Testcases Report

Batch ID	B2-2M4E
Team ID	PNT2022TMID22548
Project Name	Customer Care Registry

Test case ID	Feature Type	Component	Test Scenario	Steps To Execute	Test Data	Expected Result	Actual Result	Status	Communets	TC for Automation(Y/ N)	BUG ID	Executed By
LoginPage_TC_O Ot	Functional	Home Page	Verify user is able to see the Login/Signup popup when user clicked on My account button	J.Enter URL and click go 2.Scroll down 3.Verify login/Singup popup displayed or not	http://169.51.204, 213.30100/	Login/Signup popup should display	Working as expected	PASS	Successfull	Υ		JAYACHANDRAN
LoginPage_TC_O O2	UI	Hone Page	Verify the UI elements in Legar/Sigrup popup	1.Enter URL and click go 2.Click on Signp button for 3 Verify login/Singup popup with below UI elements: a. id text box b password text box c.Login button d.New custome? Create account link e.Last password? Recovery password link	http://169.51.204 215:30100/	Application should show below UT clements: a.email text box. b.pascword text box. c.l.ogin button with owarge colour. d.New customer? Create account link c.l.ast pissword? Recovery password link.	Working as expected	PASS	Successful	Y		KAARTHIIK, THARANESHWARAN
LoginPage_TC_O	Functional	Home page	Verify user is able to log into application with Valid credentials	URL 2.Click on My Account dropdown button 3. Enter Valid (D in ID text better valid psessword in password text box 5.Click on login button	ID: 5342 password: Testingt23	User should navigate to user account homepage	Working as expected	PASS	Successful	Y		JAYACHANDRAN. SOUNDHARYAN

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LoginPage_TC_O Ol	Functional	Home Page	Verify user is able to see the Login/Signup popup when user clicked on My account button	J.Enter URL and click go 2.Scroll down 3.Verify login/Singup popup displayed or not	lutp://169.51.204, 213.301.00	Login/Signup popup should display	Working as expected	PASS	Successfull	Y		THARANESHWARAN. SOUNDHARYAN
LeginPage_TC_O	UI	Hone Page	l	i.Enter URL and click go 2.Cisck on Signp button for User Tyl logan/Singup popup with below UI elements: a. id text box b passawerd text box c.Login button d.New customer? Create account link e.Last password? Recovery password link	http://169.51.204 2152/0100	Application should show below UI: elements: a.email text box b.password fext box c.l.ogis button with orange colour d.New customer? Clease account link. c.l.ast password? Recovery password link.	Working as expected	PASS	Successful	Y		JAYACHANDRAN. KAARTHIIK
LeginPage_TC_O	Functional	Home page	Verify user is able to log into application with Valid credentials	1.Enter URL 2.Click on My Account dropdown butten 5.Enter Volad IO in 1D test box 4.Enter volad password in password text box 5.Click on login button	ID: 5342 password: Testing123	User should ravigate to user account homepage	Working as expected	PASS	Successful	Y		JAYACHANDRAN. SOUNDHARYAN

