PROBLEM SOLUTION FIT

DATE	09 October 2022
TEAM ID	PNT2022TMID15366
PROJECT NAME	Personal Expense Tracker Application
MAXIMUM MARK	2 Marks

<table>
<tr><td rowspan="2">Define CS, fit into CC</td><td>

1.CUSTOMER SEGMENT(S) CS

People who are struggling to track their expenses are our customers. They can use our app to maintain records about their income and expenses.

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6. CUSTOMER CONSTRAINTS CC

Users have to entry every record manually. The category divided may be a blunder or the messy person who is handling the system must have some technical knowledge.

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5. AVAILABLE SOLUTIONS AS

User can add their income and expenses. They have an option to set a limit for the amount to be used for that particular month

</td><td rowspan="2">Explore AS, differentiate</td></tr>
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2. JOBS-TO-BE-DONE / PROBLEMS J&P

In paper-based expense tracker system it is difficult to tracker our monthly expenses manually. The paper-based expenses records may get lost in case of fire accidents, flood etc.

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9. PROBLEM ROOT CAUSE RC

When the digits could not be recognized correctly. When the transactions are not successful. When the elder people unable to understand the smaller handwritten digits. When the paper based expense tracker records are subjected to fire accident, flood, etc.

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7. BEHAVIOUR BE

They may keep a temporary note on their mobile. He/ She will tell the other persons to remember the expense they do while calculating the expenses they consider only on the expenses that are single time and huge and leave the rest.

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3. TRIGGERS TR

This application can create awareness among common people about their income and expenses. It reduces time rather than entering details manually.

4. EMOTIONS: BEFORE / AFTER EM

Frustration, Confusion, Inadequate> Boost, Feeling smart, Be an example for others

10. YOUR SOLUTION SL

The application should be able to generate reports of their spending and notify users if they have exceeded their budget. This application can create awareness among common people about finance and stuff. This application also helps user to be financially responsible.

8.CHANNELS of BEHAVIOUR CH

8.1 ONLINE

Download statements from the bank and pay monthly installment

8.2 OFFLINE

User spreadsheets and notes for financial management.