Project Based Experiential Learning Program (Nalaiya Thiran)

Real-Time Communication System Powered by Al for Specially Abled

An IBM PROJECT REPORT

SUBMITTED BY

Team ID: PNT2022TMID29964
TEAM LEAD - G KRITHIKSHA (610819104020)
TEAM MEMBER 1 - Y MONIKA (610819104030)
TEAM MEMBER 2 - M SUBHA SRI (610819104050)
TEAM MEMBER 3 - N SEMBARUTHI (610819104043)
TEAM MEMBER 4 - N NIVETHA (610819104302)

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ABSTRACT

Intelligence is being added to the products and services we use every day. We routinely speak to voice assistants, use vision processing to identify friends and family in photos, and quietly benefit from behind the scenes algorithms that improve quality and reliability. Advances in consumer oriented AI technologies are now finding new applications and use cases as these capabilities become democratized. The communications industry, which was once at the forefront of many of these technologies, is now presented with a plethora of new options for improving existing applications, finding new cost advantages, and redefining existing communications modalities. In the recent years, there has been rapid increase in the number of deaf and dumb victims due to birth defects, accidents and oral diseases. Since deaf and dumb people cannot communicate with normal person so they have to depend on some sort of visual communication. This study examines the role of Artificial Intelligence (AI) and Deep Learning in Real Time Communications. It is designed to help product, strategy, and business decision makers communications service development technology vendors, communications-centric app providers, and enterprise information technology organizations.

CHAPTER 1 INTRODUCTION

In our society, we have people with disabilities. The technology is developing day by day but no significant developments are undertaken for the betterment of these people. Communications between deaf-mute and a normal person has always been a challenging task. It is very difficult for mute people to convey their message to normal people. Since normal people are not trained on hand sign language. In emergency times conveying their message is very difficult. The human hand has remained a popular choice to convey information in situations where other forms like text cannot be used. Text Conversion System with Hand Gesture Recognition and translation will be very useful to have a proper conversation between a normal person and an impaired person in any language. Artificial Intelligence has been opening up new and simpler ways to manage our daily activities. With the big potential to automate tasks that typically require human intelligence, such as speech and voice recognition, visual perception, predictive text functionality, decision-making and performance of a variety of other tasks, Al can help individuals with disabilities by making a major difference in their ability to get around and take part in the activities of daily living. The project aims to develop a system that converts the sign language into a human hearing text in the desired language to convey a message to normal people, as well as convert text into understandable sign language for the deaf and dumb. We are making use of a convolution neural network to create a model that is trained on different hand gestures. An app is built which uses this model. This app enables deaf and dumb people to convey their information using signs which get converted to human-understandable language and text is given as output.

1.1 Project Overview

The objective of the program proposes a python and efficient convolution neural network on classifying the Designing and implementing of a system using artificial intelligence, Deep Learning algorithms and image processing concepts to take input as hand gestures (or) sign language and It generates recognizable outputs in the form of text. We can convert the sign languages into text. So that the specially abled people will convey the message to normal people. The system uses neural networks and Computer vision to recognizes the image of sign language then smart deep learning algorithms translate it into text. As the specially abled people feel very difficult to convey their message to normal people in emergency times as well as in normal times. The main purpose of this application is to make deaf-mute people feel independent and more confident. They can participate in daily activities rather than being inactive and can get good job opportunities. Adaptive learning platforms also provide personalised learning experiences tailored to the specific needs of students with disabilities. This application aims to help deaf and dumb by providing them with an attractive communication.

1.2 Purpose

As the specially abled people feel very difficult to convey their message to normal people in emergency times as well as in normal times. The main purpose of this application is to make deaf-mute people feel independent and more confident. They can participate in daily activities rather than being inactive and can get good job opportunities. Adaptive learning platforms also provide personalised learning

experiences tailored to the specific needs of students with disabilities. This application aims to help deaf and dumb by providing them with an attractive communication. The system can generate revenue through direct customers and collaborate with health care sector and generate revenue from their customers. We are making use of a convolution neural network to create a model that is trained on different hand gestures. An app is built which uses this model. This app enables deaf and dumb people to convey their information using signs which get converted to human-understandable language and text is given as output.