LeginPage_TC_ OG7	Functional	Logia page	Verify User is able to log into application with Vaid Credentials	1.Enter URLhttp://ife/5.1204.21 5.501(66) and click po 2.Click on My Account drapdown button 3 Enter lavAid II bit ID text box 4.Enter lavAid password in password laxt box 5.Click on legin button	ID: 5434 password: Testing123	Application should show 'correct email or password' validation message.	Working as expected	PASS	Successful	Y		SOUNDHARYAN
LoginPage_TC_	Functional	Login page for ADMIN	Verify User's able to log into application with Valid Credentials	1.Enter URLhtmp/l/69-51-204-21 5-501069) and click go 2.Click on My Account dropdown button Stemer Valid ID in ID text box 4.Enter valid pussword in password text box 5.Click on login button	ID: 1111 pussword: 5678	Application should show correct entall or password* validation message.	Working as expected	PASS	Successful	TY.		THARANESHAWARAN, JAYACHANDRAN
LoginPage_TC_ OO9	u	ADMIN PAGE	Verify all the Customer database is visible	1.Enter URL/http://fide 5.1.204.21 5:301069) and click go 2.Click on My Account dropdown button 3.Enter InV slid ID in ID tex to box 4.Enter Invalid passoword in passoword next box 5.Click on legin button	http://160.51.204, 235.00006	Customer database is visible	Working as expected	PASS	Successful	Y		KAARTHIIK, JAYACHANDRAN
LoginPage_TC_ O10	Functional	USER REGISTER	Verify Id sent to customer email address	1.Enter URL(htm)//169.51.204.21 5:30106/) and click go 1.Register the account by giving credentials 2. Click on button Submit	9706/	Email sent successfully	Working as expected	PASS	Successful		Y	SOUNDHARYAN, JAYACHANDRAN
LoginPage_TC_ O11	Functional	AGENT REGISTER	Verify AGENT is able to log into application with Valid Credentials	I.Enter URLiture/16-51-26-21 53-0106/n and click go 2.Click on My Account dropdown button 3.Ester laValld ID in ID text box 4.Ester Invalld password in password text box 5.Click on login button	ID: 5342 password: Testing	ID sent successfully	Application should show 'correct ensul' or password' 'validation mescage.	PASS	Successful		Y	THARANESHAWARAN
LoginPage_TC_ O12	Functional	Login page for ADMIN	Verify User is able to log into application with InValid Credentials	LEnter URLhttp://led-51_204_21 5:30106/7 and clock go 2.Click on My Account dropdown button 3.Exter InValid ID in ID text box 4.Exter Invalid password in password next box 5.Click on login button	ID: 1111 password: 5678	Application should show Tnearrest ID or password' validation message.	Working as expected	PASS	Successful		Υ	KAARTHIIK, SOUNDHARYAN
LoginPage_TC_ O13	u	Home page for Agent	Verify user is able to see the agent basic page when user finish on submitting Credentials	1 Enter URLintp://169.51.204.21 5:301069 and click go 2.To the Agent Login page and sabmit Your Credentials	ID: 1111 password: 5678	AGENT Home Page popup should display	Working 2s expected	PASS	Successful		Y	JAYACHANDRAN, THARANESHWARAN
LoginPage_T O14	c- u	Home page for USER	Verify user is able to see the User home page when user finish on submitting Credentials	LEnter URLishtp://169.51.204.217 0106/) and chick go 2.To the User Login page and submit Your Credentia	1215.00106/	USER Home Pa popup should disp	ge Slay Working as expect	ed PASS	Successful	Y		SOUNDHARYAN, JAYACHANDRAN
LoginPage_T O15	C- ui	Home page for ADMIN	Verify user is able to see the ADMIN bone page when user finish on submitting Credentials	1 Enter URL/http://169.51.204.21: 0106/) and click go 2 To the User Lugin page and submit Your Credentia	#21/230106/	ADMIN Home P popup should disp		ed PASS	Staccessful	x		JAYACHANDRAN, THARANESHWARAN
LeginPage_T O16	C_ Functional	AGENT PAGE	On delete Button the user Credentials will be delected	1.Enter URLIstup//169.51.204.21: 0100/y and click go 2. To the Admin Page an delect on User Credential	4.215:30106/	ADMIN Home P. popup should disp	uge Working as expect	ed PASS	Successful	Υ		KAARTHIIK, SOUNDHARYAN

