

PROJECT DEVELOPMENT PHASE

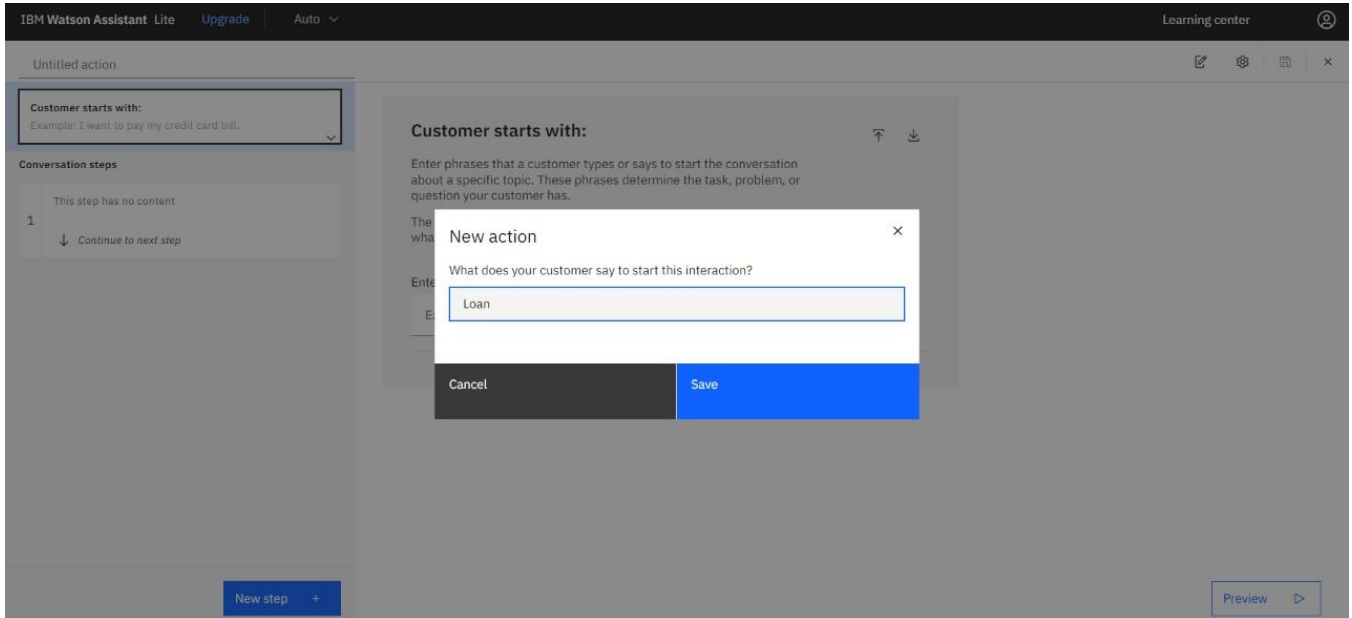
Delivery Of Sprint - 2

Project Name - AI Based Discourse For Banking Industry

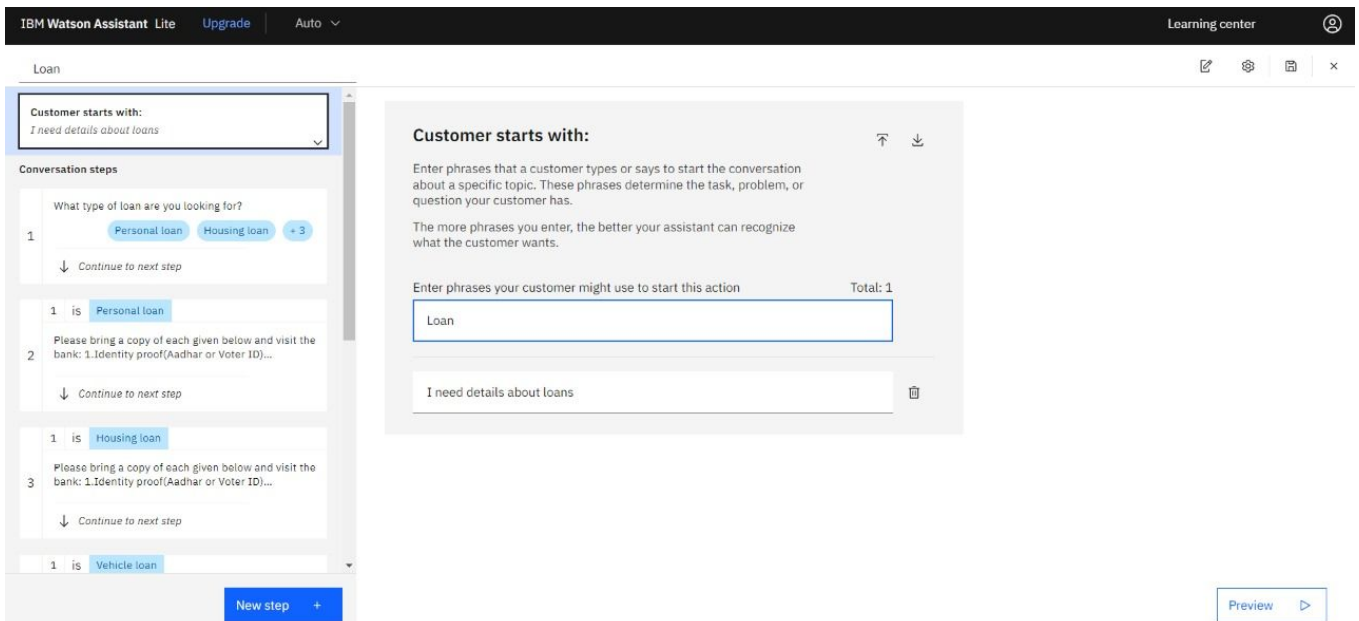
Team ID - PNT2022TMID22488

Creating Loan Action

create a new loan action



Adding steps in loan action to handle customer queries regarding Housing loan, Gold loan, Personal loan, Student loan, and Vehicle loan



5 bank: 1. Identity proof (Aadhaar or Voter ID) 2. PAN...

↓ Continue to next step

6

1 is Education loan

Please bring a copy of each given below and visit the bank: 1. Identity proof (Aadhaar or Voter ID) 2. PAN...

↓ Continue to next step

7

Is there any other queries?

↓ Continue to next step

The screenshot displays the IBM Watson Assistant interface, which is used for building and managing chatbots. The interface is divided into three main sections:

- Top Bar:** Contains the text "IBM Watson Assistant Lite", "Upgrade", "Auto", and a "Learning center" link.
- Left Panel (Chat Window):** Shows a conversation flow for a loan application. It includes steps like "Continue to next step", "1 is Personal loan", "Please bring a copy of each given below and visit the bank: 1.Identity proof(Aadhar or Voter ID)...", and "Continue to next step".
- Center Panel (Workspace):** Displays the logic flow for the chatbot. It shows a sequence of steps:
 - 1. What type of loan... is Housing loan
 - and Add condition +
 - New condition group +
