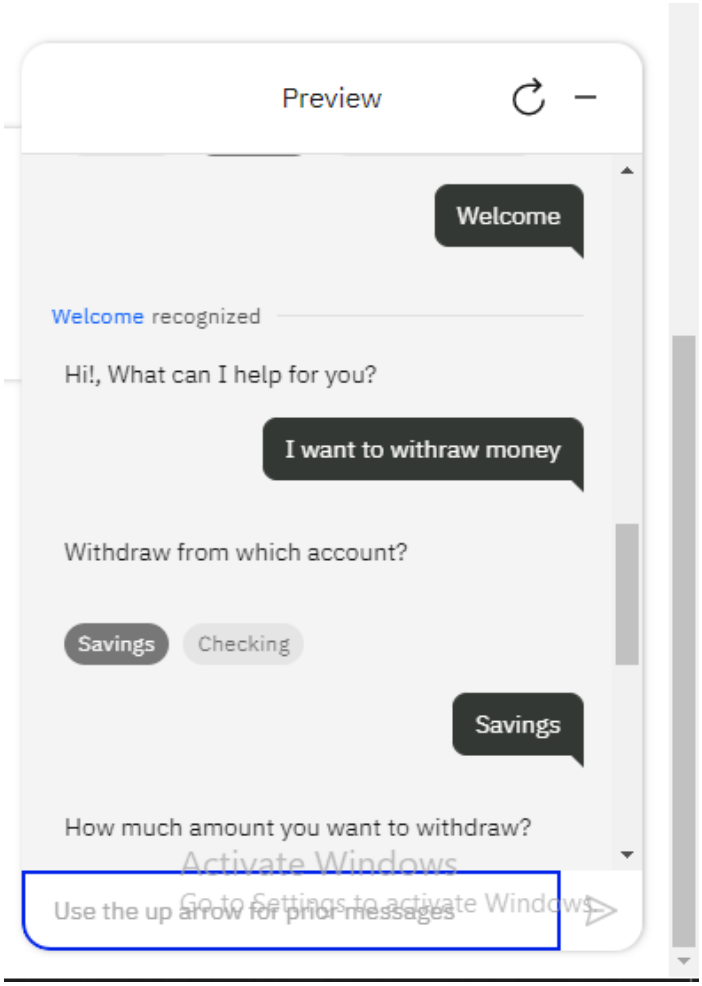


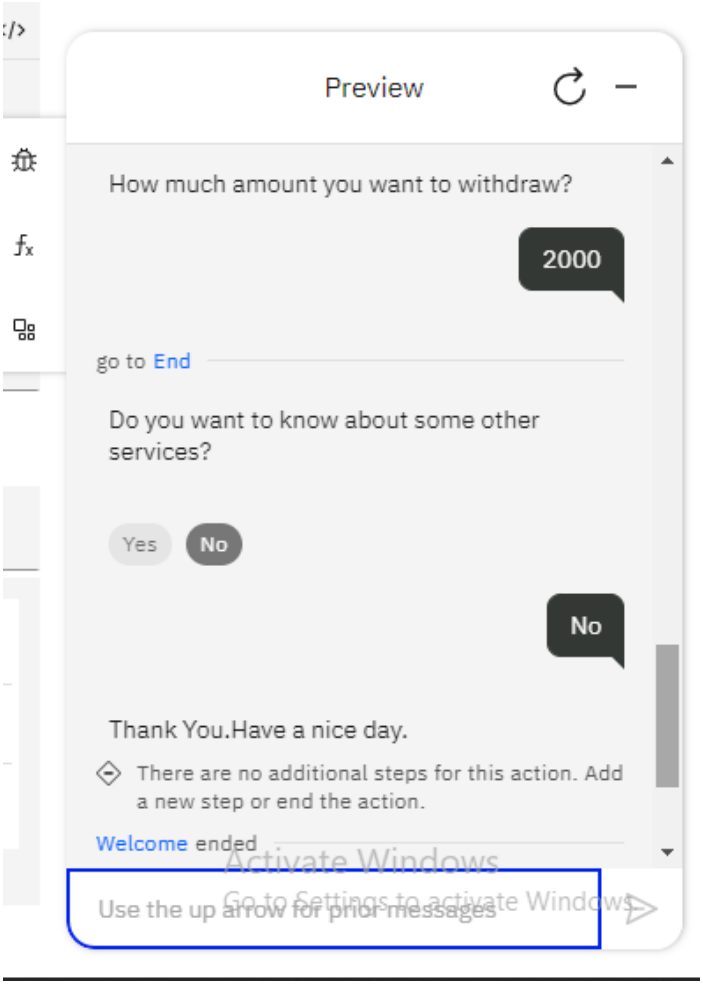
STEP 3: Creating steps for the conditions



