NALAIYATHIRAN

TITLE : CORPORATE EMPLOYEE ATTRITION ANALYTICS

TECHNOLOGY: DATAANALYTICS

TEAM LEAD

Preeyanka L (921319205103)

TEAM MEMEBERS

Kiruthiga J (921319205061) Pavithra Loshini M (921319205097) Pranitha S (921319205099)

1. INTRODUCTION

1.1 Project overview

Employee attrition has become a vital problem across the world. It is one of the crucial issues faced by business leaders within companies where they lose the most talented employees. A good employee is always an asset to the organization and their resignation can lead to various problems like financial losses, performance, and loss of acquired knowledge. overall Furthermore, hiring new employees is far exorbitant, taxing, and time-consuming in comparison to recruiting the existing one. It is very time-consuming to recruit a new employee as it takes him months for training, adjusting to the culture, rules, and environment. Therefore, upcoming trends and technology using Machine Learning Algorithms must be exploited for the benefit of business organizations. Knowing the reason beforehand for the employee attrition, companies can mitigate this loss. This analysis provides a conclusive review of employee attrition from the data set IBM HR Analytics Employee Attrition Performance.

1.2 Purpose

[1] Hardik P. K. (2016), researched on "a study on employee attrition: with special reference to Kerala IT Industry". His research examined the relationship between organizational factors and attrition of IT professional's. The result can conclude that the organizational factors played significant role in predicting the variance in turnover intention (attrition) of Kerala IT professionals. Therefore, the HR managers in IT organizations may take into consideration the problems with organizational factors of their workers to reduce the turnover intention of the skilled employees.

2. LITERATURE SURVEY

2.1 Existing Problem

The Existing system includes only few attributes for analysis and also deals with qualitative observations and simple statistical analysis. The qualitative observations deal with data and can be observed through human senses. They do not involve measurements or number. Due to the increase in IOT and connected device, we now have access to so much of data and along with it an increase needs to manage and understand data.

2.2 References

- 1.From Big Data to Deep Data to support people analytics for employee attrition prediction, Nesrine Ben Yahia, Hlel Jihen, Ricardo Colomo-Palacio (2021)
- 2.Machine Learning Approach for Employee Attrition Analysis.Dr. R. S. Kamath | Dr. S. S. Jamsandekar | Dr. P. G. Naik ,Published in International Journal of Trend in Scientific Research and Development (ijtsrd), (March 2019)
- 3. Investigation of early career teacher attrition(ECT) and the impact of induction programs in Western Australia, Janine E.Wyatt, MichaelO'Neill (2021)
- 4. EMPLOYEE ATTRITION PREDICTION USING DEEP NEURAL NETWORK, Salah Al-Darraji, Dhafer G. Honi, Francesca Fallucchi, Ayad I. Abdulsada, Romeo Giuliano and Husam A. Abdulmalik,(3 November 2021)

2.3 Problem Statement Definition

- To create a dashboard and perform analysis of employee attrition in corporates using IBM Cognos analytics platform.
- To reduce the employee attrition rate through data analytics,

data visualization by analysing the major factors that causes attrition.

