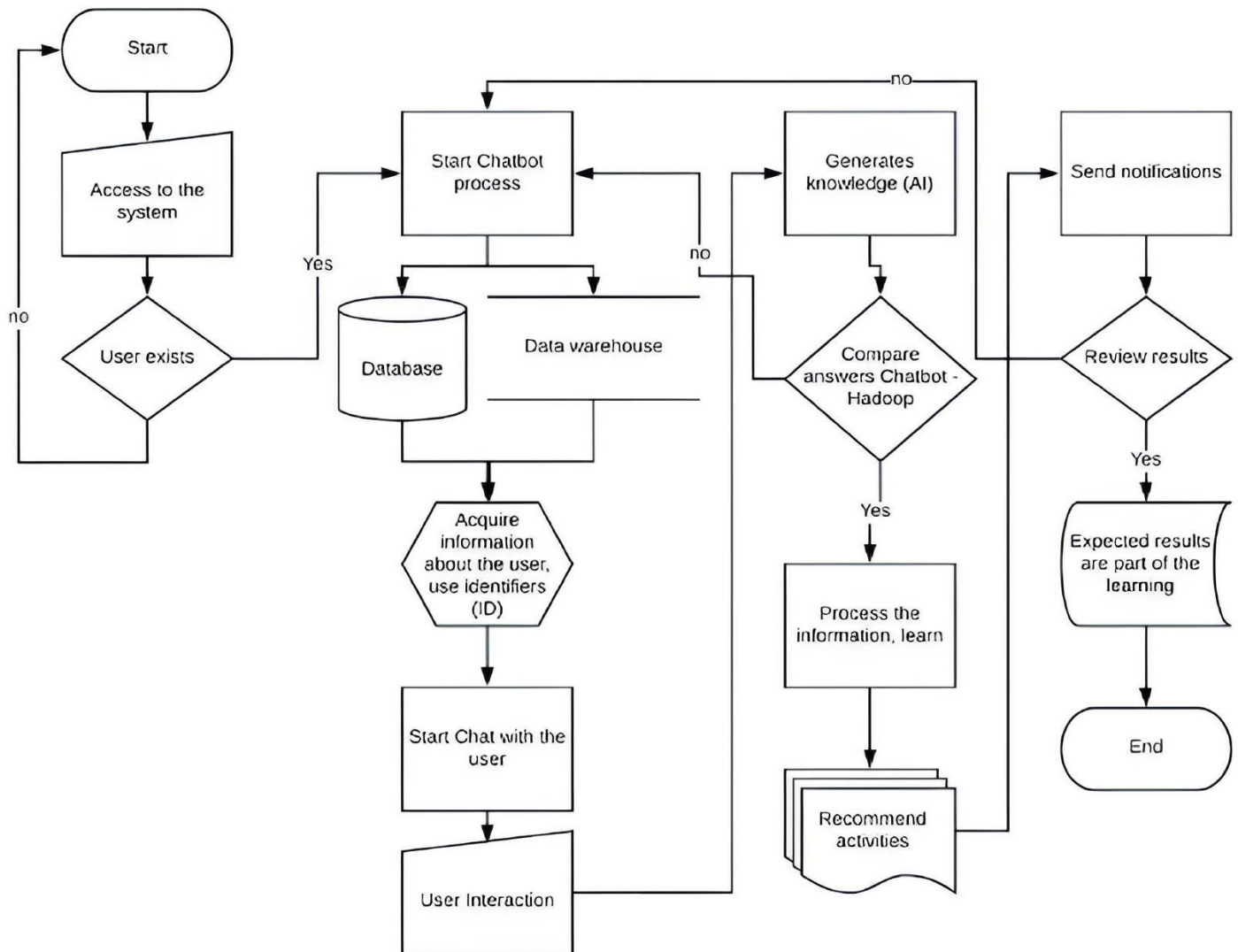# DATA FLOW DIAGRAM

PROJECT TITLE : AI BASED DISCOURSE FOR BANKING INDUSTRY

TECHNOLOGY : IBM WATSON ASSISTANT CHATBOT

TEAM ID   : PNT2022TMID22488

User Stories

User Type	Functional Requirement (Epic)	User Story Number	User Story / Task	Acceptance criteria	Priority	Release
Customer (Mobile user)	Registration	USN-1	As a user, I can register for the application by entering my email, password, and confirming my password.	I can access my account / dashboard	High	Sprint-1
Customer (Mobile user)	Registration	USN-2	As a user, I will receive confirmation email once I have registered for the application	I can receive confirmation email & click confirm	High	Sprint-1
Customer (Mobile user)	Registration	USN-3	As a user, I can register for the application through Facebook	I can register & access the dashboard with Facebook Login	Low	Sprint-2
Customer (Mobile user)	Registration	USN-4	As a user, I can register for the application through Gmail	I can register & access the dashboard with Gmail Login	Medium	Sprint-1
Customer (Mobile user)	Login	USN-5	As a user, I can log into the application by entering email & password	I can log in & access the dashboard with email and password	High	Sprint-1
Customer (Mobile user)	Dashboard	USN-6	As a user, I can access the dashboard	I can access the dashboard	High	Sprint-1
Customer (Web user)	Registration	USN-7	As a user, I can register for the application by entering my email, password, and confirming my password.	I can access my account/dashboard in web	High	Sprint-1
Customer (Web user)	Balance	USN-8	As a user, I want to check balance of my bank account	I can see the balances displayed	High	Sprint-1
Customer (Web user)	Transfer money	USN-9	As a user, I want to transfer money from my account to another bank account	I can transfer money from my account to another bank account	High	Sprint-1
Customer Care Executive	Solving query		As a user, To continuously improve product knowledge and awareness of market trends and competitor products.	I can deal with customer issues and churning out an easy-to-follow solution.	High	Sprint-1
Administrator	Backup data	USN-9	As a Net Banking Administrator, I want to have the customer's data backed up so that I can restore it any time in case of issues	I can deal with customer's backup data	High	Sprint-1