# Team ID: PNT2022TMID2215

AS

# 1. CUSTOMER SEGMENT(S)

- cs
- Working Individuals
- Students
- Budget Conscious Consumers.

## 5.AVAILABLE SOLUTIONS

Expense Diary or Excel Sheet

**PROS**: Have to make a note daily which helps to be constantly aware.

**CONS:**Inconvenient,takes a lot of time.

### 6. CUSTOMER CONSTRAINTS

- Internet Access
- Device(Smartphone) to access the application
- Data Privacy
- Cost of existing applications
- Trust

### 2. JOBS-TO-BE-DONE / PROBLEMS

- To keep track of money lent or borrowed.
- To keep track of money inflow and outflow.
- Alert when a threshold limit is reached.

#### 9. PROBLEM ROOT CAUSE

- Reckless spendings
- Indecisive about the finances.
- Procrastination.
- Difficult to maintain a note of daily spendings(Traditional methods like diary)

### 7. BEHAVIOUR

- Make a note of the expenses on a regular basis.
- Completely reduce spendings or spend all of the savings.
- Make use of the online tools to interpret monthly expenses patterns.

## 3. TRIGGERS

- Excessive spending
- No money in case of emergency.
- 4. EMOTIONS: BEFORE / AFTER

## **BEFORE**

Anxious, Confused, Fear

### **AFTER**

• Confident,Composed,Calm

## 10. YOUR SOLUTION

Create an application to manage the expenses of an individual in an efficient and manageable manner, as compared to traditional methods.

## 8. CHANNELS OF BEHAVIOUR



#### **ONLINE**

Maintain excel sheets and use visualizing tools.

#### **OFFLINE**

Maintain an expense diary.