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				Section and the section of the secti						Automation(Y/		
User_Page_TC_O O1	Functional	USER PAGE	Verify user is able to see the Show Complaint popup when user clicked on popup	Enter URL and click go Scroll down Verify login/Singup popup displayed or not	http://169.51.204, 213.10100/	Show Complaint popup should display	Working as expected	PASS	Successfull	Y		- JAYACHANDRAN
User_Page_TC_0 02	UI	USER PAGE	Verify the User has No Complaint	Click on the Url and go to user page by giving Correct Credentials	http://169.51.204 218.30109	No Complaint should shown	Working as expected	PASS	Successful	N		SOUNDHARYAN, THARANESHWARAN
User_Page_TC_O	u	USER PAGE	Verify User Total Complaint is Zero	Click on the Url and go to user page by giving Correct Credentials	http://169.51.204. 213.30109	Total Number of Complaint is Zero	Working as expected	PASS	Successful	X		KAARTHIIK, THARANESHWARAN
Admin_Page_TC _OO4	Functional	Admin Page	Admin can see the Agent DataBase	J.Einter URL/happ/199.51,204.215 301066/ and click go Zefferr the Credentials for the admin page and submit		Agent Database shou display on show ager database.	d t Working as expected.	PASS	Successful	Y		KAARTHIIK
Admin_Page_TC _OO5	Functional	Admin Page	Admin can delect the Agent Database	URLitting#100-51,204-23; 200.004) and click go 2Click on submit by going correct encodentals to the admin Page.	http://169.51.204, 215.30106	Delect the agent Database	Working us expected	PASS	Successful	Y		JAYACHANDRAN, KAARTHIIK
Admin_Page_TC _OO6	Functional	Admin Page	Verify the overall Delect the database for User	URLitute 710-51, 2014-215 2010(66) and clack go 2 Click on submit by giving correct credomials to the admin Page 3.After type the "A" in the Text box for the agent database delect	http://169.51,204, 215.50106	Defect the overall Agent database delec	Working as expected	PASS	Successful	Y		SOUNDHARYAN, THARANESHWARAN
Admin_Page _OO7	UI UI	Admin Page	Verify the admin seen the te box for the delect option	I.Enter URL/http://fc/9-51.206./ \$25010607 and click gr at xt xt ygiving correct createnits to the admin Page 3.Admin Can see the te box for delect option	http://169.51.20	Text box working for the correct Keyword.	Working as expected	PASS	Successful			SOUNDARYAN
Home_Page_ OOS	rc. UI	Register Account for Agen	Verify User is able to seen th Register Page for Agent	URLI_tap://top.51.204_ \$5.9010f0_and click ge 2.Cisck on the Agent button for register	PMD27169.51.20	4. After register Page popup should seen.	Werking as expected	PASS	Successful	Υ		JAYACHANDRAN, KAARTHIIK
Agent_Regisic TC_010	er_ ui	AGENT REGISTER	Verify all the text box will be visible for register	URI/http://i.60-51.2042. URI/http://i.60-51.2042. 5-20106fy and click ge 2-Cick on the August button after the text field are visible for the agent see	http://169.51.20 d 215:30106/	Agent Register text fields are visible	Working as expected	PASS	Successful	Υ		THARANESHWARAN

Agent_Register_ IC_011	Functional	AGENT REGISTER	Verify Id sent to customer email address	1.Enter URL(http://169.51.204.21 5:30106/) and click go 1.Register the account by giving creclentials 2. Click on button Submit	https://doi.51.204.213.3 07067	Email sent successfully	Working as expected	PASS	Successful		Υ	КААЯТНІІК
Web_Chat_TC_ 011	Functional	WER CHAT	Click on the Web chat button	1.Enter URLitap/1(9-51.20-2.1 5-30106f) and click go 1.Click on the Web Char Button	kup/189.51.205.215.3 1110/	Web chat popup	Working as expected	PASS	Successful		N	KAARTHIIK, JAYACHANDRAN
Web_chai_TC_O 12	UI	WEB CHAT	Web chat button visible	I.Enter URLitripo/169.51.294.21 S.30106f) and click go I.shown on the Web Chat Burton	http://160.51.264.215.3 03392	Web chat visible	Working as expected	PASS	Successful		N	SOUNDHARYAN, JAYACHANDRAN
Admin_Login_T C_O13	Punctional	AGENT LOGIN	Verify user is able to get login id on emails:	I. Enter URL(http://169.51.204.21 5.301065) and click go 2.To the Agent Login page getting of emalk	buje/(1963.1.206.315-3 #1109	Get Notified by Emails	Working as expected	PASS	Successful		Y	THARANESHWARAN, KAARTHIIK
Agert Login C_014	.T UI	AGENT Login	Visible for text field for ent entail id	UEnter UEnter UELhttp://169.51.204.2 0)000/i and click go 2.To the User Login pay and seen your textfield	ge:	Text Fickls for in Agent P	Emild Working as expedige	cted PASS	i Successitul	Y		THARANESHWARAN, JAYACHANDRAN
LoginPage_T O15	С_ и	USER Login	Visible for text field for ent ernall id	UEnter et URLhtap://169-51.204.2 f) 1060/ and click go 2. To the User Login pag and seen your textfick	4.218:30106/	Text Fields for in Agent Po	Email Werking as expected with the second se	PASS	i Successful	Y		SOUNDHARYAN
Agert_Login C_016	.T Functional	AGENT Login	Visible for Password on Forgor Password	UEnter URL/http://169.51.204.2 01667 and click go 2.70 the Agent Fongs P after verification Passw should Visible	http://169.51.20 age 4.215:30106/	Password sh Visible	ould Working as expec	cted PASS	Successful	Y		KAARTHIIK, JAYACHANDRAN