CHAPTER 2 LITERATURE SURVEY

2.1 Existing problem

Artificial Intelligence enabled virtual sixth sense application for the disabled. The sixth sense is a multiplatform app for aiding the people in need that is people who are handicapped in the form of lack of speech (dumb), lack of hearing (deaf), lack of sight (blind). Tools used are ML OCR kit, Firebase ML toolkit, Google Web toolkit TTS. Technologies used are Android smartphones object Detection Text Recognition API. Pros and cons are Help dumb people to easily and guickly communicate with normal people. The application still does depend on the camera picture quality for object detection. Design of a Communication System using Sign Language aid for Differently Abled Peoples. Our goal is to design a human computer interface system that can accurately identify the language of the deaf and dumb. Feature Extraction, Sign to text and Speech conversion. Image preprocessing and segmentation. Blob Detection, Skin color recognition, Template Matching. Hand gestures of deaf peoples by normal peoples this system is proposed and it gives output in the form of sound. A mediator is required to know the sign language. D-Talk: Sign Language Recognition System for People with Disability using Machine Learning and Image Processing. D-talk is a system that allows people who are unable to talk and hear and for them to learn their language easier and also for the people that would interact with them. Image Recognition process Object Detection Gesture Recognition HSV Algorithm. Machine learning, Deep learning, Decision tree. Speech interpretation is helpful for sign language nonspeakers who want the hand sign to understood. The type of inaccuracy can emerge from user's, such as poor web camera. Real-time Communication System for the Deaf and Dumb. Aims to aid the deafmute by creation of a new system that helps convert sign language to text for easier communication with audience. Flex sensor, Arduino Uno, Arduino IDE. Python Programming Language, Gesture Recognition. The system forms the base infrastructure for a complete communicational aid system for the deaf and mute/it requires logical mechanism for classification of letters based on sensor values.

2.2 References

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- [2] Shreyashi Narayan Sawant, " Sign Language recognition System to aid Deafdumb People Using PCA", IJCSET ISSN: 2229-3345 Vol. 5 No. 05 May 2014.
- [3] Amitkumar Shinde, Ramesh Kagalkar,"Sign Language to Text and Vice Versa Recognition using Computer Vision in Marathi", International Journal of Computer Applications (0975 8887) National Conference on Advances in Computing (NCAC 2015)
- [4] Setiawardhana, Rizky Yuniar Hakkun, Achmad Baharuddin, "Sign Language Learning based on Android For Deaf and Speech Impaired People", 978-1-4673-9345-4/15/31.00 c 2015 IEEE
- [5] M. Ebrahim Al-Ahdal & Dooritawati Md Tahir," Review in Sign Language Recognition Systems" Symposium on Computer & Dooritam Informatics (ISCI), pp:52-57, IEEE, 2012
- [6] Archana S. Ghotkar, Rucha Khatal, Sanjana Khupase, Surbhi Asati & Dithila Hadap," Hand Gesture Recognition for Indian Sign Language" International Conference on Computer Communication and Informatics (ICCCI), pp:1-4.IEEE, Jan 2012.
- [7] Iwan Njoto Sandjaja, Nelson Marcos," Sign Language Number Recognition" Fifth International Joint Conference on INC, IMS and IDC, IEEE 2009

2.3 Problem Statement Definition

Statement – In the recent years, there has been rapid increase in the number of deaf and dumb victims due to birth defects, accidents and oral diseases. Since deaf and dumb people cannot communicate with normal person so they have to depend on some sort of visual communication. A World Health Organization report says around 63 million people in India suffer from either complete or partial deafness, and of these, at least 50 lakh are children. Communication between deaf-mute and a normal person has always been a challenging task.