3. IDEATION AND PROPOSED SOLUTION

3.1 Empathy Map Canvas



3.2 Ideation & Brainstorming



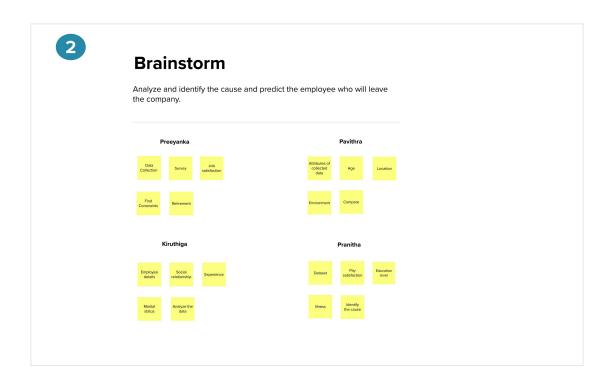
Problem Statement

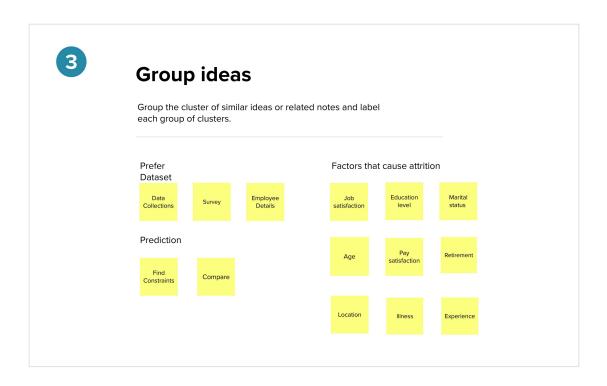
CORPORATE EMPLOYEE ATTRITION ANALYTICS

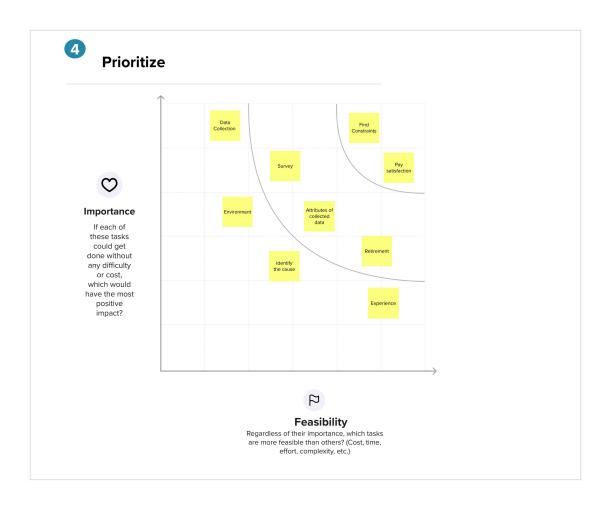
A growing company is facing a high attrition rate among their employees which in turn affects their business. So, we are trying to Identify the cause of employee attrition and ultimately, help the company to improve human retention strategy.

PROBLEM

We want help the company to improve human retention strategy.







3.3 Proposed Solution

The Existing system includes only few attributes for analysis and also deals with qualitative observations and simple statistical analysis. The qualitative observations deal with data and can be observed through human senses. They do not involve measurements or number. Due to the increase in IOT and connected device, we now have access to so much of data and along with it an increase needs to manage and understand data.

3.4 Problem Solution fit



4. REQUIREMENT ANALYSIS

4.1 Functional requirement

Following are the functional requirements of the proposed solution.

FR No.	Functional Requirement (Epic)	Sub Requirement (Story / Sub- Task)
FR-1	User Registration	Registration through Form Registration through Gmail Registration through LinkedIn
FR-2	User Confirmation	Confirmation via Email Confirmation via OTP
FR-3	Account Creation	Create an account in the Profile Dashboard
FR-4	Input Credentials	Uploading your dataset Analyzing the attrition rate using dashboard
FR-5	Processing Methods	Using IBM Cognos Analytics Dashboard Using Prediction algorithm to find attrition rate
FR-6	Output Credentials	Using the Dashboard and Algorithm they know about the employee attrition and way to reduce the employee attrition

4.2 Non-Functional requirements

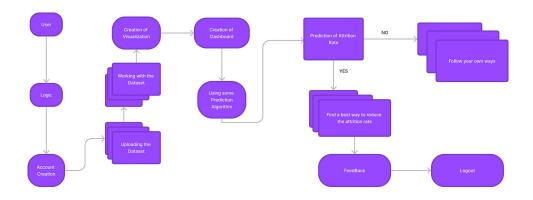
Following are the non-functional requirements of the proposed solution.

FR	Non-	Description
No.	Functional Requirement	
NFR-	Usability	The user can be able to interact with the system user friendly. The system is build with a simple modules and algorithms.
NFR-2	Security	Access permissions for the particular system information may only be changed by the system's data administrator. The user's data must be having an high security measures.
NFR-3	Reliability	The database update process must roll back all related updates when any update fails. The dataset will not be modified by anyone only the user can be able to modify the dataset.
NFR- 4	Performance	The performance of the dashboard is flexible to every user's. The front-page load time must be no more than seconds for users that access the website using an LTE mobile connection.
NFR-5	Availability	New module deployment mustn't impact front page, dashboard and check out pages availability and mustn't take longer than one hour. The rest of the pages that may experience problems must display a notification with a timer showing when the system is going to be up again.
NFR-	Scalability	The website attendance limit must be scalable enough to support 200,000 users at a time. The dashboard is scalable for

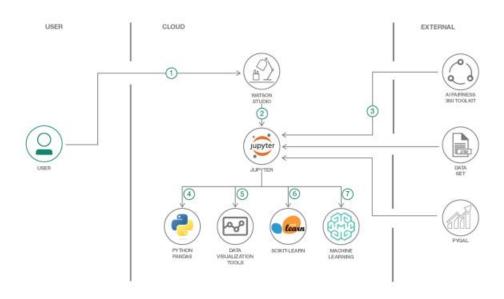
	the companies when their employee's dataset is used for analysis. The model can successfully predict the futuristic approach and suggests preventive measures.
--	--

5. PROJECT DESIGN

5.1 Data Flow Diagrams



5.2 Solution & Technical Architecture



5.3 User Stories

Use the below template to list all the user stories for the product.

