Project Design Phase 2

Customer Journey Map

Date	07 November 2022		
Team ID	PNT2022TMID26962		
Project Name	Project – Natural Disaster Intensity Analysis and		
	Classification Using Artificial Intelligence		
Maximum Marks	4 Marks		

Customer Journey Map for "Natural Disaster Intensity Analysis and Classification Using Artificial Intelligence":

Step-1: Goals and needs



Game changers are people who introduce new practices to their organizations. They want inspire others to co-create and innovate together.

What are their key goals and needs?



What do they struggle with most?



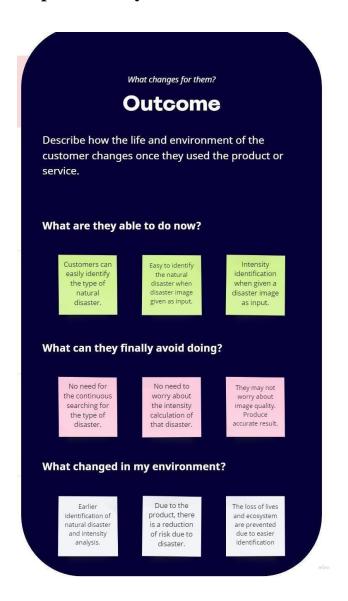
What tasks do they have?

They give images as images it will produce of natural webcam results

Step 2: Journey Steps

Journey Steps Which step of the experience are you describing?	Discovery Why do they even start the journey?	Registration Why would they trust us?	Onboarding and First Use How can they feel successful?	Sharing Why would they invite others?
Actions What does the customer do? What information do they look for? What is their context?	Customer look for the name of the diseaster	Connect with the gools account Emergency Take photo account	prepared Stay in a safe Practice Stay area or a safey drills connected shelter safety drills and updated	Crosting Services for Shirty details awareness were experient protect them during the people shirty desired during desired people shirty diseases diseases.
Needs and Pains What does the customer want to achieve or avoid? Tip: Reduce ambiguity, e.g. by using the first person norrotor.	Unwarded Popup Abertsement MISSages	Irrelevent Multiple verification Payed informations steps information	Try no to be Always keep, Plan for awareness praire kes location should be conducted.	Sturing the effect of the second of the seco
Touchpoint What part of the service do they interact with?	Press/Media social media Adventisement Figers Telemarketing	Email Adentisement google neeffcation	Se mindful of create an always keep listen to local different firs at kit officials kinds of evacuation disaster plan	sharing sharing already proper and statement foosicitoths so perspectives of disaster the people of disaster the p
Customer Feeling What is the customer feeling? Tip: Use the emoji app to express more emotions	•	©	②	©
Rackstage				
Opportunities What could we improve or ntroduce?	A website can be created which identifies	The website can be made secure and more accurate so that it will	The customers can give a image as Input and the type of natural	The website can be made available to everyone who need to
Process ownership Who is in the lead on this?	After he webste is created it will be including of Modern	The NORF stam is in lead of the website.	The MORE same due to the website website.	The NORF comm is in load of the withoute MIFO

Step 3: Journey Outcomes



Team Members:

- MAGDALENE NADHISHA A S
- > PRIYANKA G
- > SAIRAM S
- > NITHISH KUMAR