



# DemandEst- AI Powered Food Demand Forecaster

#### **PROJECTREPORT**

Submittedby

 SUBASH CHANDRA BOSE
 611619106094

 G SUBASH
 611619106093

 SENKAR
 611619106087

 SOUNDARAPANDIAN
 611619106090

BE.ELECTRONICS AND COMMUNICATION ENGINEERING

# **MAHENDRAINSTITUTEOFTECHNOLOGY**

(Autonomous)

Mahendhirapuri ,Mallasamudram

Namakkal-637503

NOV2022

#### MAHENDRA INSTITUTE OF TECHNOLOGY

(Autonomous)

Mahendrapuri, Mallasamudhram, Namakkal-637503

Department of **BE.ELECTRONICS AND COMMUNICATION ENGINEERING** 

#### **BONAFIDE CERTIFICATE**

Certified of this project report" DemandEst – AI PowerFood

Demand Forecasater " is bonafide work of " " who carried out the project work under by supervisor.

SIGNATURE SIGNATURE

Dr.N.Sathish., M.E., Ph.D., Mr.M.Premkumar, M.E.,

HEAD OF THE DEPARTMENT, SUPERVISIOR,

Professor, Assistant Professor,

Department of Information Department of Information

Technology, Technology,

Mahendra Institute of Mahendra Institute of

Technology, Technology,

Namakkal-637503. Namakkal-637503.

# MAHENDRA INSTITUTE OF TECHNOLOGY

(Autonomous)

Mahendrapuri, Mallasamudhram, Namakkal-637503

Department of Information technology

# CERTIFICATE OF PROJECT APPROVAL

This is to certify that the Project titled " **DemandEst** – **AI Powered Demand Forecaster**" **SUBASH CHANDRA BOSE**(611619106094) **GSUBASH**(611619106093) **SENKAR**(611619106087) **SOUNDHARPANDAIYAN**(611619106090) " in partial fulfillment for the award of the degree of Information Technology during the academic year 2022 - 2023.

ST.	ΙPΙ	$\mathbf{R}$	VI	CI	ΛR	
	,	',	v .		. ,	

HEAD OF THE DEPARTMENT

(signature with seal)

(signature with seal)

#### Date:

Submitted for the end semester viva vorce examination held on\_

**Internal Examiner** 

**External Examiner** 

# **ACKNOWLEDGEMENT**

We would like to take this opportunity to say our thanks to the people who have helped us make this project a reality.

We wish to express our sincere thanks to our honourable chairman, Shri.M.G.Bharath KumarB.Ed.,M.A.,M.I.S.T.E., Of our Educational trust Kalipatty and the Managing Directors Er.Ba.Mahendirann B.E., and Er.Maha Ajay Prasad B.E., providing an extraordinary infrastructure.

We would like to express our sincere thanks to **Dr.Elango M.E.,Ph.D.,**the principal of our college,for their kind encouragement and blessings to do this project.

We also thank **Dr.S.PRABU M.E.,Ph.D.**, Head of the Department of Information Technology and Engineering for the encouragement, valuable suggestions and support in doing this project.

We would like to thank our internal guide **DR.P.NAVARAJA M.E.**,

Department of Information Technology and Engineering for the kind cooperative and support rendered in making our project as success.

We would like to say our science thanks to all other faculties, Department of Information Technology for their active and kind guidance and advices for our project

# **ABSTRACT**

A food delivery service has to deal with a lot of perishable raw materials which makes it all, the most important factor for such a company is to accurately forecast daily and weekly demand. Too much inventory in the warehouse means more risk of wastage, and not enough could lead to out -of-stocks – and push customers to seek solutions from your competitors. The replenishment of majority of raw materials is done on weekly basis and since the raw material is perishable, the procurement planning is of utmost importamne, the task is to predict the demand for the next 10 weeks. The main aim of this project is to create an appropriate machine learning model to forecast the number of orders to gather raw materials for next ten weeks. To achieve this, we should know the information about of fulfilment center like area, city etc., and meal information like category of food sub category of food price of the food or discount in particular week. By using this data, we can use any classification algorithm to forecast the quantity for 10 weeks. A web application is built which is integrated with the model built.

# **CONTENTS**

#### 1. INTRODUCTION

- 1.1 ProjectOverview
- 1.2 Purpose

#### 2. LITERATURESURVEY

- 2.1 Existingproblem
- 2.2 References
- 2.3 ProblemStatementDefinition

#### 3. IDEATION &PROPOSEDSOLUTION

- 3.1 EmpathyMapCanvas
- 3.2 Ideation&Brainstorming
- 3.3 ProposedSolution
- 3.4 ProblemSolutionfit

### 4. REQUIREMENTANALYSIS

- 4.1 Functionalrequirement
- 4.2 Non-Functionalrequirements

#### 5. PROJECTDESIGN

- 5.1 DataFlowDiagrams
- 5.2 Solution&TechnicalArchitecture
- 5.3 UserStories

#### 6. PROJECTPLANNING&SCHEDULING

- 6.1 SprintPlanning&Estimation
- 6.2 SprintDeliverySchedule
- 6.3 ReportsfromJIRA

#### 7. CODING&SOLUTIONING

- 7.1 DataDictionary
- 7.2 LibrariesUsed
- 7.3 DataPre-Processing
- 7.4 FeatureEngineering

- 7.5 EvaluationMetric
- 7.6 InitialApproach
- 7.7 AdvancedModels

# 8. TESTING

- 8.1 TestCases
- 8.2 UserAcceptanceTesting

# 9. RESULTS

- 9.1 PerformanceMetrics
- 10. ADVANTAGES&DISADVANTAGES
- 11. APPLICATIONS
- 12. CONCLUSION
- 13. FUTURESCOPE
- 14. APPENDIX

SourceCodeOutputScr eenshots

GitHub&ProjectDemoLink

#### 1. INTRODUCTION

#### 1.1 OVERVIEW

Afooddeliveryservicehastodealwithalotofperishablerawmaterialswhichmakes it all, the most important factor for such a company is to accurately forecastdaily and weekly demand. Too much inventory in the warehouse means more risk ofwastage, and not enough could lead to out-of-stocks - and push customers to seeksolutionsfromyourcompetitors. Thereplenishmentofthemajorityofrawmaterialsisdone on weekly basis and since the raw material is perishable, the procurementplanning is of utmost importance, the task is to predict the demand for the next 10weeks.