User Type	Functional Requirement (Epic)	User Story Number	User Story / Task	Acceptance criteria	Priority	Release
Customer (Web user)	Registration	USN-1	As a user, I can register for the application by entering my email, password, and confirming my password.	I can access my account / dashboard	High	Sprint-1
		USN-2	As a user, I will receive confirmation email once I have registered for the application	I can receive confirmation email & click confirm	High	Sprint-1
		USN-3	As a user, I can register for the application through Facebook	I can register & access the dashboard with Facebook Login	Low	Sprint-2
		USN-4	As a user, I can register for the application through Gmail	I can register & access the dashboard with Gmail Login	Medium	Sprint-1
	Login	USN-5	As a user, I can log into the application by entering email & password	I can access my account / dashboard	High	Sprint-1
	Dashboard	USN-6	Uploading the Dataset	I can be able to upload my dataset	High	Sprint-2
		USN-7	Working With Dataset	I can be able to access my dashboard	High	Sprint-2
	0	USN-8	Visualization	I can be able to view the visual attrition rate of my dataset	High	Sprint-3
		USN-9	Working with Dashboard	I can be able to view the various views of the attrition rate	High	Sprint-3
Customer Care Executive		USN-10	Asking Help / Feedback	I can be able to ask help if I can face any issues or problems while using the webpage	Medium	Sprint-4
Administrator		USN-11	Managing the Database	I can assure that my data is in secure state	High	Sprint-4
	1)	USN-12	Managing the over all process	I can assure that my data and process is going good	High	Sprint-4

6. PROJECT PLANNING

6.1 Sprint Planning & Estimation

Sprint	Functional Requirement (Epic)	User Story Number	User Story / Task	Story Points	Priority	Team Members
Sprint-1	Collecting and preparing datasets	USN-1	As a user, I collect the required information about the corporate employee from the higher officials or from the office administration.	2	low	Pranitha S Preeyanka L
Sprint-1		USN-2	As a user, I can also get the employee details through the company database.		High	Pranitha S Preeyanka L
Sprint-1		USN-3	As a user, I segregate the data in a representable form which is used for the further steps.	1	high	Pranitha S Preeyanka L
Sprint-2	Data visualization	USN-1	As a user,I analyse the data through visualization	2	medium	Pavithra Loshini N Preeyanka L
Sprint-2		USN-2	As a user, I analyse the data through dashboards		high	Pavithra Loshini M Preeyanka L
Sprint-2	4	USN-3	As a user, I analyse the data in the form of stories, graph, reports, etc.		low	Pavithra Loshini M Preeyanka L
Sprint-3	Data analysing	USN-1	As a user, I finally represent the results gained from the data analytics using python	2	high	Kiruthiga J Preeyanka L
Sprint-3		USN-2	Through python,I can calculate the attrition results		medium	Kiruthiga J Preeyanka L
Sprint-4	Reporting the results	USN-1	As a user, I can prepare reports from the data analysis process	1	medium	Pranitha S Preeyanka L
Sprint-4		USN-2	From the reports, I can take necessary actions which results in employee attrition.		low	Pranitha S Preeyanka L

6.2 Sprint Delivery Schedule

Sprint	Total Story Points	Duration	Sprint Start Date	Sprint End Date (Planned)	Story Points Completed (as on Planned End Date)	Sprint Release Date (Actual)
Sprint-1	20	6 Days	24 Oct 2022	29 Oct 2022	29 OCtober 2022	05 Novembet 2022
Sprint-2	20	6 Days	31 Oct 2022	05 Nov 2022	05 November 2022	06 November 2022
Sprint-3	20	6 Days	07 Nov 2022	12 Nov 2022	08 November 2022	09 November 2022
Sprint-4	20	6 Days	14 Nov 2022	19 Nov 2022	11 November 2022	16 November 2022