with the normal people, so that the Deaf/Dump people feel confident enough to express there thought, ideas, and can make conversation with the normal people. 1) Communication plays a significant role in making the world a better place. Most people communicate efficiently without any issues, but many cannot due to disability. Who does the problem affect? 2) They cannot hear or speak, which makes Earth a problematic place to live for them. Even simple basic tasks become difficult for them. Disability is an emotive human condition, Being deaf and dumb pushes the subject to oblivion, highly introverted. 1) People sometimes stereotype those with disabilities, assuming their quality of life is poor or that they are unhealthy because of their impairments. 2) People may see disability as a personal tragedy, as something that What are the boundaries of the problem? needs to be cured or prevented, as a punishment for wrongdoing, or as an indication of the lack of ability to behave as expected in society. The human hand has remained a popular choice to convey information in situations where other forms like speech cannot be used. Voice Conversion System with Recognition Hand Gesture and What are the resources? translation will be very useful to have a proper conversation between a normal person and an impaired person in any language.

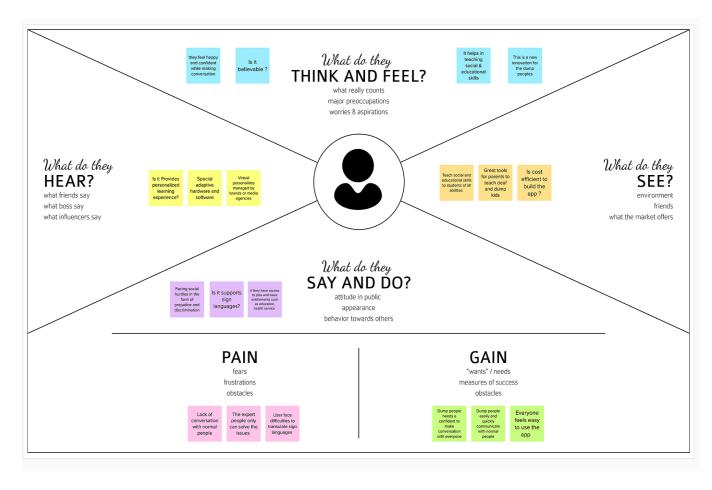
Description - The Deaf/Dump people needs a way to communicate easily and quickly

What are the objectives?	1) Designing and implementing a system using artificial intelligence, Deep Learning algorithms and image processing concepts to take input as hand gestures (or) sign language and It generates recognizable outputs in the form of text and voice. 2) We can convert the sign languages into voice or text. So that the specially abled people will convey the message to normal people.				
What are the purposes?	The project aims to develop a system that converts the sign language into a human hearing voice or text in the desired language to convey a message to normal people, as well as convert speech or text into understandable sign language for the deaf and dumb.				
Why is it important that we fix the problem?	1) They can participate in daily activities rather than being inactive and can get good job opportunities. 2) Adaptive learning platforms also provide personalised learning experiences tailored to the specific needs of students with disabilities. 3) This application aims to help deaf and dumb by providing them with an attractive communication.				

CHAPTER 3 IDEATION & PROPOSED SOLUTION

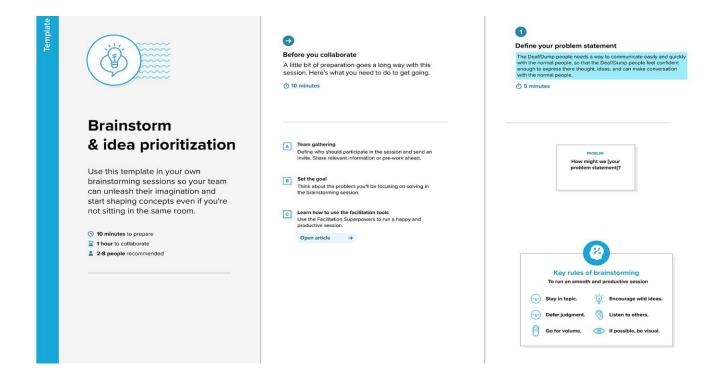
3.1 Empathy Map Canvas

An empathy map is a simple, easy-to-digest visual that captures knowledge about a user's behaviors and attitudes .It is a useful tool to teams better understand their users Creating an effective solution requires understanding the true problem and the person who is experiencing it. The exercise of creating the map helps participants consider things from the user's perspective along with his or her goals and challenges