#### 1.2 PURPOSE

The main aim of this project is to create an appropriate machine learning modelto forecast then number of orders to gather raw materials for next ten weeks. Toachieve this, we should know the information about of fulfillment center like area, cityetc., and meal information like category of food, sub category of food, price of the foodor discount in particular week. By using this data, we can use any classificationalgorithmtoforecastthequantityfor10weeks. Forthis awe bapplication is built which is integrated with the model.

#### 2. LITERATURESURVEY

#### 2.1 EXISTINGPROBLEM

The replenishment of the majority of raw materials is done on weekly basis and since the raw material is perishable, the procurement planning is of utmost importance. Also the recruiting of staffmembers at the fulfillment center is an prospect where in the prediction of orders would be beneficial. Although this is a process that can be done manually.

#### 2.2 REFERENCE

• Adi,G.N.(2018,March9).ThousandsofGO-CARDriversonStrikeinSurakarta.The Jakarta Post.https://www.thejakartapost.com/news/2018/03/08/thousands-of-go-car-

drivers-on-strike-in-surakarta.html

- Alkhatib, A., & Bernstein, M. (2019, May). Street-levelal gorithms: Atheory at the gaps between policy and decisions. In Proceedings of the 2019 C HIConference on Human Factors in Computing Systems (pp. 1-13).
- Brown, Tim. (2008). Design Thinking. Harvard Business Review. 86.84-92,141.
- Colley, A., & Häkkilä, J. (2018, November). Service Design Methods for Human Computer I nteraction. In Proceedings of the 17th International Conference on Mobile and Ubiquitous M ultimedia (pp. 563-566).
- Clarke, S. (2006). Transformation Lessons from Coca-Cola Enterprises Inc.: Managing the Introduction of a Structured Forecast Process. Foresi ght: The International Journal of Applied Forecasting, (4), 21-25.

#### 2.3 PROBLEMSTATEMENTDEFINITION

Problem statement to understand your customer's point of view. The Customer Problem Statement template helps you focus on what matters to create experiences people will love.

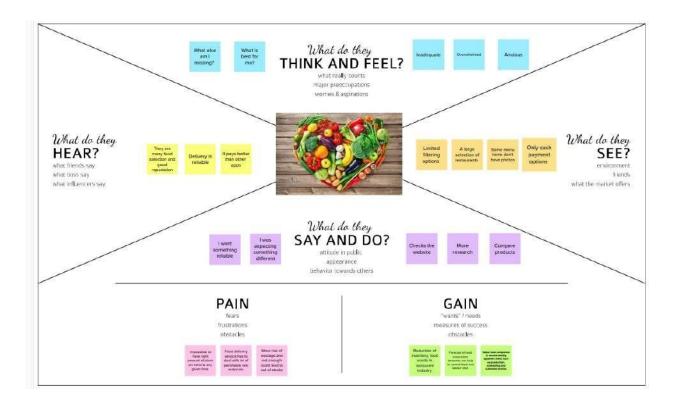
Problem Statement (PS)	l am (Customer)	I'm trying to	But	Because	Which makes me feel
PS-1	Food Delivery Company	(i) buy raw materials. (ii) Plan to predict the demand.	(i) It leads to risk of wastage or out-of-stock.  (ii) It takes long time to check the stock.	(i) They don't know the amount of raw materials to be purchased (ii) The prediction is not correct	(i) waste of cost.  (ii) Frustrated.
PS-2	Restaurant	(i) Expect sales in a particular period of time. (ii) Predict the amount of sales done in a week.	(i) It is not correct in seasonal days.  (ii) not to predict the amount of materials need to buy.	(i) In seasonal days more customers will come. (ii) It leads to out of stock or wastage.	(i) less profitability. (ii) Reduce turnover. (iii) To be complicated.

#### 3. IDEATION & PROPOSEDSOLUTION

#### 3.1 EmpathyMapCanvas

An empathy map is a collaborative visualization used to articulate what we knowabout a particular type of user. It externalizes knowledge about users in order to 1)create a shared understanding of user needs, and 2) aid in decision making.

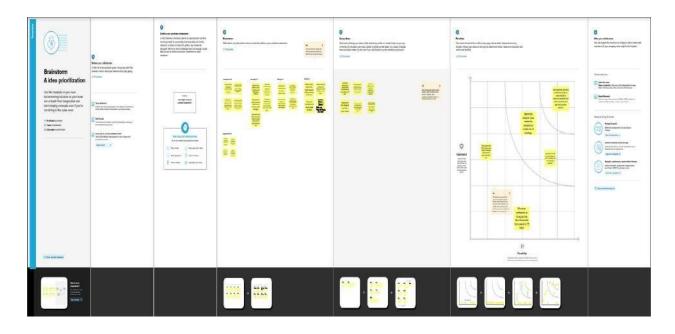
Traditional empathy maps are split into 4 quadrants (Says, Thinks, Does, and Feels), with the user or personain the middle. Empathymaps provide a glance into who a user is a sawhole and are not chronological or sequential.



#### 3.2 Ideation&Brainstorming

Brainstorming is a method design teams use to generate ideas to solve clearly defined design problems. In controlled conditions and a free-thinking environment, teams approach a problem by such means as "How Might We" questions. They produce a varray of ideas and drawlinks between them to find potential solutions

Everyoneinadesignteamshouldhavea*clear*definitionofthetargetproblem. Theytypicallyg atherforabrainstormingsessioninaroomwithalargeboard/wallforpictures/Post-Its. A good mix of participants will expand the experience pool andthereforebroadentheideaspace.