7. CODING & SOLUTIONING

7.1 Feature 1

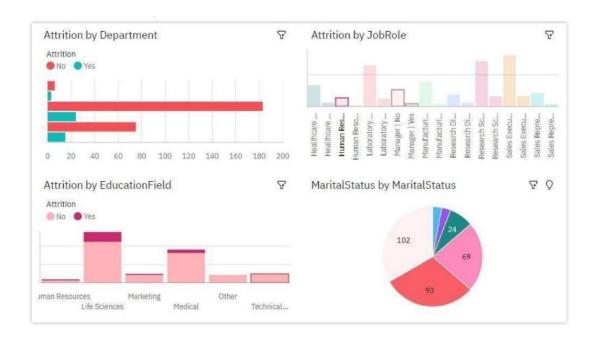


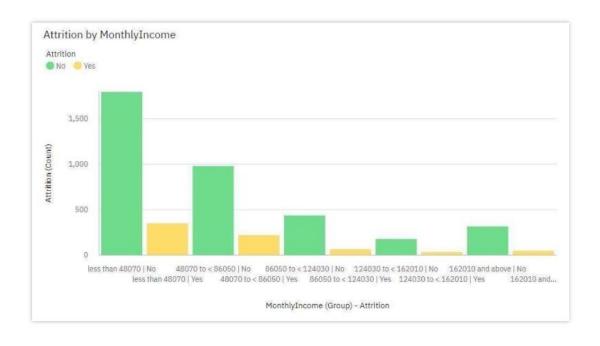
7.2 Feature 2



8. RESULTS

8.1 Performance Metrics





9. ADVANTAGES & DISADVANTAGES

9.1Advantages

Data Collection: The study is conducted among working IT professionals of two different categories. This categorization mainly was focused on experience level and role in the organization. It was important to know the views of candidates who seek for the job for various reasons as well as the views of interviewers involved in the process of hiring the candidates.

The research study involves reference of both primary and secondary data. Primary Data Primary data is collected through a field survey with the help of a structured self-administrated Questionnaire. The survey consisted of close ended questions by the means of convenience sampling. The scaling technique installed in the questionnaire is 5-point rating scale. Total 120 respondent were IT professionals belonging to the organizations from Nagpur, Pune and Mumbai cities in Maharashtra. Secondary Data Secondary data is collected by referring to the Journals, research papers and published data in the form of books and newspapers.

Type of Research:

The research paper adopted the descriptive research design methodology. Sample Design, Sample Size and Sampling Method The sample selected for the study is an Indian Information Technology Industry. The nature of the sample is restricted to working professionals in Information Technology sector and is collected through the convenience sampling technique. The sample size was 120 respondents.

9.2 Limitations and Disclaimer

The research outcome is purely based on the experience, opinion, and the understanding level of the respondents. There is a scope of difference in results if the organizations under the survey are varied in geographical location. There may be limitations to generalize the findings of the survey completely.

10. CONCLUSION

Employees as well as organizations must be clear with their expectations regarding the job profile. Any sort of mismatch leads to discrepancy and employees may fail to perform at their

job. This eventually leads to attrition. Organizations should state the requirements and expectations unambiguously. This helps candidates decide upon to accept the job position or not. This eventually avoids further conflicts in the employment terms.

11. FUTURE SCOPE

findings suggest that attrition reasons Research IT organizations primarily revolve around professional growth and challenges in the organization. Although economic factors happen to the most influential factor, professionals may settle for second best criteria of their preference that is career growth and supportive work policies in the organization. On the other hand, candidates who aspire to have a better job than the one in hand are more interested in securing the next job. Young talent wants to work on latest technology and functional domain. IT professionals who are young career makers are less influenced by Brand name or geographical area. Most of the IT professionals look for challenging role and position in the organization. Candidates as well as senior professionals believe that challenging work motivate them to maintain the interest in the work life. Employees as well as organizations must be clear with their expectations regarding the job profile. Any sort of mismatch leads to discrepancy and employees may fail to

perform at their job. This eventually leads to attrition. Organizations should state the requirements and expectations unambiguously. This helps candidates decide upon to accept the job position or not. This eventually avoids further conflicts in the employment terms. Further this research can make more detailed conclusions over "mapping of candidates' expectations with organizations' requirement" by collecting the data focusing on all the steps of recruitment and selection process.