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HomePage_TC_O O1	Functional	Home Page	Verify user is able to see the Login/Signup popup when user clicked on My account button	Buter URL and click go Scroll down 3.Verify login/Singup popup displayed or not	http://169.51,204/ 213.50106	Login/Signup popup should display	Working as expected	PASS	Successfull	Y		THARANESHWARAN
HomePage_TC_O	u	Hone Page	Verify the UI elements in Login/Signap popup	i.Enter URL and click go 2.Click on Sigup button for User 3.Verify logint/Singap popup with below UI elements: aid text box hassesword text box c.Login button d.New customer? Create account link e.Last password? Recovery password link	http://169.51.2046 215.36109	Application should show below UI elements: a.cenail less box. Leagin butten with canage colour d. New customer? Create accores link e.Lass password? Recovery password link.	Working as expected	PASS	Successful	¥		THARANESHWARAN, JAYACHANDRAN
HossePage_TC_O	Fusctional	Home page	Verify user is able to log into application with Valid credentials	URL/https://shopenzer.co m // and click go 2 Click on My Account deopdown huton 5. Enter Valid ID in ID text beautiful and the country of the subsword text beautiful and the 5. Click on login button	ID: 5342 password: Testing1.23	User should unvigate to user account homepage	Working as expected	PASS	Successful	Y		SOUNDHARYAN

HomePage_TC_OO4	Functional	Ногве раде	Verify user is able to log into application with InValid credentials	J.Euter URLithtm//169-51.204-21-5 30106/i and click go 2. Click on My Account dropdown button 3.Euter InValid ID in ID test box 4.Euter valid proswerd in password test box. 5. Click on login button	ID: 5342 password: Testing123	Application should show Incorrect renal or persword 'validation message.	Working as expected	PASS	Successful	Y	KAARTHIIK
Customer Complaint, TC_ OOS	Functional	Customer Complaint page	Verify user is able to log into Appliaction with credentials.	I.Enter URL/Imp_#169-51_204-215 30106/s and elick, go 2 Click cen My Account depploys buston Enter Vald details in ext boxthen sign in to text ox with correct details.	ID: 5342 pissword. Testing 12367868 6786876876	Application should show enter into the next page.	Working as expected	PASS	Successful	Y	JAYACHANDRAN, THARANESHWARAN
Cussoner Complaint, TC_ OO5	Functional	Customer Comphine page	Verify user is able to see the compliant page.	J.Enter URL/http://f695.1204-215 201060/ and click go 2.Click on My Account dropdown button Senter the sign in details 4it will go to the complaint box	ID: 5342 password: Testingt23	Application will show a.Bone b.New issue c.logout.	Working as expected	PASS	Successful	Y	SOUNDHARYAN
Customer Complaint_TO OO7	C_ Functional	Customer Complaint page	Verify user is able to see the compliant page	1.Enter URL/Into/F169-51.204.2 5-301066/ indickle gip 2.Click on Wy Account dropclown botton 3. enter the sign in details 4it will go to the complaint box	11	Click on the nec issue button in the complaint box		PASS	Siaccosoful	Y	JAYACHANDRAN
LCustomer Complaint T OOS	CFunctional	Customer Compisin page	Verify User is able to leg in application with Valid Credentials	LEnter to the complaint box. Click on new issue button. S. Enter the correct details to for the complaint.	ID: 1111	Application shoul Show complaint 8 page for customer	1994030000000000000000000000000000000000	PASS	Successful	Ť	JAYACHANDRAN, KAARTHIIK
Customer complaint Page_TC_ Od	ui 99	Customer ComplaintPAGE	Verify all the Castomer able to enter their credentials.	LEnter to the complaint page E. Raise the issue by clicking the new issue button. S. After entering predertals click on back button. K. Click on show issue button.	http://169.51.20	Customer should 4 able to see the compalien	Working as expected	PASS	Successful	۲	SOUNDHARYAN, THARANESHWARAN