### 3.2ProposedSolution

Proposed Solution means the technical solution to be provided by theImplementation agency in response to the requirements and the objectives of theProject.Proposed Solution means the Proposed System with modifications that meetthe Agency's requirements as set forth in this RFP.Proposed Solution means the combination of software, hardware, other products or equipment, and any and

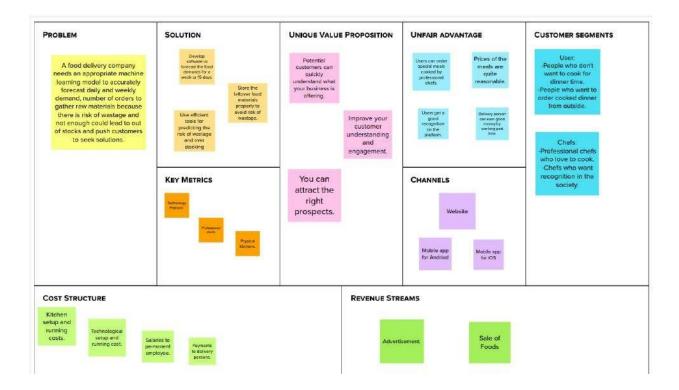
all services (including any installation, implementation, training, maintenance and support services) necess a ryto implement the solution described by Vendorinits Proposal.

S.No	TOPIC	CONTENT
1.	Problem Statement	A food delivery company needs an appropriate machine learning model to accurately forecast daily and weekly demand, number of orders to gather raw materials because there is a risk of wastage and not enough could lead to out of stocks and push customers to seek solutions.
2.	Solution	<ul> <li>✓ Develop software to forecast the food demands for a week or 15 days.</li> <li>✓ Use Machine learning model that help to make efficient balance between the order demand and planned courier service.</li> <li>✓ Store the leftover food materials properly to avoid risk of wastage.</li> <li>✓ Determine the demand and then place order.</li> <li>✓ Use efficient tools for predicting the risk of wastage and over stocking problem.</li> <li>✓ Track sales with POS system that helps to decide how much stock needs to buy.</li> </ul>
3.	Business Model	The replenishment of raw materials is done only weekly and since the raw material is perishable, the procurement planning is of utmost importance.  Therefore predicting the demand helps in reducing the wastage of raw materials which would result in the reduced cost of operation. Increased customer satisfaction by timely fulfilling their expectations and requirements.
4.	Novelty	Al powered demand forecasting is the strongest method by which to grow revenue and increase profit. The increased accuracy that Al demand forecasts provides results in precise future replenishment quantity predictions. This data reduces missed sales opportunities through stock outs, and also reduces waste, which both directly impact overall profits.

5.	Scalability of Solution	Most demand forecasting solutions focus on small to medium-
ACTIONS MICH. MINISTER SOCIAL SACROSSICS	sized applications that offer low scalability. However, modern	
		food industry businesses are highly diversified in the products
		that they provide through large chains of network stores.
		This scale of business presents a significant challenge for
		traditional demand forecasting software, which is why startups
		are providing cloud-based solutions geared towards large-scale
		operations.

#### 3.4ProblemSolutionFit

The Problem-Solution Fitsimply means that you have found a problem with your customer and that the solution you have realized for it actually solves the customer's problem.



### 4. REQUIREMENTANALYSIS

### 4.1 Functionalrequirement

Functional requirements may involve calculations, technical details, datamanipulationandprocessing, and other specific functionality that define what asystem is supposed to accomplish. Behavioral requirements describe all the cases where the system uses the functional requirements, these are captured in use cases.

FR No.	Functional Requirement (Epic)	Sub Requirement (Story / Sub-Task)
FR-1	The web ordering system	Create an account.  Manage their account.  Login to the system.  Navigate the restaurant's menu.  Select an item from the menu.  Review their current order.
FR-2	Menu Management system	Add a new/update/delete vendor to/from the menu. Add a new/update/delete food category to/from the menu. Add a new/update/delete food item to/from the menu. Update price for a given food item.
FR-3	Order Retrieval system	Retrieve new orders from the database. Display the orders in an easily readable, graphical way. Mark an order as having been processed and remove it from the list of active orders.

# 4.2 Non-Functional requirements

In systems engineering and requirements engineering, a non-functional requirement(NFR)isarequirementthatspecifiescriteriathatcanbeused to judgethe operation on of a system, rather than specific behaviours.

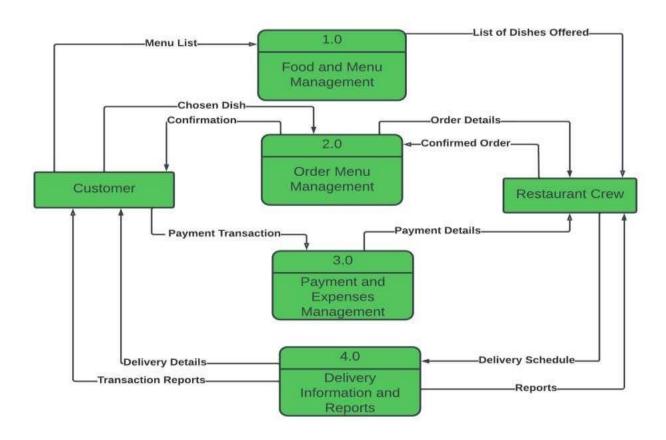
FR No.	Non-Functional Requirement	Description
NFR-1	Usability	The system should provide an interactive user-friendly interface that is easily understandable for all users.
NFR-2	Security	Only authorized users must be able to access the system and view and modify the data.
NFR-3 Maintainability		The software should be easily maintainable and adding new features and making changes to the software must be as simple as possible.
NFR-4	Dependability	The system should provide consistent performance with easy tracking of records and updating of records.

NFR-5	Availability	The system should be available at least during the restaurant operating hours and must be recovered within an hour or less if it fails. The system should respond to the requests within two seconds or less.
NFR-6	Configurability	Configurability is just as important as integrability.

