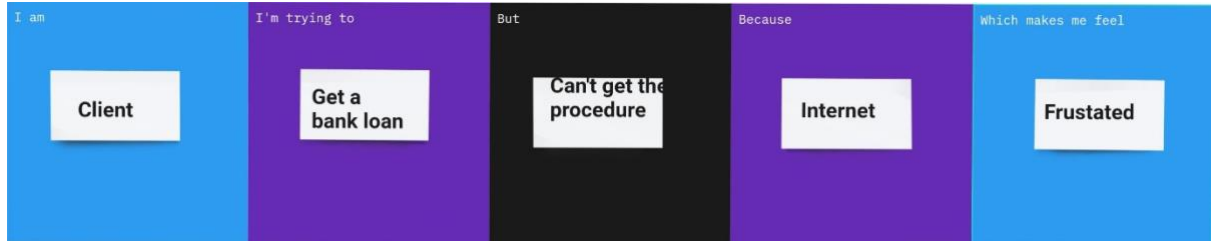


Ideation Phase

Define the Problem Statements

Date	28 September 2022
Team ID	PNT2022TMID22488
Project Name	Project – AI based discourse for Banking Industry
Maximum Marks	2 Marks

Customer Problem Statement :



Problem Statement (PS)	I am (Customer)	I'm trying to	But	Because	Which makes me feel
PS-1	Client	Get a Bank loan	Can't get the procedure	Internet	Frustrated
PS-2	Client	Deposit money	Unable to get interests	Bot busy	Frustrated