Define

EM 8 IR strong **Identify**

1. CUSTOMER SEGMENT(S)

Who is your customer?

1. The customer, who use the river water for daily usage For example, people, animals and birds.

6. CUSTOMER

CS

J&P

TR

EM

What constraints prevent your customers from taking action or limit their choices of solutions? i.e. spending power, budget, no cash, network connection, available devices.

1. The head office should monitor the surrounding of River water weakly once.

5. AVAILABLE SOLUTIONS

Which solutions are available to the customers when they face the problem or need to get the job done? What have they tried in the past? What pros & cons dothese solutions have? i.e. pen and paper is an alternative to digital notetaking

1. The solution is to avoid the mixing of industrial waste.

Pros:

CC

RC

 \mathbf{SL}

Provide water for drinking.

Cons:

Health issues.

2. JOBS-TO-BE-DONE/PROBLEMS

Which jobs-to-be-done (or problems) do you address for your customers? There could be more than one; explore different sides.

- To identify the water quality.
- Chemical waste sometimes discharged into river.

9. PROBLEM ROOT CAUSE

What is the real reason that this problem exists? What is the back story behind the need to do this job? i.e. customers have to do it because of the change in regulations.

1. The major problem is the industrial waste and chemical Waste mixing into the river.

In earlier the people use more land for decompose the Industrial waste so, it cause land pollution.

7. BEHAVIOUR

What does your customer do to address the problem and get the job done? i.e. directly related: find the right solar panel installer, calculate usage and benefits; indirectly associated: customers spend free time on volunteering work (i.e. Greenpeace)

- 1. Identify the problems.
- 2. Monitoring and controlling. Each customer should Implement more solution to overcome the problem.

3. TRIGGERS

What triggers customers to act? i.e. seeing their neighbour installingsolar panels, reading about a more efficient solution in the news.

Give awareness for monitoring the water quality 1. To the people.

10. YOUR SOLUTION

If you are working on an existing business, write down your current solution first, fill in the canvas, and check how much it fits reality

If you are working on a new business proposition, then keep it blank until you fill inthe canvas and come up with a solution that fits within customer limitations, solves a problem and matches customer behaviour.

- 1. People should dispose the hazardous products.
- Recycle the river water weekly once.

8. CHANNELS of BEHAVIOUR

8.1 ONLINE

What kind of actions do customers take online? Extract online channels from #7

Identify the germs by using the pixel scanning app.

What kind of actions do customers take offline? Extract offline channels from #7 and use them for customer development

By using the smart sensor, the PH level of river water is identify.

4. EMO TIONS: BEFORE/AFTER

How do customers feel when they face a problem or a job and afterwards? i.e. lost, insecure > confident, in control - use it in your communication strategy & design.

1. People often worries about their next generation because of Polluted surrounding. After facing the problems the people are feeling hard to maintain The clean river.





CH

AS

Explore

AS, differentiate

Focus on J&P, tap into BE, understand RC

Extract online & offline CH of BE