3.2 Ideation & Brainstorming

Ideation is often closely related to the practice of brainstorming, a specific technique that is utilized to generate new ideas. A principal difference between ideation and brainstorming is that ideation is commonly more thought of as being an individual pursuit, while brainstorming is almost always a group activity. Your goal This is where you engage in unfiltered, Unrestrained brainstorming. *Rules of Brainstorming*- Defer judgement, Encourage wild Ideas, Build on the Ideas of Others, Stay Focused on The Topic, One conversation at a Time, Be Visual, Go for Quantity.



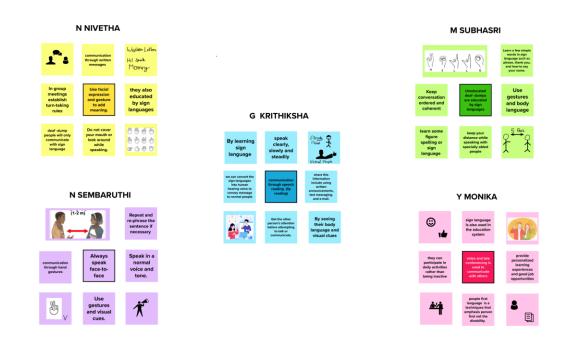


Brainstorm

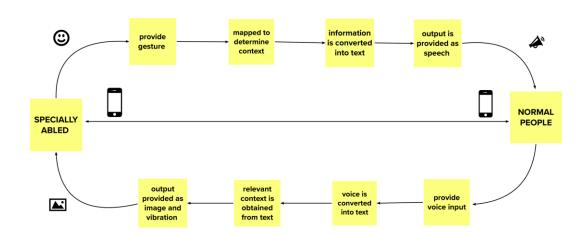
Write down any ideas that come to mind that address your problem statement.

10 minutes





GENERAL IDEA

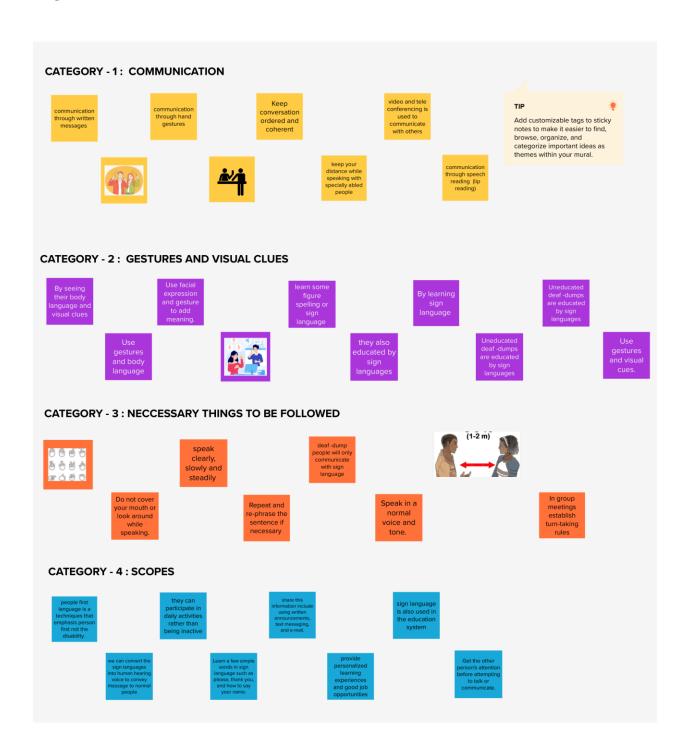




Group ideas

Take turns sharing your ideas while clustering similar or related notes as you go. In the last 10 minutes, give each cluster a sentence-like label. If a cluster is bigger than six sticky notes, try and see if you and break it up into smaller sub-groups.

