

Customer Care Registry

PROBLEM STATEMENT AND DEFINITIONS



TEAM MEMBERS

- Kaarthiik M (Team lead)
- Jayachandran R
- Soundharyan S G
- Tharaneshwaran T

BATCH NO : B2-2M4E

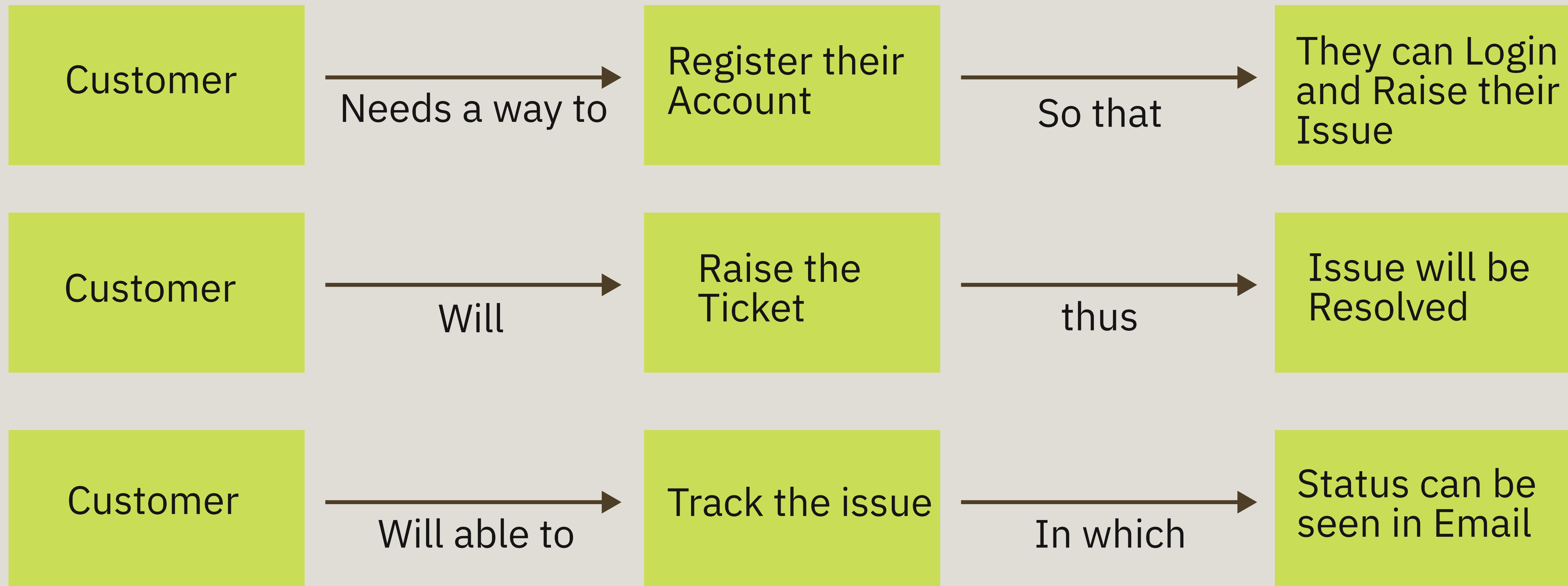
TEAM ID : PNT2022TMID22548

PROBLEM STATEMENT

A problem statement is a concise description of the problem or issues a project seeks to address. The problem statement identifies the current state, the desired future state and any gaps between the two. A problem statement is an important communication tool that can help ensure everyone working on a project knows what the problem they need to address is and why the project is important.

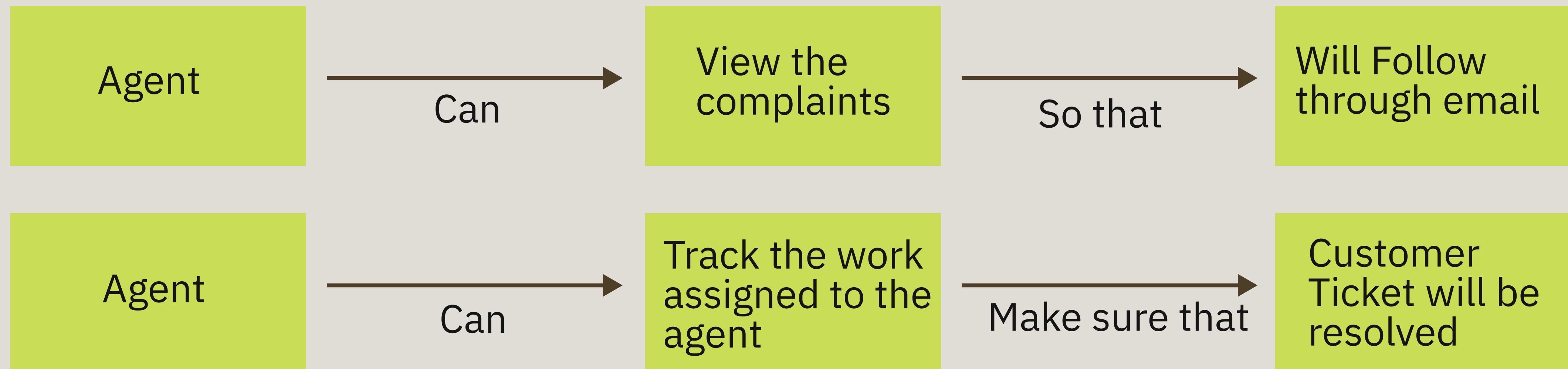
PROBLEM STATEMENTS

CUSTOMER



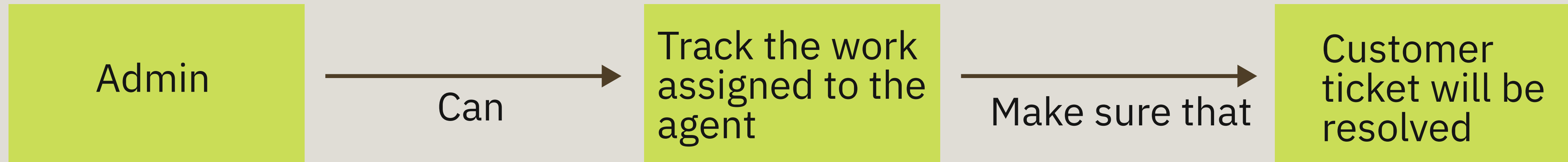
PROBLEM STATEMENTS

AGENT



PROBLEM STATEMENTS

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Thank you!