

Creating skills and assistant for Chatbot

Date	07 November 2022
Team ID	PNT2022TMID39276
Project Name	AI Based Discourse For Banking Industry

Creating Net Banking Action

IBM Watson Assistant Lite Upgrade Banking Chatbot Learning center

Net banking

Customer starts with:
Can you please help me set up autopayment

Conversation steps

- To set up autopay, please enter your email address below.
Continue to next step
- Great. Next, please enter your date of birth in MM-DD-YYYY format.
Continue to next step
- Thanks for the information. We've found you in our system!
 To configure autopay, we'll need...
Account x01... Account x00... + 2

New step +

Customer starts with:

Enter phrases that a customer types or says to start the conversation about a specific topic. These phrases determine the task, problem, or question your customer has.

The more phrases you enter, the better your assistant can recognize what the customer wants.

Enter phrases your customer might use to start this action Total: 7

Enter a phrase

net banking

Set up autopay

Recurring payments

Preview

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Net banking

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net banking

Set up autopay

Recurring payments

Preview

net bankin

Net banking recognized

To set up autopay, please enter your email address below.

ibmteam@gmail.com

Great. Next, please enter your date of birth in MM-DD-YYYY format.

Choose a date (mm/dd/yyyy)

mm/dd/yyyy

08/08/2002

Type something...