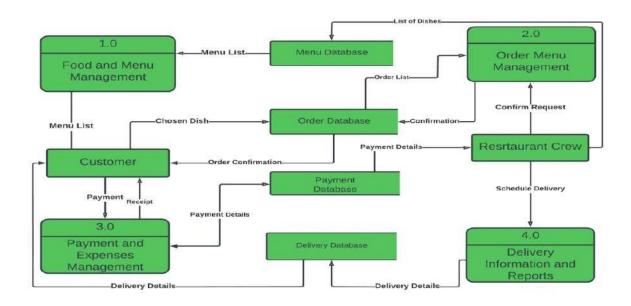
#### 5. PROJECTDESIGN

### **5.1 DataFlowDiagrams**

A Data Flow Diagram (DFD) is a traditional visual representation of theinformationflowswithinasystem. Aneatand clear DFD can depict the right amount of the system requirement graphically. It shows how data enters and leaves the system, what changes the information, and where data is stored.



DATA FLOW DIAGRAM -LEVEL 1

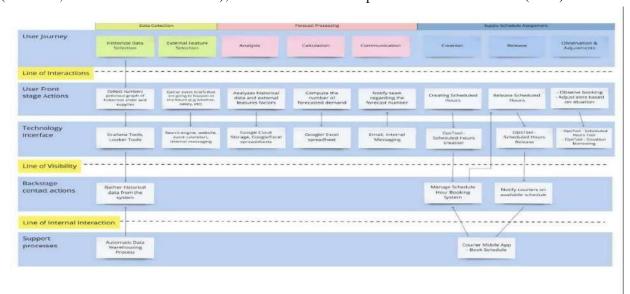


**DATA FLOW DIAGRAM -LEVEL 2** 

#### 5.2 Solution&TechnicalArchitecture

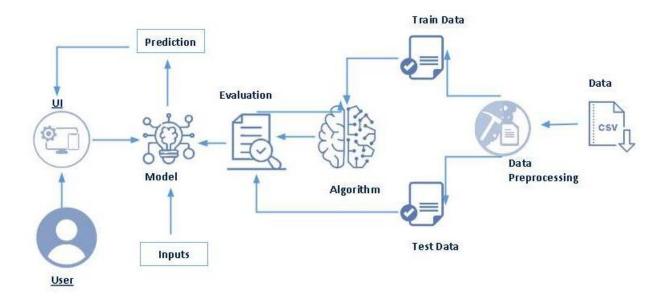
#### SolutionArchitecture:

Asolutionarchitecture(SA)isanarchitecturaldescriptionofaspecificsolution. SAs combine guidance from different enterprise architecture viewpoints (business,informationandtechnical),aswellasfromtheenterprisesolutionarchitecture(ESA).



#### TechnicalArchitecture:

Technical Architecture (TA) is a form of IT architecture that is used to designcomputersystems. It involves the development of attechnical blue print with regard to the arrangement, interaction, and interdependence of all elements so that system-relevant requirements are met.



#### **5.3 UserStories**

A userstory is an informal, general explanation of a software feature written from the perspective of the enduser or customer. The purpose of a userstory is to articulate how a piece of work will deliver a particular value back to the customer.

User Type	Functional Requirement (Epic)	User Story Number	User Story / Task	Acceptance criteria	Priority	Release
Customer (Mobile user)	Registration	USN-1	As a user, I can register for the application by entering my email, password, and confirming my password.	I can access my account / dashboard	High	Sprint-1
Business staff	Confirmation	USN-2	As a user, I will receive confirmation email once I have registered for the application	I can receive confirmation email & click confirm	High	Sprint-1
Tourist People	Accessibility	USN-3	As a user, I can register for the application through Facebook	I can register & access the dashboard with Facebook Login	Low	Sprint-2
College Students	Customer access through mail.	USN-4	As a user, I can register for the application through Gmail	I can confirm the order and get the OTP through email	Medium	Sprint-1
Customer (websites)	Login	USN-5	As a user, I can log into the application by entering email & password	I can log into the application to check either precise location or approximate location.	Medium	Sprint-2
	Dashboard	USN-6	Choosing the menu, Restaurant and payment process. after receiving the food rating process.	Hazard analysis and critical control point system.	Low	Sprint-1
Customer (Web user)	Customers Orders	USN-7	Delivery partner simply tracks the order and lets the customer know when it will arrive.	Tracking through GPS makes sure whether the given time slot is achieved.	Medium	Sprint-2
Customer Care Executive	Customer order delivery	USN-8	Doorstep delivery, easy process to get the order.	Rating on delivery partner and food quality.	Medium	Sprint-2
Administrator	Hotel management, website holders	USN-9	Chocsing the restaurant. Multiple choice for restaurant profile.	Advertising through websites.	Low	Sprint-1

# 6. PROJECTPLANNING&SCHEDULING

# **6.1 SprintPlanning&Estimation**

InScrumProjects, Estimation is done by the entire team during Sprint Planning Meeting. Theo bjective of the Estimation would be to consider the User Stories for the Sprint by Priority and by the Ability of the team to deliver during the Time Box of the Sprint.

Sprint	Functional Requirement (Epic)	User Story Number	User Story / Task	Story Points	Priority	Team Members
Sprint-1	Registration	USN-1	As a user, I can register for the application by entering my email, password, and confirming my password.	2	High	Keerthana.D
Sprint-1	Conformation	USN-2	As a user, I will receive confirmation email once I have registered for the application	1	High	Janani.J
Sprint-2	Accessibility	USN-3	As a user, I can register for the application through Facebook	2	Low	Jeevitha.P
Sprint-1	Customer access through mail	USN-4	As a user, I can register for the application through Gmail	2	Medium	Dhivya.V
Sprint-2	Login	USN-5	As a user, I can log into the application by entering email & password	1	Medium	Jayashree.M
Sprint-1	Dashboard		Choosing the menu, Restaurant and payment process, after receiving the food rating process.	3	Low	Jeevitha.P
Sprint-2	Customers Orders	USN-7	Delivery partner simply tracks the order and lets the customer know when it will arrive.	12	Medium	Keerthana.D
Sprint-2	Customer order delivery	U5N-8	Doorstep delivery, easy process to get the order.	3	Medium	Janani.J