12. APPENDIX

12.1 Source Code

import numpy as np import pandas as pd import matplotlib.pyplot as plt imatplotlib inline import seaborn as sns

DATASET 1

df1=pd.read_csv('/content/drive/MyDrive/attrition/enployee_attrition_train.csv')

from google.colab import drive drive.mount('/content/drive')

Drive already mounted at /content/drive; to attempt to forcibly remount, call drive.mount("/content/drive", force_remount=True).

df1

	Age	Attrition	BusinessTravel	DailyRate	Department	DistanceFromHome	Education	EducationField	EmployeeCount	EmployeeNumber	RelationshipSatisfaction	n St
0	50.0	No	Travel Rarely	1126.0	Research & Development	1.0	2	Medical	1	997	3	3
1	36.0	No	Travel Rarely	216.0	Research & Development	6.0	2	Medical	1	178	- 4	4
2	21.0	Yes	Travel Rarely	337.0	Sales	7.0	1	Marketing	1	1780	2	2
3	50.0	No	Travel Frequently	1246.0	Human Resources	NaN	3	Medical	1	644	3	3
4	52.0	No	Travel Rarely	994.0	Research & Development	7.0	4	Life Sciences	1	1118	4	4
	-	100	-		-	-	-		-	***	-	
1024	NaN	No	Travel Rarely	750.0	Research & Development	28.0	3	Life Sciences	1	1596	_ 4	4
1025	41.0	No	Travel Rarely	447.0	Research & Development	NaN	3	Life Sciences	1	1814	1	1
1026	22.0	Yes	Travel_Frequently	1256.0	Research & Development	NaN	4	Life Sciences	1	1203	2	2
1027	29.0	No	Travel Rarely	1378.0	Research & Development	13.0	2	Other	1	2053	_ 1	1
1028	50.0	No	Travel Rarely	264.0	Sales	9.0	3	Marketing	1.	1591		3

```
In [ ]: df1.columns
dtype='object')
  In [ ]: dfl.dtypes
  Out[]: Age
Attrition
                                                                                                         float64
                                                                                                        object
object
object
float64
object
float64
int64
                          BusinessTravel
DailyRate
Department
                         DailyRate
Department
DistanceFromHome
Education
EducationField
EmployeeCount
EmployeeCount
EmployeeNumber
EnvironmentSatisfaction
Gender
                         EnvironmentSatisfaction
Gender
HourlyNate
JobInvolvement
Jobievel
JobRole
JobSatisfaction
MaritalStatus
MonthlyIncome
MonthlyIncome
MonthlyIncome
MonthlyIncome
PonthlyRate
NumCompaniesWorked
Over18
Over18
Over1ine
PercentSalaryHike
PerformanceRating
RelationshipSatisfaction
StandardHours
StockOptionLevel
TotalWorkingWears
TrainingTimesLastYear
WorkLifeBalance
YearsAtCompany
YearsInCurrentRole
YearsIncurrentRole
YearsIncurrentRole
YearsIncurrentRole
YearsMithCurrManager
dtype: object
                                                                                                                int64
 In [ ]: df1.shape
In [ ]: df1.info()
                     1029 non-null
1029 non-null
1029 non-null
1029 non-null
                        30 WorkLiteBalance 1829 non-n
31 YearsAtCumpary 1829 non-n
32 YearsInCurrentRole 1829 non-n
34 YearsAinceLastPromotion 1829 non-n
44 YearsWilthCurrManager 1829 non-n
dtypes: float64(3), int64(23), object(9)
nemory usage: 281.5+ kB
                                                                                                                                                              int64
int64
int64
                                                                                                                 1029 non-null
                                                                                                                                                              int64
                                                                                                                 1029 non-null
```

