Ideation Phase Define the Problem Statements

| Date | 1 November 2022 | | |
|---------------|----------------------------------|--|--|
| Team ID | PNT2022TMID12206 | | |
| Project Name | Project – Web Phishing Detection | | |
| Maximum Marks | 2 Marks | | |

Customer Problem Statement Template:

An online user needed to purchase something through an online. So, he entered into the online website through internet. It takes some time to display the product. He started to see all the products. He searched the necessary things in online website. At, last he foundthe needed products. After that he entered all the credit card details, username and password for purchasing the things through online. Then he received the message "Your order is placed and transaction is successfully completed. You will receive the ordered product within 2 days". After that within 24 hours he got a message in mobile and the bank account was empty then the customer shocked. Then, only he realized that was a fake website and his bank account details was stolen by hacker to avoid this scenario. We needto solve this problem by using the Web Phishing Detection.

| lam | A bank customer | | |
|---------------------|--|--|--|
| I'm trying to | Make payments online | | |
| but | The payment is made to another account | | |
| because | The website is a malicious website | | |
| Which makes me feel | Insecure about online transaction | | |

Example:

| l am | I'm trying to | But | Because | Which makes |
|---------------|---------------------|--|----------------------------------|-------------|
| Bank customer | Make online payment | The payment is made to another account | The website is malicious website | me feel |

| Problem Statement (PS) | I am (Customer) | I'm trying to | But | Because | Which makes me feel |
|---------------------------|--------------------|----------------------|---|------------------------------------|------------------------------------|
| PS-1 | Bank user | Make online payment | My account has been hacked | The website is a malicious website | Insecure about online transaction |
| PS-2 | Customer | Buy things online | My bank account details has been hacked | The website is a phishing website | Insecure about buy products online |