Sprint	Functional Requirement (Epic)	User Story Number	User Story / Task	Story Points	Priority	Team Members
Sprint-1	Hotel management, website holders	USN-7	Choosing the restaurant. Multiple choice for restaurant profile.	5	Low	Jayashree.M
Sprint-3	Maintenance	USN-1	As a administrator, I should be able to edit of the users of the app.	17	High	Dhivya.v
Sprint-4	Feedback	USN-6	As a customer care team member, I should be to get feedback from the users.	22	High	Jeevitha.P

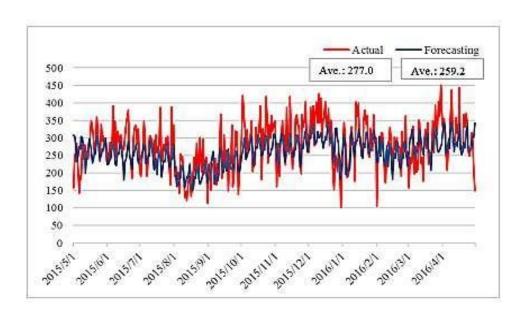
# **6.2 SprintDeliverySchedule**

Asprintscheduleisadocumentthatoutlinessprintplanningfromendtoend. It's one of the first steps in the agile sprint planning process—and something that requires adequateresearch, planning, and communication.

Sprint	Total Story Points	Duration	Sprint Start Date	Sprint End Date (Planned)	Story Points Completed (as on Planned End Date)	Sprint Release Date (Actual)
Sprint-1	13	6 Days	19 Oct 2022	24 Oct 2022	13	24 Oct 2022
Sprint-2	18	6 Days	26 Oct 2022	31 Oct 2022	15	
Sprint-3	17	6 Days	02 Nov 2022	07 Nov 2022	i.	
Sprint-4	22	6 Days	09 Nov 2022	14 Nov 2022		41

# 6.3 ReportsFromJIRA

Jira helps teams plan, assign, track, report, and manage work and brings teamstogetherforeverythingfromagilesoftwaredevelopmentandcustomersupporttostart-upsandenterprises.SoftwareteamsbuildbetterwithJiraSoftware,the#1toolforagileteams.



#### 7. CODING&SOLUTIONING

# 7.1 DataDictionary

Our based at a consist soff our csv files containing information about test data, train data and othe required information.

• train.csv: Contains information like id, week, center id, meal id, checkout price,baseprice,emailerforpromotion,homepagefeatured,numberoforders.Thisfileisusedfor training.

Variable	Definition		
id	Unique ID		
week	Week No		
center_id	Unique ID for fulfillment center		
meal_id	Unique ID for Meal		
checkout_price	Final price including discount, taxes & delivery charges		
base_price	Base price of the meal		
emailer_for_promotion	Emailer sent for promotion of meal		
homepage_featured	Meal featured at homepage		
num_orders	(Target) Orders Count		

• test.csv:Containsinformationlikeid,week,centerid,mealid,checkoutprice,

baseprice, emailer for promotion, homepage featured. This file is used for testing.

• fulfilment center info.csv:Containsinformationofeachfulfilmentcenter.

Variable	Definition		
center_id	Unique ID for fulfillment center		
city_code	Unique code for city		
region_code	Unique code for region		
center_type	Anonymized center type		
op_area	Area of operation (in km^2)		

• meal\_info.csv:Containsinformationofeachmealbeingserved.

Variable	Definition		
meal_id	Unique ID for the meal		
category Type of meal (beverages/snacks/sou			
cuisine Meal cuisine (Indian/Italian/)			

#### 7.2 LibrariesUsed

pandas, numpy, scikitlearn, matplotlib, seaborn, xgboost, lightgbm, catboost

### 7.3 DataPre-Processing

- TherearenoMissing/NullValuesinanyofthethreedatasets.
- Beforeproceeding with the prediction process, all the three datasheets need to be merged into a single dataset. Before performing the merging operation, primary feature for combining the datasets needs to be validated.

- Thenumber of Center IDs intraindataset is matching with the number of Center IDs in the Centers Dataset i.e 77 unique records. Hence, there won't be anymissing values while merging the datasets together.
- ThenumberofMealIDsintraindatasetismatchingwiththenumberofMealIDsin the Meals Dataset i.e 51 unique records. Hence, there won't be any missingvalueswhilemergingthedatasetstogether.
- Ascheckedearlier, therewere no Null/Missing values even aftermer ging the datasets.

#### 7.4 FeatureEngineering

Feature engineering is the process of using domain knowledge of the data to create features that improves the performance of the machine learning models.

With the given data, We have derived the below features to improve our model performance.

- DiscountAmount:Thisdefinesthedifferencebetweenthe"base\_Price"and"checkout\_price".
- DiscountPercent:Thisdefinesthe%discountoffertocustomer.
- DiscountY/N:ThisdefineswhetherDiscountisprovidedornotlifthereisDiscountand0ifthereisnoDiscount.
- CompareWeekPrice:Thisdefinestheincrease/decreaseinpriceofaMealforaparticularcenter comparedtothepreviousweek.
- CompareWeekPriceY/N:Priceincreasedordecreased-1ifthePriceincreasedand0ifthepricedecreasedcomparedtothepreviousweek.
- Quarter:Basedonthegivennumberofweeks,derivedanewfeaturenamedasQuarterwhichde finestheQuarteroftheyear.
- Year: Basedonthegivennumber of weeks, derived a new featurenamed as Year which defines the Year.

#### 7.5 DataTransformation

• Logarithmtransformation(orlogtransform)isoneofthemostcommonlyusedmathematicaltr ansformationsinfeatureengineering. Ithelpstohandleskeweddata and after transformation, the distribution becomes more approximate tonormal.

- Inourdata, the target variable 'num\_orders' is not normally distributed. Using this without applying any transformation techniques will downgrade the performance of our model.
- Therefore, we have applied Logarithm transformation on our Target feature 'num\_orders' postwhich the dataseems to be more approximate to normal distribution.
- AfterLogtransformation, Wehave observed 0% of Outlier databeing present within the Target Variable—num\_orders using 3IQR Method.

