

Customer Journey

A GESTURE BASED TOOL FOR STERILE BROWSING OF RADIOLOGY IMAGES



People
2-9



Time
30 min



Difficulty
Beginner

Creating a user journey is a quick way to help you and your team gain a deeper understanding of who you're designing for, aka the stakeholder in your project. The information you add here should be representative of the observations and research you've done about your users.

<div>1</div> <div>Phases</div> <div>High-level steps your user needs to accomplish from start to finish</div>	<div>Ensure the proper working of the system and camera</div>		<div>Open the website and go through the user interface</div>		<div>Perform various gestures in-front of camera or upload the images depicting various gestures</div>		<div>Test the correctness of the output</div>	
<div>2</div> <div>Steps</div> <div>Detailed actions your user has to perform</div>	<div>Check whether the system is working properly or not</div>	<div>Images are clearly visible in the camera</div>	<div>Test the user friendliness of the system</div>	<div>Test the user friendliness of the system</div>	<div>Perform gestures with respect to the user specification</div>	<div>Test whether sterile browsing of images done correctly or not</div>	<div>Tune the parameters if needed</div>	
<div>3</div> <div>Feelings</div> <div>What your user might be thinking and feeling at the moment</div>	<div>👍</div> <div>System is ready to be used</div>	<div>Camera will launch perfectly</div>	<div>UI is just awesome</div>	<div>Gestures are displaying properly on the screen</div>	<div>Sterile browsing done properly</div>	<div>Delighted to see the accurate output</div>		
	<div>👎</div> <div>What if the system mis behaves?</div>	<div>Confused about the camera quality</div>	<div>Perplexed about the usability</div>	<div>Will the gestures be captured correctly?</div> <div>Will the system performs in bad lightings?</div>	<div>Anxious about the wrong predictions if any</div>			
<div>4</div> <div>Pain points</div> <div>Problems your user runs into</div>	<div>System failure</div>	<div>Error in launching or accessing the camera</div>	<div>UI is not user-friendly</div> <div>Navigation is tedious</div>	<div>Bad lightings</div> <div>Poor internet</div>	<div>Poor training</div> <div>Lack of dataset</div>			
<div>5</div> <div>Opportunities</div> <div>Potential improvements or enhancements to the experience</div>	<div>Improve the stability of the system</div>	<div>Camera quality can be improved</div>	<div>UI can be designed better with simple navigation</div>	<div>Model can be trained to predict even in bad lightings</div>	<div>More number of training images can be added</div> <div><div>TIP</div><div>Click on the + outside the border of the table to add additional rows and columns.</div></div>			

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