

Creating skills and assistant for Chatbot

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Creating Saving Account Action

The screenshot displays the IBM Watson Assistant interface for configuring a skill named "Saving Account". The top navigation bar includes "IBM Watson Assistant Lite", "Upgrade", "Banking Chatbot", and "Learning center".

Customer starts with: Saving Account

Step 1 is taken without conditions.

Assistant says: Looks like you are interested in availing banking services from us! 😊👋 May I know your exact preference? 🙋

Conversation steps:

- Looks like you are interested in availing banking services from us! 😊👋 May I know your exact...
Fixed deposits | Recurring de...
Continue to next step
- Enter your Full name
Try Free text
Continue to next step
- To process your application, we would require some personal information 📄👉👈 Could you please provide...

And then: Continue to next step

Buttons: New step +, Preview ▶

This screenshot shows the same IBM Watson Assistant interface as above, but with a "Preview" window open on the right side. The preview window shows a simulated conversation:

Preview

Greet customer [default]
Welcome, how can I assist you?

saving account

Saving Account recognized

Looks like you are interested in availing banking services from us! 😊👋 May I know your exact preference? 🙋

Fixed deposits | Recurring deposits

Fixed deposits

Type something...