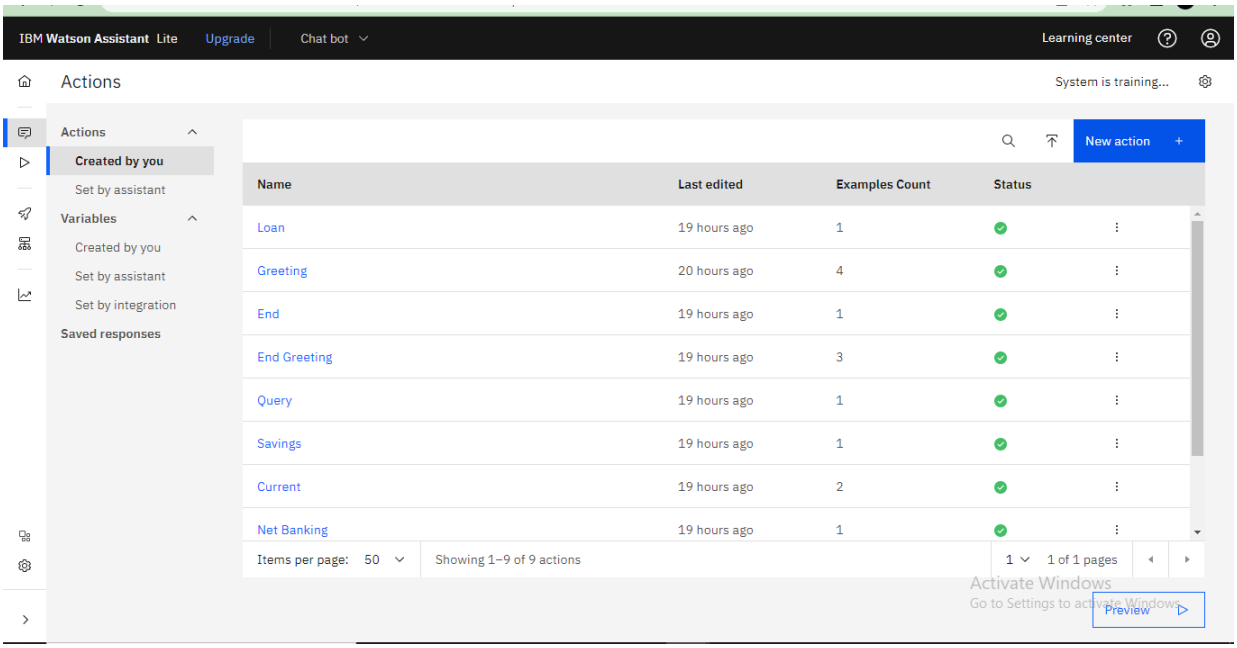


OUTPUT:





THESE ARE THE ACTIONS THAT ARE REQUIRED FOR MY PROJECT


IBM Watson Assistant Lite
Upgrade
Chat bot
Learning center
Actions
System is training...
Actions
Created by you
Set by assistant
Variables
Created by you
Set by assistant
Set by integration
Saved responses
New action
Name
Last edited
Examples Count
Status
Loan 19 hours ago 1
Greeting 20 hours ago 4
End 19 hours ago 1
End Greeting 19 hours ago 3
Query 19 hours ago 1
Savings 19 hours ago 1
Current 19 hours ago 2
Net Banking 19 hours ago 1
Items per page: 50
Showing 1–9 of 9 actions
1 of 1 pages
Activate Windows
Go to Settings to activate Windows.
Preview