



CUSTOMER CARE REGISTRY

SOLUTION REQUIREMENT

TEAM DETAILS:

Team No : PNT2022TMID10783
College Name : IFET College of Engineering
Department : Electronic and communication Engineering

TEAM MEMBERS:

- **R. SHAFFERIYASUDHEEN**
- **S. SHARMA**
- **GORLA PENCHALA NARASIMHA**
- **SRI VENKATESH.K**

PROJECT DESIGN PHASE - II

Proposed Solution

DATE	13 November 2022
TEAM ID	PNT2022TMID10783
PROJECT NAME	CUSTOMER CARE REGISTRY
MAXIMUM MARKS	4 Marks

Functional Requirements(Proposed Solution)

FR NO	Functional Requirement	Sub Registry
1	User Registration	Registration through Form Registration through Gmail Registration through Google
2	User Confirmation	Confirmation via mail Confirmation via OTP
3	User Login	Login via Google login with Email id and password.
4	Admin Login	Login via Google login with Email id and password.
5	Query login	Description of the issues contact information.
6	E-mail	Login status
7	Feed Back	Customer Feedback

Non-functional Requirements(Proposed System)

FR NO	Functional Requirement	Sub Registry
1	Usability	To provide the solution to the probles
2	Security	Track of login authentication
3	Reliability	Tracking of decade status through email
4	Performance	Effective development of web application
5	Availbility	24/7 Service
6	Scalability	Agents scalability as per the number of customers



*Thank
You!*