Ideation Phase Define the Problem Statements

Date	19 September 2022
Team ID	PNT2022TMID23325
Project Name	Personal Expense Tracker
Maximum Marks	4 Marks

Customer Problem Statement Template:

Create a problem statement to understand your customer's point of view. The Customer Problem Statement template helps you focus on what matters to create experiences people will love. A well-articulated customer problem statement allows you and your team to find the ideal solution for the challenges your customers face. Throughout the process, you'll also be able to empathize with your customers, which helps you better understand how they perceive your product or service.

Problem Statement:

As a user We face many difficulties in our daily file. In our daily life money is the most important portion and without it we cannot last one day on earth but if we keep on track all financial data then we can overcome this problem. Most of the people cannot track their expenses and income one way they face the money crisis and depression. This situation motivates us to make an web app to track all financial activities. Using the Daily Expense Tracker user can be tracking expenses day to day and making life tension free.



Problem	I am	I'm trying to	But	Because	Which makes me feel
Statement (PS)	(Customer)				
PS-1	retail shop	manage my	maintaini	it takes a lot	very tiring to maintain
	owner	monthly	ng the	of effort and	the record in a
		bought and	record for	time in	documentation format.
		sold products	all the	writing each	
		in a daily	items per	and every	
		basis.	day is	item sold	
			difficult		
PS-2	software	manage my	maintaini	it takes a lot	very uncomfortable as
	developer	monthly	ng a	of effort in	a developer to dedicate
		budget as per	record	writing each	

	the daily	manually	and every	time to write down
	expenses	is hard	expenditure.	each a every expense.