

ARTIFICIAL INTELLIGENCE

AI BASED DISCOURSE FOR BANKING INDUSTRY

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BRAINSTORMING TOP 3 IDEAS:

IDEA 1:

IT CAN BE USED FROM ANYWHERE

The major advantage an AI bot has over a human helper is that a AI chatbot can be used from anywhere and any time we can while the help from human can be obtained only in person and during the working hours.

IDEA 2:

IT PROVIDES INSTANT SOLUTION REGARDING ANY BANKING RELATED QUERIES

Instead of waiting in long queue this AI chatbot can provide answers to any banking related queries fast and in a secure way that is confidential to from other customers.

IDEA 3:

IT IS INTEROPERABLE

This means that the chatbot can be accessed from any device and anywhere in the world. It can also remember a customer from their IP address and give them their data in any requested device with just some simple login credentials.