1. CUSTOMER SEGMENT(S)

CS

6. CUSTOMER CONSTRAINTS

CC

- The constraint of deciding which application is better for their individual needs.
- Installation of the application with free of cost.

5. AVAILABLE SOLUTIONS

AS

- The existing expense tracker application does not do a good job at categorizing the transaction accurately.
- But it's Frontend is designed in a well structured manner.

2. JOBS-TO-BE-DONE / PROBLEMS

The objective of the web application is that the customers can keep track of their expenses.

Customers are those people who

People who have to spend their

track of their expenses.

spend their money without keeping

money within their monthly budget.

The customers will be able to categorize their transactions accurately.

9. PROBLEM ROOT CAUSE

- Improper categorization of historical transaction data.
- The existence of multiple payment methods leads to manual expense tracking.
- It will take a long time to perform manual computations and paperworks.

RC

7. BEHAVIOUR



- ♦ They are looking into several solutions to their specific tracking expenditure issues.
- They will be looking into numerous features in various Expense Tracker applications.

3.TRIGGER TO ACT



- To reduce the manual calculations by the customers.
- To automate the repetitive tasks done by the customers.

4.EMOTIONAL BARRIERS

The customers can get frustrated by tracking their expenses manually.

10.SOLUTION



- Implementation of a quick and seamless tracking mechanism between the expenses and the income.
- It notifies the user via email notification when a expense has been used by within the given limited time.
- It also includes a finer-grained transaction categorizations.

8. BEHAVIOUR



- (Online) Experimenting with onlinebased applications that contains a lot of personalised advertisements.
- (Offline) Regular usage of digital calculations for tracking their expenses accurately takes a lot of time.

Extract online & offline CH of BE

Focus on J&P, tap into BE, understand