

IDEATION PHASE:

Date	7/11/2022
Project Title	Project - SKILL AND JOB RECOMMENDER
Team ID	PNT2022TMID03192

EMPATHY MAP:

An **empathy map** is a collaborative visualization used to articulate what we know about a particular type of user. It externalizes knowledge about users in order to

- 1) create a shared understanding of user needs, and
- 2) aid in decision making.