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.chminPage_TC O10	Functional	Admin Page (Complaintilist)	Verify admin is able to log into the user account.	1.Ener URL/Imp//169.51,204.21 5:30106/) and click go 1. Enter the cornect admin credentials in the user account	http://169.51.204.215.) 0100/	Application should shows a User databas b Agent Database c Complaint database	Working as expected	PASS	Successful		Y		THARANESHWARAN, JAYACHANDRAN
.chninPage_TC OH	Punctional	Admin Page (Complaint list)	Verify admin is able to log into application with Valid Credentials	1.Enter URLintpy/160.51.204.21 5.301060 and click or 2.Click on the complaint database burron,	ID: 5342 passward: Testing [23	ID sent successfully	Application should Able to see the compliants.	PASS	Successful		Y		SOUNDHARYAN
dinPage_TC_	Partional	Admin Page (Complaint list)	Verify Admin is able to log into application with Valid Credentials	URL/http://fc0.51.204.21 5.20106/) and clack go 2.Adamia should able to see the number of complaints	ID: 1111 passwerd: 5678	Application should show the correct credentials of the complaint.	Working as expected	PASS	Successful		Υ		KAARTHIIK, JAYACHANDRAN
dminPage_TC O13	UI	Admin Page (Agent Allotment)	Verify admin is able to log int the admin page.	I.Sign in to admin page. Z.Einer the cornect details and subrait. J.Three database will appear.	IO: 1111 password: 5678	Admin should able to see the three database button,	Working as expected	PASS	Successful		Y		SOUNDHARYAN, THARANESHWARAN
AdminPage_ _ O14	rc ui	Admin Page (Agent Allotment)	Verify admin is able to look in with valid credentials.	I.Three database will ap g. k.ber databae. b.Agant databae. c.Complaint databae. c.Complaint databae. 2.Click on agent databae.	http://160.51.20	Admin should at see the complain database credent		PASS	S Successful	Y			THARANESHWARAN, KAARTHIIK
AdminPage_ _ O15	пс ил	Admin Fage (Agent Allottment)	Verify A d m i n is able to log in with valid Credential	Click on complaint database. Condense of the concentrate of the complaint a. Status b.delect. processing.	http://169.51,20	Admin should tosee th estatus the agent as we complaint	sof w.	ected PASS	S Successful	Υ.		Ş	SOUNDHARYAN, THARANESHWARAN
AdminPage_ _ 016	TC Functional	Admin Page (Agent Allotment)	Verify admin is able to log with valid credentials	i.Clickk on complaint in shatbase. So the shade in shade in shade betton. Allocate betton. Scilick on the allocate be for the respective complete.	http://169.51.20 4.215:30106/	Admin should to allocate the		ected PASS	S Successful	Y			KAARTHIIK, JAYACHANDRAN

Test case ID	Feature Type	Component	Test Scenario	Steps To Execute	Test Data	Expected Result	Actual Result	Status	Communets	TC for Automation(Y/ N)	BUGID	Executed By
LoginPags_TC_O OI	Functional	Login Page	Verify user is unable to login In the login page.	Enter URL and click go 2 Seroll down 3. Verify login/Singup popup displayed or not	http://169.51.204/ 235.3010s/	Login/Signup popup should display	Working as expected	PASS	Successfull	Y		JAYACHANDRAN
LoginPage_TC_O O2	U	Login Page	Verify neer is unable to kegin in the login page.	I.Emer URL and click go 2.Click on Sigup button for User. S.Create an account for the user 4.User enters the worng Id in the sign in page.	hmp://169.51.204 213.29106/	Application should show mismatch details.	Working as expected	PASS	Successful	Y		КААКТНІІК
LoginPage_TC_O	Functional	Legin page	Verify user is unable to log In the login page.	L.Click on Sigap button for User. 2. Create an account for the user. 3. User enters the wrong Id in the sign in page. 4. Click on the forgot id.	ID: 5342 password: Testing! 23	Application should send an Id to the radid email.	Working as expected	PASS	Successful	Y		THARANESHWARA! KAARTHIIK

LoginPage_TC_ OO4co	Functional	Login page	Verify user mail fd and Enter correct id in the sign in page.	I. The ld will be send in the users valid mail id. 2. Check on the users mail id. 3. Copy the valid customer ld. 4. Erser the valid customer ld in the text box.	ID: 5342 password: Testing123	Application should show successful and poopup to the next page.	Werking as expected	PASS	Successful	Y	THARANESHWARAN
Logispage_TC_ OO5	Functional	Logia page,	Verify user is unable to log in ache entered microatch pussword.	I. User enters the wrong passoved. 2. Scroll down and click on the forget password button Sapplication will popup to tru tagge with test booss i.d. b. Enter your verification number(OTP)	ID: 5342 password: Testing 12367868 6786876876	Application should enter to the forgot password page.	Working as expected	PASS	Successful	Y	SOUNDHARYAN, KAARTHIIK
Logispage_TC_ OO6	Functional	Logistuse page	Verify user is able to get the password in the email.	I.Application enters to the loops password page. Z.Imer the user Valid Id in the text box. S.Click on send email button. A.An cranil will send to the User mail. S.An OTP will come to the given email. K.User fainers the OTP in the log in page	ID: 5342 pussward: Testingt 23	Application should show successful and popul to the next page.	Working as expected	PASS	Successful	Y	JAYACHANDRAN