#### 7.6 EvaluationMetric

The evaluation metric for this competition is 100\*RMSLE where RMSLE is Root of Mean Square d Logarithmic Erroracross all entries in the test set.

### 7.7 InitialApproach

- SimpleLinearRegressionmodelwithoutanyfeatureengineeringanddatatransformati onwhichgaveaRMSE:194.402
- Withoutfeatureengineeringanddatatransformation, the model did not perform well and could' nt give a good score.
- Postapplying feature engineering and data transformation (logand log1ptransformation), Linear Regression model gave a RMSLEscore of 0.634.

#### 7.8 AdvancedModels

- Withimprovised feature engineering, built advanced models using Ensemble techniques and other Regressor algorithms.
- DecisionTreeRegressorsperformedwellonthemodelwhichgavemuchreducedRMS LE.
- Withproperhyperparametertuning, Decision Tree Regressor performed wellon the model and gave the lease RMSL Eof 0.5237

# 8. TESTING

# 8.1 TestCases

A test case includes information such as test steps, expected results and data while a test scenarious only includes the functionality to be tested.

Test case ID	Feature Type	Component	Test Scenario
oginPage_TC_OO1 Functional ( Registration )		Home Page	As a user, I can register for the application by entering my email, password, and confirming my password.
LoginPage_TC_OO2	Functional (Conformation)	Home Page	As a User, I will receive confirmation email once I have registered for the application.
LoginPage_TC_OO3	Functional (Accessibility)	Home page	As a user, I can register for the application through Facebook
LoginPage_TC_OO4	Functional ( Customer access through mail)	Login page	As a user, I can register for the application through Gmail.
LoginPage_TC_OO4	Functional (Login)	Login page	As a user, I can log out into the application by entering email & password.
LoginPage_TC_OO5 Functional (Dashboard)		Home page	Choosing the menu, Restaurant and payment process. after receiving the food rating process.
LoginPage_TC_OO6	Functional ( Customers order)	Home page	Delivery partner simply tracks the order and lets the customer know when it will arrive.
LoginPage_TC_OO7	Functional ( Customer order delivery)	Home page	Doorstep delivery. Easy process to get the order.
LoginPage_TC_OO8	Functional ( Hotel Management)	Home page	Choosing the restaurant. Multiple choice for restaurant profile.

Pre-Requisite	Steps To Execute
Network Accessing device	1.Check all the text boxes, radio buttons, buttons, etc. 2.Check the required fields by not filling any data. 3.Check user should Register by filling all the required fields.
Network Accessing device	1. Check results on entering valid user ID & Password. 2. Check results on entering invalid User ID & Password. 3. Check response when a user ID is empty & login button is pressed, and many more.
Network Accessing device	1.If the labels are correctly written and placed or not. 2.If the audio/video content is properly audible/visible or not. 3.If the color contrast ratio is maintained or not. 4.If the control actions for video are working fine or
Network Accessing device	1.Enter URL(http://127.0.0.1:5000/) and click go 2.Click on My Account dropdown button 3.Enter InValid username/email in Email text box 4.Enter valid password in password text box 5.Click on login button
Network Accessing device	1.Log in with valid credentials. 2.Check the show password feature. 3.Check the Remember Me checkbox. 4.Check the email. 5.Click on login button
Network Accessing device	1.Test Case ID. 2.Test Description. 3.Assumptions and Pre-Conditions. 4.Test Data.
Network Accessing device	<ol> <li>Keep things simple and transparent.</li> <li>Make test cases reusable.</li> <li>Peer review is important.</li> <li>Keep test cases IDs unique.</li> </ol>
Network Accessing device	1. Making sure that functionalities are easy to find 2. Navigation should be easy and user-friendly 3. Buttons of the application should be visible. 4. Verification that font should be of appropriate size so that anyone can read them.
Network Accessing device	1. Making sure that functionalities are easy to find 2. Navigation should be easy and user-friendly 3. Buttons of the application should be visible. 4. Verification that font should be of appropriate size so that anyone can read them.

Test Data	Expected Result	Actual Result	Status Pass	
http://127.0.0.1:5000	Login/Signup popup should display	Working as expected		
Application should show below UI elements: a.email text box b.password text box c.Login button with orange colour d.New customer? Create account link		Working as expected	Pass	
Username: jdk@gmail.com password: FDF123	User should navigate to user account homepage	Working as expected	Pass	
Username: jdk@gmail Application should show 'Incorrect email or password ' validation message.		Working as expected	Pass	
Username: jdk@gmail.com password: Application should show 'Incorrect email or password ' validation message.  FDF123678686786876876		Working as expected	Pass	
Username: jdk password: Application should show 'Incorrect email or password ' validation message.  FDF123678686786876876		Working as expected	Pass	
Username: jdk@gmail Everything that a customer expects from a product, service or organisation.		Working as expected	Pass	
Username: jdk@gmail password: FDF123 It should be made clear how many days a delivery might take to process.		Working as expected	Pass	
Username: jdk@gmail password: FDF123	It will be commercially accountable for budgeting and financial management and will need to plan, organise amd direct all hotel services.	Working as expected	Pass	

# 8.2 UserAcceptanceTesting

User Acceptance Testing (UAT), which is performed on most UIT projects, sometimes called beta testing or end-user testing, is a phase of software development in which the software is tested in the "real world" by the intended audience or business representative.