① 20 minutes

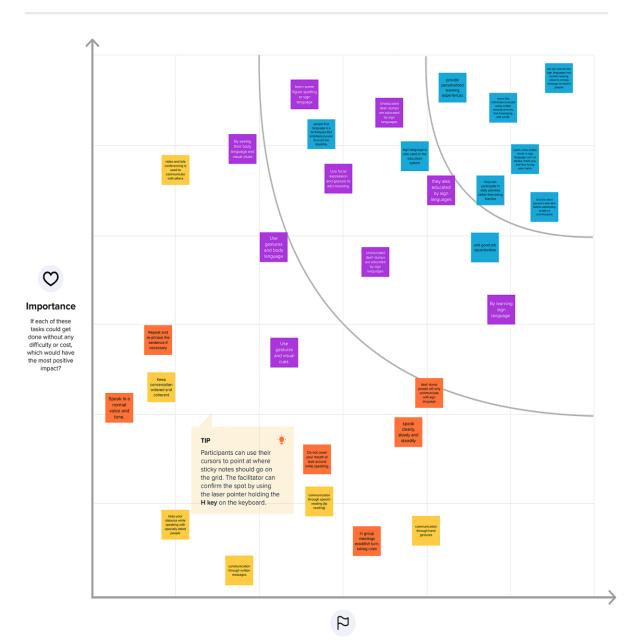




Prioritize

Your team should all be on the same page about what's important moving forward. Place your ideas on this grid to determine which ideas are important and which are feasible.

0 20 minutes



Feasibility

Regardless of their importance, which tasks are more feasible than others? (Cost, time, effort, complexity, etc.)

3.3 Proposed Solution

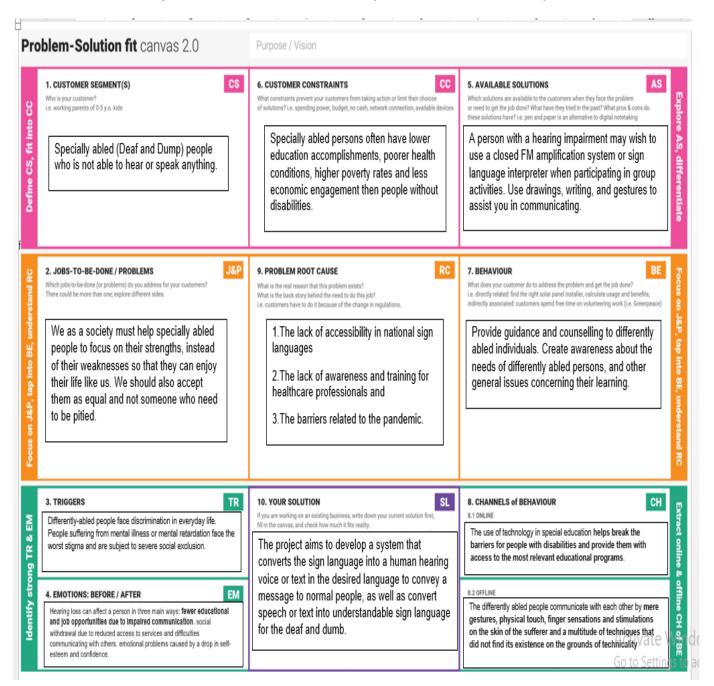
The main goal of presenting a business proposal is to provide solution to a problem faced by a potential buyer. This section should be as comprehensive as possible, and able to address all the needs that you have pointed in the first section. proposed solution should relate the current situation to a desired result and describe the benefits that will accrue when the desired result is achieved.

