

PROJECT DEVELOPMENT PHASE - 1

Delivery of Sprint - 1


Project Name - AI Based Discourse For Banking Indsustry

Team ID - PNT2022TMID22488

Creating IBM watson Service

In this activity, we are creating the necessary IBM Watson Service

IBM SkillsBuild Software Downloads



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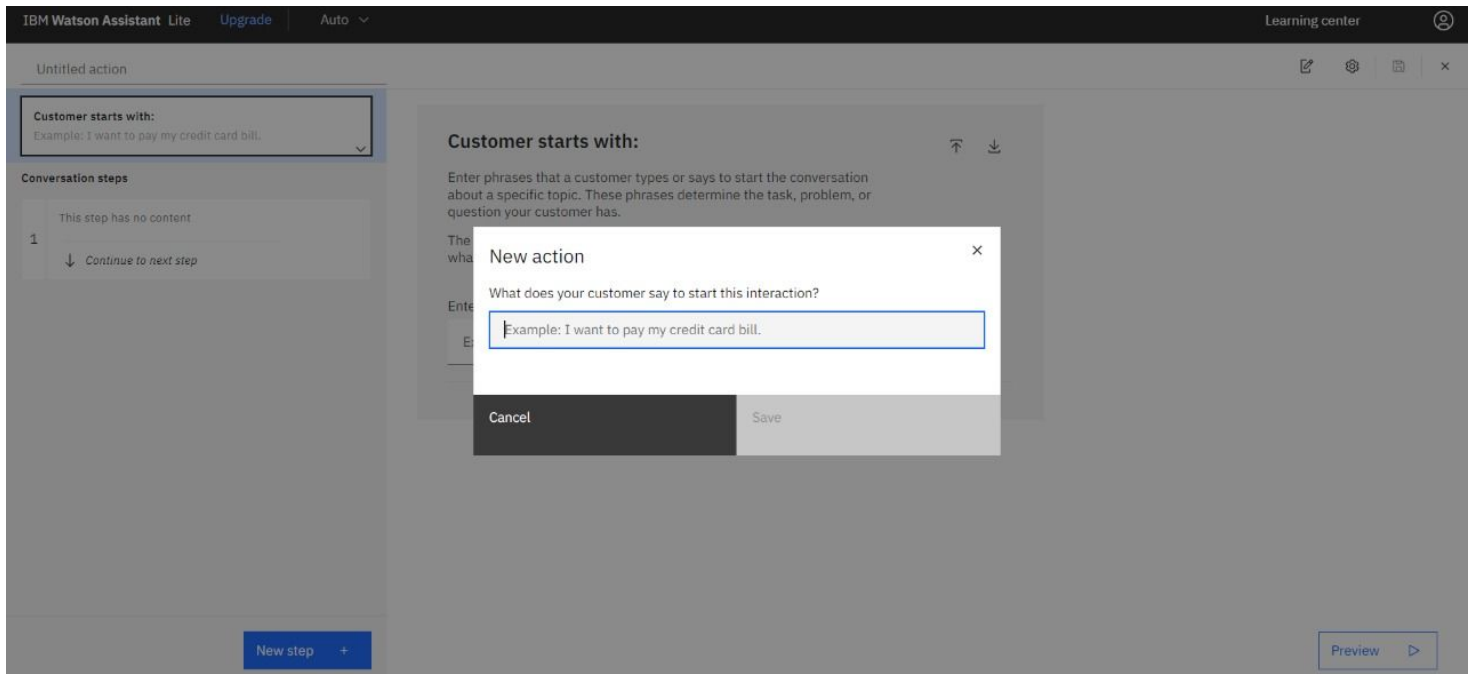
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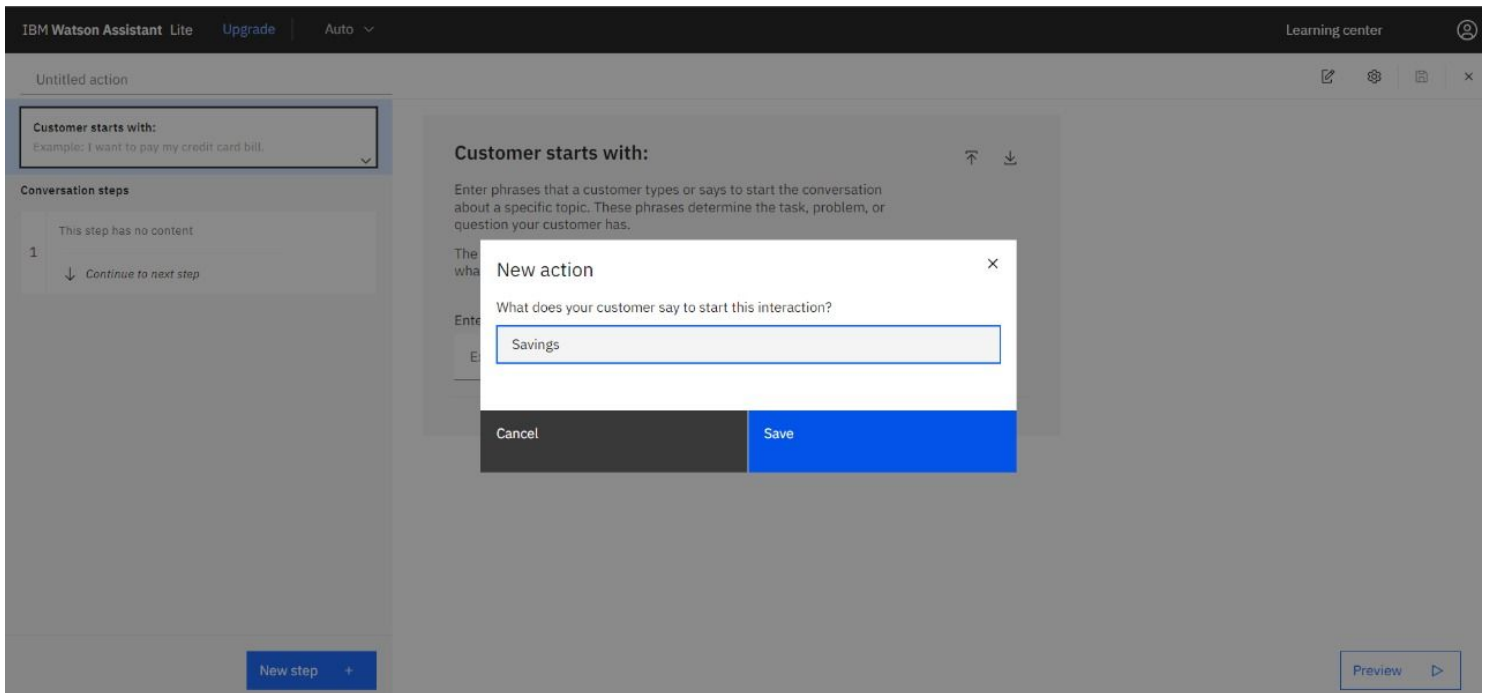
Creating Action Skills

Skills are nothing but actions and steps. Steps are the subset of actions where conversations are built and the assistant is integrated with these skills.

IBM Watson Assistant Lite Upgrade Auto Learning center				
Actions				
Actions				
Created by you				
Set by assistant				
Variables				
Created by user				
Name	Last edited	Examples Count	Status	
Request contact information	9 minutes ago	17	✓	⋮
New action +				



Creating Savings Account



In this step, we are adding steps in Savings Action to handle customer queries regarding Regular Savings Account, Minor Savings Account and Zero Balance Account creation.

IBM Watson Assistant LiteUpgradeAuto

Learning center

Savings

Customer starts with:
Savings

Conversation steps

1

Which type of savings account you want to create?

Minor saving...Regular savin...+ 1

Continue to next step

Step 1 is takenwithout conditions

fx

Assistant says

B I Link Image Audio Video Code

Which type of savings account you want to create?

Minor savings accountRegular savings accountPartner Savings account

Edit responseEdit validation

And then

Continue to next step