

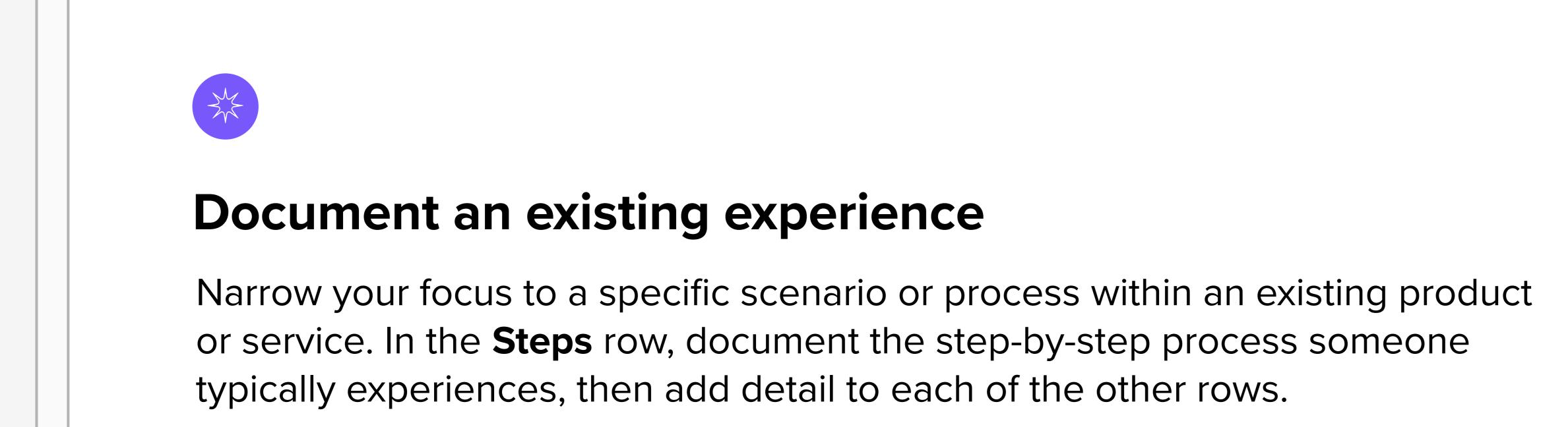
## experience Journey map

Use this framework to better understand customer needs, motivations, and obstacles by illustrating a key scenario or process from start to finish. When possible, use this map to document and summarize interviews and observations with real people rather than relying on your hunches or assumptions.

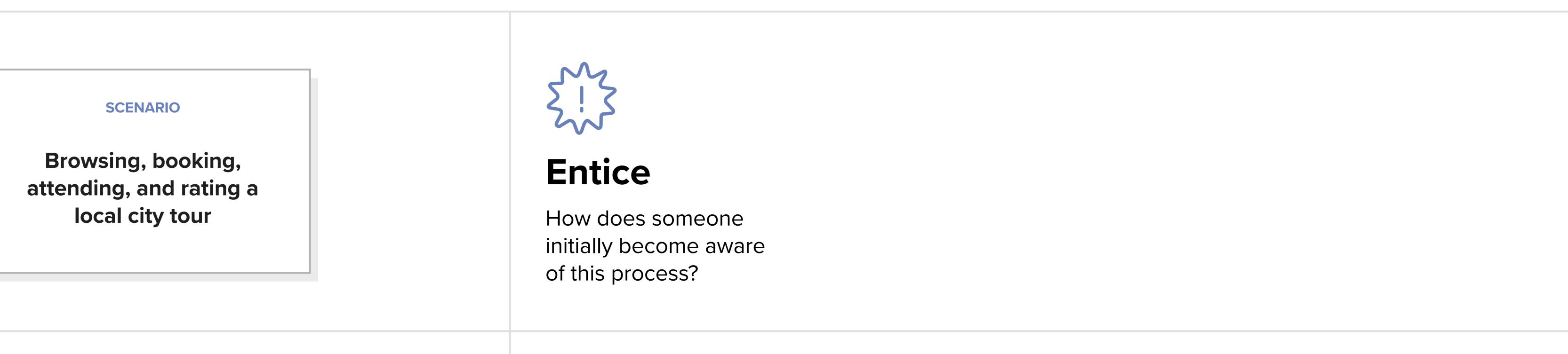
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As you add steps to the experience, move each these "Five Es" the left or right depending on the scenario you are documenting.



about type of

renewable

resources

Interacting with

known educated

person about

School Studied in the Class College

Studying and

working a wind

based project in

semester

Interacting with

government

officals

Campain and ads in every mall and theatre and drama

Interacting

with teacher

**Enter** What do people experience as they begin the process?

Anxiety, worried about whether is it going to work

Talk to

worker

Is Worker can be able to construct as exactly as in the planning

Can the worker do the construction adequetly

If anything issue

they talk to worker

and company

engineer

solid proof

In the core moments in the process, what happens? Sense of purpose and Happiness

> That the begining process is started smootly

Constantly watch over the construction

It should go

Engage

Sense of relaxation and finally achieved the desired result

Exit

What do people

typically experience

as the process finishes?

**Extend** What happens after the experience is over?

> Satisfication and happy

primary goal or motivation? ("Help me…" or "Help me avoid…")

Positive moments

What steps does a typical person find enjoyable, productive, fun, motivating, delightful, or exciting?

What does the person (or group)

What interactions do they have at

Places: Where are they?

People: Who do they see or talk to?

Things: What digital touchpoints or

physical objects would they use?

typically experience?

Interactions

each step along the way?

Is it feasible and can i able to maintain?

Is it cost less process?

Is it danger to any beings and harmful

to animals if he is farmers

Details of wind farm in easy and understandable

Presentation of details in color and fun way

Find the incharge person in wind farm know what he doing