In []: df1.describe()

```
Out[ ]:
                                                934.000000 1029.000000
                                                                                                                             1029.000000 1029.000000 1029.000000 ...
2.683188 66.680272 2.713314 2.043732 ...
                                                                                      1029.0 1029.000000
           count 893.000000 1002.000000
           mean 37.930571 800.528942
                                                 9.930407 2.892128
                                                                                        1.0
                                                                                                       1024.367347
             std 9.395978 408.109828
                                                        8.421791
                                                                      1.053541
                                                                                              0.0
                                                                                                         606 301635
                                                                                                                                       1.096829 20.474094
                                                                                                                                                                      0.710146
                                                                                                                                                                                    1 118918
                                                   1.000000 1.000000 1.0 1.000000
           min 18.000000 102.000000
                                                                                                                               1.000000 30.000000 1.000000 1.000000 ...
                                                                                                                                      2.000000 48,000000 2.000000 1.000000 ...
            25% 31.000000 458.250000
                                                        2.000000 2.000000
                                                                                             1.0
                                                                                                         496,000000
           50% 37.000000 801.500000
                                                8.000000 3.000000 1.0
                                                                                                        1019.000000 3.000000 67.000000 3.000000 2.000000 ...
            75% 44.000000 1162.000000
                                                        16.000000 4.000000
                                                                                              1.0
                                                                                                         1553.000000
                                                                                                                                       4.000000 84.000000
                                                                                                                                                                      3.000000
                                                                                                                                                                                    3.0000000 .
           max 60.00000 1496.00000 29.00000 5.00000 1.0 2068.00000 4.00000 100.00000 4.00000 5.00000 ...
          8 rows × 26 columns
          4
In [ ]: df1.isnull().sum()
Out[]: Age
Attrition
BusinessTravel
DailyRate
           Department
DistanceFromHome
           Education
EducationField
           EmployeeCount
           EmployeeNumber
EnvironmentSatisfaction
           HourlyRate
            JobInvolvement
           JobLevel
            JobRole
            JobSatisfaction
MaritalStatus
           MonthlyIncome
MonthlyRate
           NumCompaniesWorked
           Numcompaniesworker
Over18
OverTime
PercentSalaryHike
           PerformanceRating
RelationshipSatisfaction
            StandardHours
StockOptionLevel
           TotalWorkingYears
TrainingTimesLastYear
WorkLifeBalance
           WorkLifeBalance
YearsAtCompany
YearsInCurrentRole
YearsSinceLastPromotion
YearsWithCurrManager
dtype: int64
   In [ ]: df1['NumCompaniesWorked']=df1['NumCompaniesWorked'].fillna(df1['NumCompaniesWorked'].mean())
   In [ ]: df1['TotalWorkingYears']=df1['TotalWorkingYears'].fillna(df1['TotalWorkingYears'].mean())
   In [ ]: df1.isnull().sum()
   Out[]: Age
Attrition
BusinessTravel
DailyMate
Department
DistanceFromHome
Education
Education
EmployeeCount
EmployeeNumber
EnvironmentSatisFaction
Gender
              Gender
HourlyRate
JobInvolvement
JobLevel
JobRole
JobSatisfaction
              MaritalStatus
MonthlyIncome
MonthlyRate
NumCompaniesWorked
              Over18
OverTime
              OverTime
PercentSalaryHike
PerformanceRating
RelationshipSatisfaction
              StockOptionLevel
              StockOptionLevel
TotalWorkingYears
TrainingTimesLastYear
WorkLifeBalance
YearsAtCompany
YearsInCurrentRole
YearsSinceLastPromotion
YearsWithCurrManager
dtype: int64
```

Age DailyRate DistanceFromHome Education EmployeeCount EmployeeNumber EnvironmentSatisfaction HourlyRate JobInvolvement JobLevel ... Relati

[]:		Age	Attrition	BusinessTravel	DailyRate	Department	DistanceFromHome	Education	EducationField	EmployeeCount	EmployeeNumber	***	RelationshipSatisfaction St
	0	50.0	No	Travel Rarely	1126.0	Research & Development	1.0	2	Medical	1	997	-	3
	1	36.0	No	Travel Rarely	216.0	Research & Development	6.0	2	Medical	1	178	-	4
	2	21.0	Yes	Travel Rarely	337.0	Sales	7.0	1	Marketing	1	1780	-	2
	3	50.0	No	Travel_Frequently	1246.0	Human Resources	NaN	3	Medical	1	644	-	3
	4	52.0	No	Travel Rarely	994.0	Research & Development	7.0	4	Life Sciences	1	1118		4
	-			-	-	-	-		-	-			
	1024	NaN	No	Travel Rarely	750.0	Research & Development	28.0	3	Life Sciences	1	1596	-	4
	1025	41.0	No	Travel Rarely	447.0	Research & Development	NaN	3	Life Sciences	1	1814		1
	1026	22.0	Yes	Travel Frequently	1256.0	Research & Development	NaN	4	Life Sciences	1	1203	-	2
	1027	29.0	No	Travel Rarely	1378.0	Research & Development	13.0	2	Other	1	2053	-	1
	1028	50.0	No	Travel Rarely	264.0	Sales	9.0	3	Marketing	1	1591		3