CUSTOMER CARE REGISTRY

PROJECT PLANNING

TEAM DETAILS:

Team No   :   PNT2022TMID10765

College Name   :   IFET College of Engineering

Department   :   Electronics and Communication Engineering

DATE	13 NOVEMBER 2022
TEAM ID	PNT2022TMID10765
PROJECT NAME	CUSTOMER CAREREGISTRY
MAXIUM MARKS	8 MARKS

PROJECT PLANNING

Product Backlog, Sprint Schedule, and Estimation (4 Marks)

Use the below template to create product backlog and sprint schedule

SPRINT	FUNCTIONAL REQUIREMENT	USE STORY NUMBER	USE STORY/ TASK	STORY POINTS	PRIORITY TEAM	TEAM MEMBERS
Sprint 1	User panel	USN-1	The user will go on to our website and browse the services offered there.	20	High	K.Nivetha S.Nivedha R.Parkavi
Sprint 2	Admin panel	USN-2	The administrator's job is to monitor the database's availability and keep track of everything that customers are trying to service.	20	High	K.Nivetha S.Parkavi M.Pooja

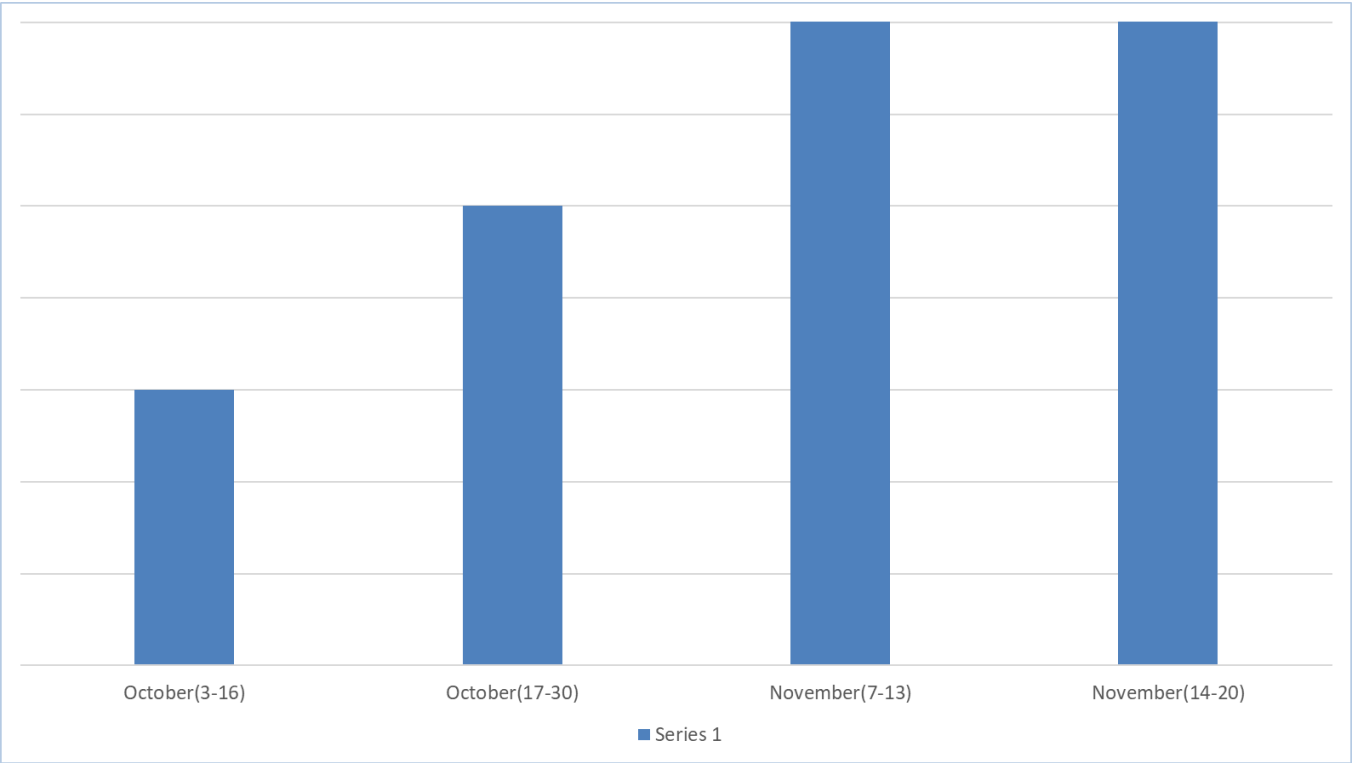| Sprint 3 | chat bot | USN-3 | The user can speak with the chatbot directly about the services. Obtain recommendations based on the user's information. | 20 | High | S.Nivedha R.Parkavi M.Pooja S.Parkavi |

PROJECT PLANNING

Project Tracker, Velocity & Burndown Chart: (4 Marks)

SPRINT	TOTAL STORY POINTS	DURATION	SPRINT START DATE	SPRINT END DATE (PLANNED)	STORY POINTS COMPLETED (AS ON PLANNED END DATE)	SPRINT RELEASE DATE (ACTUAL)
Sprint 1	20	6 Days	20 oct 2022	26 oct 2022		26 oct 2022
Sprint 2	20	6 Days	31 oct 2022	5 nov 2022		5 nov 2022
Sprint 3	20	6 Days	6 nov 2022	12 nov 2022		12 nov 2022
Sprint 4	20	6 Days	9 nov 2022	15 nov 2022		15 nov 2022

BURNDOWN CHART

Container the application

Checking and debugging

Completing the chatbot

Integrating chatbot with web

Adding feature of chatbot

Creating chatbot

Creating Database connectivity

Creating the admin panel

Completing the user panel

Database for Agent & customer

Creating Agent lookup page

Home Page

Creating register page

THANK YOU