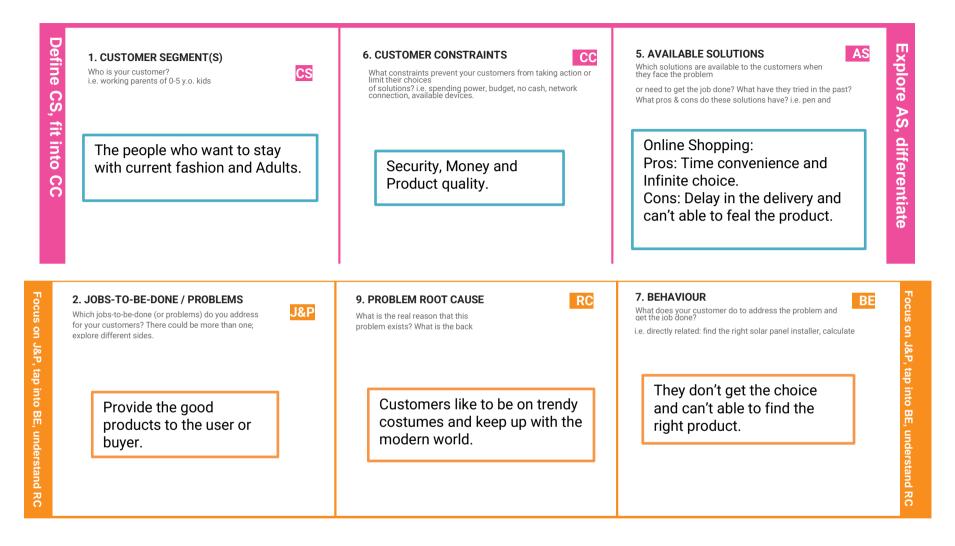
# **Project Title:** Smart Fashion Recommender Application. **Project D**

# **Project Design Phase-I - Solution Fit Template**

Team ID: PNT2022TMID42604



### 3. TRIGGERS



What triggers customers to act? i.e. seeing their neighbour installing solar panels, reading about a more efficient solution in the news.

Seeing the latest advertisements.

#### 4. EMOTIONS: BEFORE / AFTER



How do customers feel when they face a problem or a job and afterwards? i.e. lost, insecure > confident, in control – use it in your communication strategy & design.

Feeling unwell and lack of self-confident.

#### 10. YOUR SOLUTION



If you are working on an existing business, write down your current solution first, fill in the canvas, and check how much it fits reality.

If you are working on a new business proposition, then keep it blank until you fill in the canvas and come up with a solution that fits within customer limitations, solves a problem and matches customer behaviour.

Create an Chatbot for the user to improve the online shopping experience. Which interactive with the customer.

#### 8. CHANNELS of BEHAVIOUR



#### 8.1 ONLINE

What kind of actions do customers take online? Extract online channels from #7

#### 8.2 OFFLINE

What kind of actions do customers take offline? Extract offline channels from #7 and use them for customer development.

### ONLINE:

The customer can order and buy the new products.

## OFFLINE:

The customer will use the products.