# DefectAnalysis:

Resolution	Severity1	Severity2	Severity3	Severity4	Subtotal
By Design	10	4	2	3	20
Duplicate	1	0	3	0	4
External	2	3	0	1	6
Fixed	11	2	4	20	37
Not Reproduced	0	0	1	0	1
Skipped	0	0	1	1	2
Won'tFix	0	0	0	1	1
Totals	24	9	11	26	71

# TestCaseAnalysis:

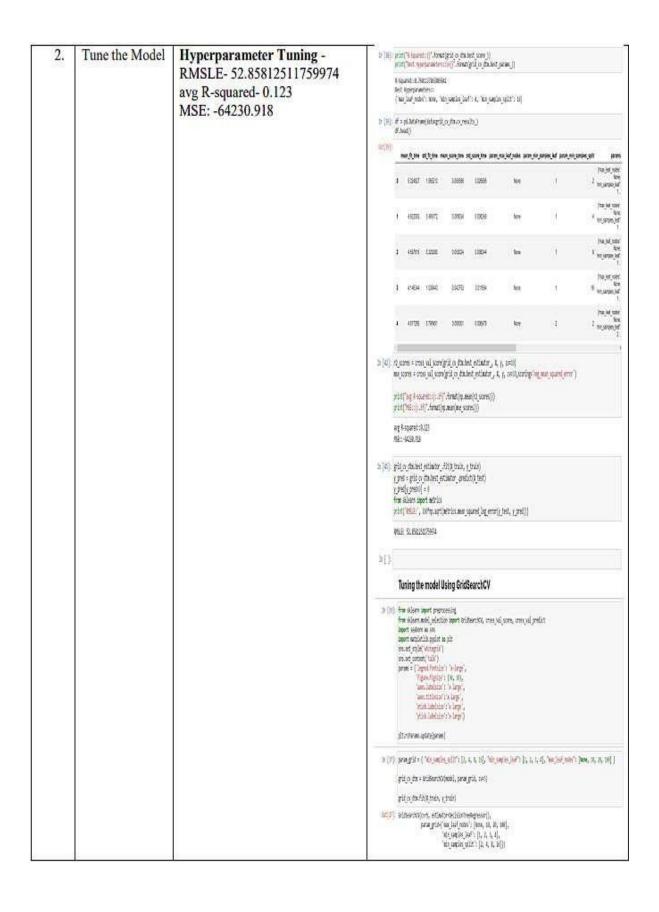
Section	TotalCases	Not Tested	Fail	Pass
PrintEngine	7	0	0	7
ClientApplication	51	0	0	51
Security	2	0	0	2
OutsourceShipping	3	0	0	3
ExceptionReporting	9	0	0	9
FinalReportOutput	4	0	0	4
VersionControl	2	0	0	2

# 9. RESULTS

#### 9.1 PerformanceMetrics

Performance testing is the practice of evaluating how a system performs intermsofresponsivenessandstabilityunderaparticularworkload. Performance testsaretypically ecuted to examine speed, robustness, reliability, and application size.

S.No.	Parameter	Values	Screenshot	
S.No.	Parameter  Metrics	Regression Model: MAE 89.10334778841495, MSE - 43129.82977026746, RMSLE -207.67722496765856, R2 score -0.6946496854280233,	In [33]: In [34]: Out[31]: In [39]:	Evaluating the model  from sklearn.metrics import mean_squared_error  RMLSE=np.sqrt(mean_squared_error(y_test,pred))  RMLSE  209.71961740201198  from sklearn import metrics from sklearn.metrics import mean_absolute_error  MSE=print(metrics.mean_squared_error(y_test,pred))  MSE  43982.31792324628
			In [41]:	R25=print(metrics.r2_score(y_test,pred)) R25 0.6886142448276894
			In [42]:	MAE=print(mean_absolute_error(y_test,pred))
				89.10334778841495



#### 10. ADVANTAGES&DISADVANTAGES

#### **Advantages:**

- 1. Foodwastagewillbeminimized.
- 2. Simpleandeasytouseframework.

#### **Disadvantages:**

1. The output obtained may not be precised, due to the use of limited datasets.

#### 11. APPLICATIONS

This project focuses on one food delivery client, which delivers food in many different cities through distribution networks and fulfillment centers.

#### 12. CONCLUSION

Themainmotobehindthisprojectistoreducefoodwastage. The availability of the food items makes the society better. Our purposed model would definitely come handy to a company for predicting the number of food orders and help them to serve their custome resetter.

#### 13. FUTURESCOPE

- 1. Workingonthefrontendtomaketheframeworkmoredynamic.
- 2. Inthefuture, we also plan to improve for ecasting accuracy and research on the efficiency of storemanagement.

#### 14. APPENDIX

#### **SOURCECODE**:

#### home.html

```
<!DOCTYPEhtml>
<html>
<head>
<title>Home</title>
<style>
.navbar
margin:
0px;padding:20px;backgro
und-
color:white;opacity:0.6;
color:black;
font-family:'Roboto',sans-
serif;font-style:italic;
border-
radius:20px;font-
size:25px;
}
a
color:grey;float:right;
text-
decoration:none;font-
style:normal;padding-
right:20px;
}
a:hover{
background-
color:black;color:white;
border-
radius:15px;0font-
size:30px;padding-
left:10px;
```

```
}
p
color:white:font-
style:italic;font-
size:30px;
}
body
background-image:url("https://img.freepik.com/free-photo/grilled-chicken-rice-spicy-chickpeas-
avocado-cabbage-pepper-buddha-bowl-dark-top-view_127032-1966.jpg?w=2000");
background-size:cover;
}
</style>
</head>
<body>
<divclass="navbar">
<ahref="/pred">Predict</a>
<ahref="/home">Home</a>
<br>
</div>
<br>>
<center><b><fontcolor="yellow"size="15"font-</pre>
family="ComicSansMS">FoodDemandForecasting</font></b></center>
<div>
<br>
<center>
A food delivery service has to deal with a lot of perishable raw materials whichmakes it all,
the most important factor for such a company is to accurately forecastdaily and weekly demand.
Too much inventory in the warehouse means more risk ofwastage, and not enough could lead to
out-of-stocks - and push customers to
seek solutions from your competitors. The replenishment of majority of raw materials is done on weekly become a considerable of the contraction 
asisandsincetherawmaterialisperishable, the procurement planning is of utmost importance, the task ist
opredicthedemandforthenext10weeks.
</center>
</div>
```

```
</body>
```