S.No.	Parameter	Description
1.	Problem Statement (Problem to be solved)	Statement - Communication between deaf-mute and a normal person has always been a challenging task. Description - The Deaf/Dump people needs a way to communicate easily and quickly with the normal people, so that the Deaf/Dump people feel confident enough to express there thought, ideas, and can make conversation with the normal people.
2.	Idea / Solution description	The Solution description of our project 1) Designing and implementing a system using artificial intelligence, Deep Learning algorithms and image processing concepts to take input as hand gestures (or) sign language and It generates recognizable outputs in the form of text and voice. 2) We can convert the sign languages into voice or text. So that the specially abled people will convey the message to normal people.
3.	Novelty / Uniqueness	Uniqueness of Our Project - 1) The system uses neural networks and Computer vision to recognizes the video or image of sign language then smart deep learning algorithms translate it into speech or text.

4. 5.	Social Impact / Customer Satisfaction Business Model (Revenue Model)	Social Impact - 1) As the specially abled people feel very Business Model - The system can generate revenue through direct customers and collaborate with health care sector and generate revenue from their customers.
6.	Scalability of the Solution	Scalability - 1) They can participate in daily activities rather than being inactive and can get good job opportunities. 2) Adaptive learning platforms also provide personalised learning experiences tailored to the specific needs of students with disabilities. 3) This application aims to help deaf and dumb by providing them with an attractive communication.

3.4 Problem Solution fit

Problem-Solution canvas is a tool for entrepreneurs, marketers and corporate innovators, which helps them identify solutions with higher chances for solution adoption, reduce time spent on solution testing and get a better overview of current situation. The Problem-Solution Fit simply means that you have found a problem with your customer and that the solution you have realized for it actually solves the customer's problem.



CHAPTER 4 REQUIREMENT ANALYSIS

4.1 Functional requirement

Functional requirements may involve calculations, technical details, data manipulation and processing, and other specific functionality that define what a system is supposed to accomplish. Behavioral requirements describe all the cases where the system uses the functional requirements, these are captured in use cases. Functional requirement define what a product must do, what its feature and functions are. They are product features or functions that developers must implement to enable users to accomplish their tasks. Generally, functional requirements describe system behaviour under specific conditions.

FR No.	Functional Requirement (Epic)	Sub Requirement (Story / Sub-Task)					
FR-1	User Registration	Registration through Form Registration through Gmail Registration through LinkedIN					
FR-2	User Confirmation	Confirmation via Email Confirmation via OTP					
FR-3	Image Capturing Processing	Provides Access to Capture Image Through Camera Provides Access to Upload Image Through Gallery					
FR-4	Text Conversion System	System converts the sign language into a Text using the CNN model (deep learning algorithm)					
FR-5	Sentence level Translation	A System that recognizes separate signs one- byone could only provide a translation in a situation where SEE (Signed Extract English) is provided					
FR-6	Review	Users can give their the feedback or review on the Review page about the Application					

4.2 Non-Functional requirements

Nonfunctional Requirements (NFRs) define system attributes such as security, reliability, performance, maintainability, scalability, and usability. They serve as constraints or restrictions on the design of the system across the different backlogs. In systems engineering and requirements engineering, a non-functional requirement is a requirement that specifies criteria that can be used to judge the operation of a system, rather than specific behaviours. Non-Functional requirements, not related to the system functionality, rather define how the system should perform. Here, we will just briefly describe the most typical non functional requirements.

