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# CUSTOMER CARE REGISTRY

PROJECT PLANNING

## TEAM DETAILS:

**Team No** : PNT2022TMID10783  
**College Name** : IFET College of Engineering  
**Department** : Electronic and Communication Engineering

## TEAM MEMBERS:

- **R. SHAFFERIYASUDHEEN**
- **S. SHARMA**
- **GORLA PENCHALA NARASIMHA**
- **SRI VENKATESH.K**

## PROJECT PLANNING(4 MARKS)

SPRINT	FUNCTIONAL REQUIREMENT (EPIC)	USER STORY NUMBER	USER STORY/TASK	STORY POINTS	PRIORITY	TEAM MEMBERS
Sprint-1	User Panel	USN-1	The user website to display the service available in the customer service	20	High	<ul style="list-style-type: none"> <li>• SHARMA S</li> <li>• SHAFFERIYASUDHEEN R</li> <li>• GORLA PENCHALA NARASIMHA</li> <li>• SRI VENKATESH K</li> </ul>
Sprint-2	Admin panel	USN-2	To job of admin to regularly check the database and track all the things in the database	20	High	<ul style="list-style-type: none"> <li>• SHARMA S</li> <li>• SHAFFERIYASUDHEEN R</li> <li>• GORLA PENCHALA NARASIMHA</li> </ul>
Sprint-3	Chat Bot	USN-3	The customer can easily talk with the chatbot to know to the service and telecommunications	20	High	<ul style="list-style-type: none"> <li>• SHARMA S</li> <li>• SHAFFERIYASUDHEEN R</li> </ul>
Sprint-4	final delivery	USN-4	Container of applications using docker Kubernetes and deployment the application. Create the documentation and final submit the application	20	High	<ul style="list-style-type: none"> <li>• SHARMA S</li> <li>• SHAFFERIYASUDHEEN R</li> <li>• GORLA PENCHALA NARASIMHA</li> </ul>

# PROJECT TRACKER, VELOCITY

SPRINT	TOTAL STORY POINTS	DURATION	SPRINT START DATE	SPRINT END DATE (PLANNED)	STORY POINTS COMPLETED (AS ON PLANNED END DATE)	SPRINT RELEASE DATE (ACTUAL)
Sprint-1	20	6 Days	22 Oct 2022	27 Oct 2022		29 Oct 2022
Sprint-2	20	6 Days	1 Nov 2022	06 Nov 2022		05 Nov 2022
Sprint-3	20	6 Days	10 Nov 2022	14 Nov 2022		12 Nov 2022
Sprint-4	20	6 Days	14 Nov 2022	12 Nov 2022		19 Nov 2022

## Velocity

Lets calculate the team average velocity – The average velocity ( AV ) per iteration

$$AV = \text{Sprint duration} / \text{Velocity} = 20/10 = 2$$



*Thank  
You!*