# upload.html

```
<htmllang="en">
  <head>
     <title>Predict</title>
     < link href= "https://cdn.bootcss.com/bootstrap/4.0.0/css/bootstrap.min.css" rel= "style sheet"> \\
  <style>
  .bar
  margin:
  0px;padding:20px;backgro
  und-
  color:white;opacity:0.6;
  color:black;
  font-family:'Roboto',sans-
  serif;font-style:italic;
  border-
  radius:20px;font-
  size:25px;
  a
  color:red;float:righ
  t;
  text-
  decoration:none;font-
  style:normal;
```

```
padding-right:20px;
  a:hover{
  background-
  color:black;color:white;
  border-
  radius:15px;0font-
  size:30px;padding-
  left:10px;
  body
  background-image:url("https://images.pexels.com/photos/1640777/pexels-photo-
1640777.jpeg?cs=srgb&dl=pexels-ella-olsson-1640777.jpg&fm=jpg");
  background-size:cover;
  }
  p
  color:white;font-
  style:italic;font-
  size:30px;
  h1,h2
  color:0101DF;
  </style>
  </head>
  <body>
   <divclass="bar">
   <ahref="/pred">Predict</a>
```

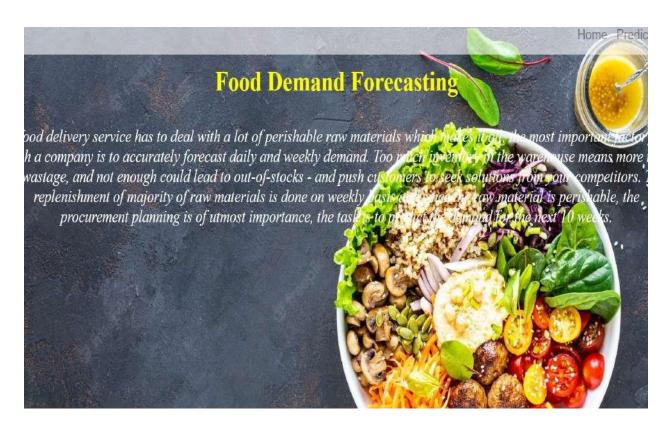
```
<ahref="/home">Home</a>
  <br>>
    </div>
  <divclass="container">
       <center><divid="content"style="margin-top:2em">
       <h2><center>FoodDemandForecasting</center></h2>
          <formaction="{{url_for('predict')}}"method="POST">
  <selectid="homepage_featured"name="homepage_featured">
   <optionvalue="">homepage_featured</option>
     <optionvalue="0">No</option>
     <optionvalue="1">Yes</option>
    </select><br><br>
  <selectid="emailer_for_promotion"name="emailer_for_promotion">
   <optionvalue="">emailer_for_promotion</option>
     <optionvalue="0">No</option>
     <optionvalue="1">Yes</option>
    </select><br><br>
  <inputclass="form-input"type="text"name="op_area"placeholder="Entertheop_area(2-</pre>
7)"><br><br>
  <selectid="cuisine"name="cuisine">
  <optionvalue="">Cuisine</option>
     <optionvalue="0">Continental</option>
     <optionvalue="1">Indian</option>
     <optionvalue="2">Italian</option>
     <optionvalue="3">Thai</option>
    </select><br><br>
```

```
<selectid="city_code"name="city_code">
<optionvalue="">CityCode</option>
<optionvalue="590">590</option>
<optionvalue="526">526</option>
<optionvalue="638">638</option>
   <optionvalue="others">Others</option>
  </select><br><br>
   <selectid="region_code"name="region_code">
<optionvalue="">RegionCode</option>
   <optionvalue="23">23</option>
   <optionvalue="34">34</option>
   <optionvalue="35">35</option>
   <optionvalue="56">56</option>
   <optionvalue="71">71</option>
   <optionvalue="77">77</option>
   <optionvalue="85">85</option>
   <optionvalue="93">93</option>
   </select><br><br>
   <selectid="category"name="category">
   <optionvalue="">Category</option>
      <optionvalue="0">Beverages</option>
      <optionvalue="1">Biryani</option>
      <optionvalue="2">Desert</option>
      <optionvalue="3">Extras</option>
      <optionvalue="4">Fish</option>
      <optionvalue="5">OtherSnacks</option>
      <optionvalue="6">Pasta</option>
      <optionvalue="7">Pizza</option>
      <optionvalue="8">RiceBowl</option>
      <optionvalue="9">Salad</option>
```

```
<optionvalue="10">Sandwich</option>
     <optionvalue="11">Seafood</option>
     <optionvalue="12">Soup</option>
     <optionvalue="13">Starters</option>
    </select><br><br>
  <inputtype="submit"class="my-cta-button"value="Predict">
  </form>
  </center>
  <br>
      <h1class="predict">Numberoforders:{{prediction_text}}</h1>
       </div>
     </div>
  </body>
</body>
app.py
#importthenecessarypackagesimport
pandasaspd
importnumpyasnpimp
ortpickleimportos
from flask import Flask, request,
render_templateapp=Flask(name,template_folder="templates"
)@app.route('/',methods=['GET'])
defindex():
  returnrender_template('home.html')@app
.route('/home',methods=['GET'])defabout():
  returnrender_template('home.html')@app
.route('/pred',methods=['GET'])
```

```
def page():
  return
render_template('upload.html')@app.route('/predict',m
ethods=['GET','POST'])defpredict():
  print("[INFO]loadingmodel...")
  model = pickle.load(open('fdemand.pkl',
  'rb'))input_features=[float(x)forxinrequest.form.values()]fea
  tures_value =
  [np.array(input_features)]print(features_value)
  features_name=['homepage_featured','emailer_for_promotion','op_area','cuisine','city_code','region
    _code','category']
  prediction=model.predict(features_value)outpu
  t=prediction[0]
  print(output)
  returnrender_template('upload.html',prediction_text=output)
ifname
        ____='main':app.r
   un(debug=False)
```

#### **OUTPUTSCREENSHOTS:**







# **GITHUBLINK:**

https://github.com/IBM-EPBL/IBM-Project-30037-1660138781.git

# PROJECTDEMOLINK:

https://kapwi.ng/w/UtwvaoGVGU