FR No.	Non-Functional Requirement	Description						
NFR-1	Usability	The Most Usability dimensions appears learnability ,accessibility ,Sign languages and satisfication the usefulness of Mobile Application meant to specially abled						
NFR-2	Security	ADT-Best Security System for the specially abled Overall Simplisafe- Best Security System for the specially abled With an App						
NFR-3	Reliability	The Sign method is the most accepted method as a means of communication to specially abled people						
NFR-4	Performance	Languages,behaviour norms significant role in each of the pepole						
NFR-5	Availability	Loop system ,accessible it helps to people who are specially abled						
NFR-6	Scalability	Sign language which will deal with development of an automatic sign language recognition/verification and sign product						

CHAPTER 5 PROJECT DESIGN

5.1 Data Flow Diagrams

It is a way of representing a flow of data through a process or a system (usually an information system). The DFD also provides information about the outputs and inputs of each entity and the process itself. A data-flow diagram has no control flow — there are no decision rules and no loops. Specific operations based on the data can be represented by a flowchart. There are several notations for displaying data-flow diagrams. For each data flow, at least one of the endpoints (source and / or destination) must exist in a process. The refined representation of a process can be done in another data-flow diagram, which subdivides this process into sub-processes.

The data-flow diagram is a tool that is part of structured analysis and data modelling. When using UML, the activity diagram typically takes over the role of the data-flow diagram. A special form of data-flow plan is a site-oriented data-flow plan. Data flow (flow, dataflow) shows the transfer of information (sometimes also material) from one part of the system to another. The symbol of the flow is the arrow. The flow should have a name that determines what information (or what material) is being moved.

Exceptions are flows where it is clear what information is transferred through the entities that are linked to these flows. Material shifts are modeled in systems that are not merely informative. Flow should only transmit one type of information (material). The arrow shows the flow direction (it can also be bi-directional if the information to/from the entity is logically dependent - eg. question and answer). Flows link processes, warehouses and terminators.

Three levels of data flow diagram:

0-level DFD, 1-level DFD, and 2-level DFD

1. 0-level DFD:

It is also known as a context diagram. It's designed to be an abstraction view, showing the system as a single process with its relationship to external entities. It represents the entire system as a single bubble with input and output data indicated by incoming/outgoing arrows.

2. 1-level DFD:

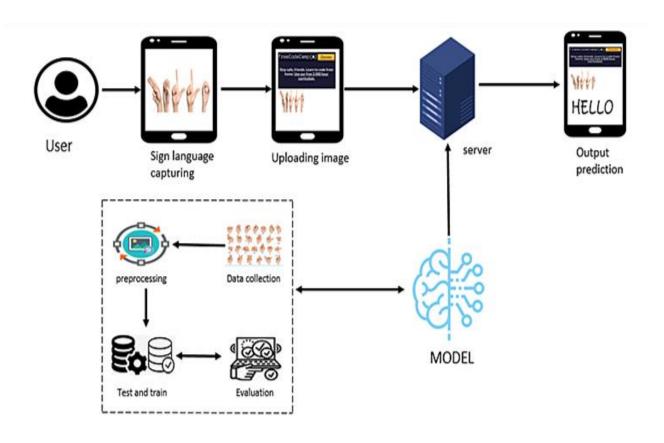
In 1-level DFD, the context diagram is decomposed into multiple bubbles/processes. In this level, we highlight the main functions of the system and breakdown the high-level process of 0-level DFD into subprocesses.

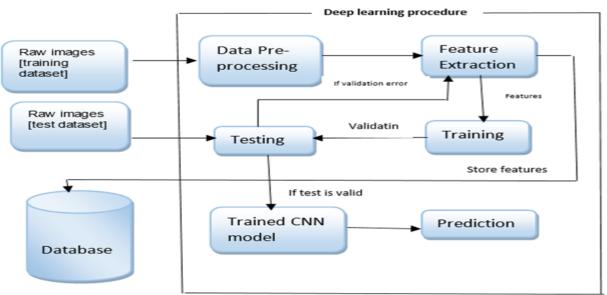
3. 2-level DFD:

2-level DFD goes one step deeper into parts of 1-level DFD. It can be used to plan or record the specific/necessary detail about the system's functioning.

Data Flow Diagrams:

A Data Flow Diagram (DFD) is a traditional visual representation of the information flows within a system. A neat and clear DFD can depict the right amount of the system requirement graphically. It shows how data enters and leaves the system, what changes the information, and where data is stored.