 - Assistant says: Please bring a copy of each given below and visit the bank: 1.Identity proof(Aadhar or Voter ID)...
 - Define customer response
- Right Panel:** Contains a "Learning center" link.

Creating Current account Action

IBM Watson Assistant

Learn Upgrade Auto

Learning center

Curren account

Customer starts with:
current account

Conversation steps

1 Please select a company type

Partnership Proprietorship

Continue to next step

2 1 is Partnership
Please bring the following documents and visit the bank 1.ITR(Income Tax Returns)of all the partners...

Continue to next step

3 1 is Proprietorship
Please bring the following documents and visit the bank 1.ITR(Income Tax Returns)of all the partners...

Continue to next step

New step

Add condition +

New condition group +

Assistant says

B I @ % & * ~ ! " # \$ % & ' () * + , - . / : ; < = > ? [\] ^ _ { | } ~ ¡ ¢ £ ¤ ¥ ¦ § ¨ © ª « ¬ ® ¯ ° ± ² ³ ´ µ ¶ · ¸ ¹ º » ¼ ½ ¾ ¿ À Á Â Ã Ä Å Æ Ç È É Ê Ë Ì Í Î Ï Ñ Ò Ó Ô Õ Ö × Ø Ù Ú Û Ü Ý Þ à á â ã ä å æ ç è é ê ë ì í î ï ñ ò ó ô õ ö ÷ ø ù ú û ü ý þ ÿ

Please bring the following documents and visit the bank
1.ITR(Income Tax Returns)of all the partners
2.CST/VAT/GST certificate
3.certificate license issued by municipal authorities
4.TAN allotment letter issued by NSDL in name of firm
5.A self declaration form
6.ID proof and Address proof of proprietor

Define customer response

And then

Continue to next step

Preview