

## Project Planning Phase

### MILESTONE AND ACTIVITY LIST

Date	31 October 2022
Team ID	PNT2022TMID27825
Project Name	Customer Care Registry
Maximum Marks	8 Marks

#### Project Milestone and Tasks/Activities:

Milestone	Task	Starting Date	Ending Date	Project completion Status	Team Members
<b>Create User Registration</b>	Creation of user registration webpage	24 Oct 2022	26 Oct 2022	10%	Farhana Sabreen M
<b>Create Login</b>	Creation of login webpage for user, agent and admin	27 Oct 2022	29 Oct 2022	25%	Aishwarya B Malavika K R Sindhu D
<b>Create Chat Bot</b>	Creation of Chat Bot for user interaction	31 Oct 2022	02 Nov 2022	50%	Aishwarya B Farhana Sabreen M Malavika K R Sindhu D
<b>Create User-Agent Interaction and Agent Assignment</b>	Creation of webpage for user-agent interaction and agent assignment	03 Nov 2022	12 Nov 2022	75%	Aishwarya B Farhana Sabreen M Malavika K R Sindhu D
<b>Create Status Check</b>	Creation of a feature to view the status of the user's query	12 Nov 2022	16 Nov 2022	87%	Malavika K R
<b>Create Feedback</b>	Creation of a feature to provide user feedback	17 Nov 2022	19 Nov 2022	100%	Aishwarya B