

Project Development Phase

Test Cases Performed

Team ID	PNT2022TMID27274
Project	Customer Care Registry
Sprint	Sprint 1

Test Cases Performed:

Test Case ID	Test Case Description	Test Steps	Test Data	Expected Results	Actual Results	Pass / Fail	Executed By
1	Customer need to login with valid user credentials	1. Go to the site 2. Login with credentials	Username – Poovi Password – poovi546	It will display invalid credentials and login page should be reloaded	As expected	Pass	Aishwarya
2.	Customer need to login with valid user credentials	1.Go to the site 2.Login with credentials	Username – Poovi Password – poovi@123	With valid login credentials, the customer lead to customer dashboard page	As expected	Pass	Akula Haritha

3.	Customer signup action	1.Go to the site 2.Click Signup	Username – customer45 Password – kjbnt^&*456 Email – agent123gmail.com	Email is not in correct format. It will display as invalid email address	As expected	Pass	Aishwarya
4.	Customer signup action	1.Go to the site 2.Click Signup	Username – Customer4563 Password – customer@123 Email - customer12@gmail.com	Customer account created	As expected	Pass	Poovizhi
5.	Admin need to login with valid user credentials	1.Go to the site 2.Login with credentials	Username – Admin45 Password – admin654	It will display invalid credentials and login page should be reloaded	As expected	Pass	Malini

6.	Admin need to login with valid user credentials	1.Go to the site 2.Login with credentials	Username – Admin654 Password – admin@123	With valid login credentials, the admin lead to admin dashboard page	As expected	Pass	Akula Haritha
7.	Agent need to login with valid user credentials	1.Go to the site 2.Login with credentials	Username – Agent45 Password – agent654	It will display invalid credentials and login page should be reloaded	As expected	Pass	Malini
8.	Agent need to login with valid user credentials	1.Go to the site 2.Login with credentials	Username – Agent654 Password – agent@123	With valid login credentials, the agent lead to agent dashboard page	As expected	Pass	Poovizhi
9.	Admin Add an Agent	1.Go to the site 2.Login with credentials 3.Go to dashboard 4.click on add agent	Username – Agent1 Password – agent@123 Email – agent123@gmail.com	Agent account will be created	As expected	Pass	Aishwarya

10.	User Logout	1.Go to the site 2.Login with credentials 3.Go to dashboard 4.Click on logout on the navbar	No data	The respective user session expired	As expected	Pass	Akula Haritha
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