5.2 Solution & Technical Architecture

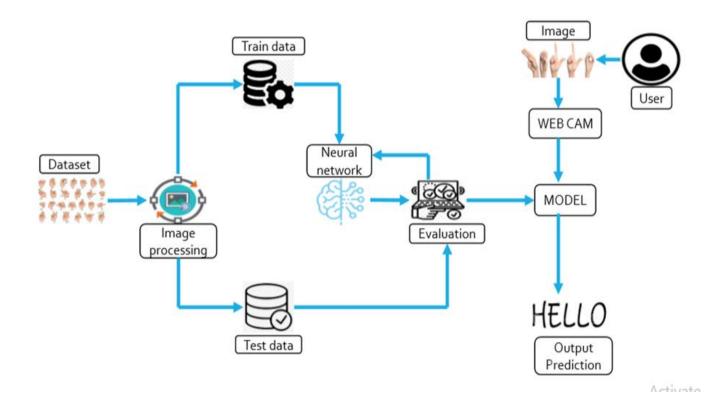
1. SOLUTION ARCHITECTURE

PROBLEM STATEMENT:

Statement– In the recent years, there has been rapid increase in the number of deaf and dumb victims due to birth defects, accidents and oral diseases. Since deaf and dumb people cannot communicate with normal person so they have to depend on some sort of visual communication. A World Health Organization report says around 63 million people in India suffer from either complete or partial deafness, and of these, at least 50 lakh are children. Communication between deaf-mute and a normal person has always been a challenging task.

Description - The Deaf/Dump people needs a way to communicate easily and quickly with the normal people, so that the Deaf/Dump people feel confident enough to express there thought, ideas, and can make conversation with the normal people.

Solution- The project aims to develop a system that converts the sign language into a human hearing voice or text in the desired language to convey a message to normal people, as well as convert speech or text into understandable sign language for the deaf and dumb.



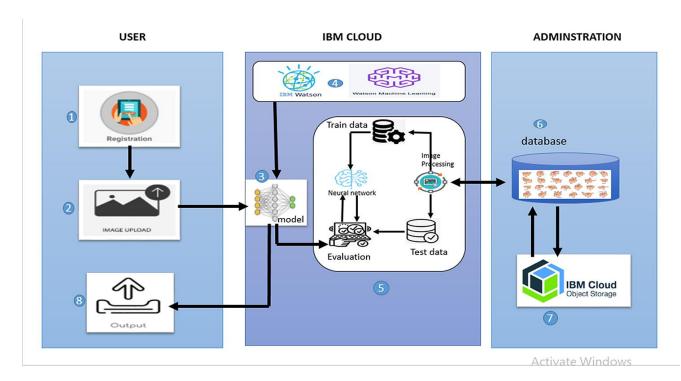
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2. TECHNICAL ARCHITECTURE

Technical Architecture (TA) is a form of IT architecture that is used to design computer systems. It involves the development of a technical blueprint with regard to the arrangement, interaction, and interdependence of all elements so that system-relevant requirements are met. Technology Architecture describes the logical software and hardware capabilities that are required to support the deployment of business, data, and application services. This includes IT infrastructure, middleware, networks, communications, processing, standards, etc. Technology architecture deals with the deployment of application components on technology components. A standard set of predefined technology components is provided in order to represent servers, network, workstations, and so on

3 - TIER ARCHITECHTURE

Three-tier architecture is a well-established software application architecture that organizes applications into three logical and physical computing tiers: the presentation tier, or user interface; the application tier, where data is processed; and the data tier, where the data associated with the application is stored and managed. The chief benefit of three-tier architecture is that because each tier runs on its own infrastructure, each tier can be developed simultaneously by a separate development team, and can be updated or scaled as needed without impacting the other tiers. Three-tier architecture, which separates applications into three logical and physical computing tiers, is the predominant software architecture for traditional client-server applications.



5.3 User Stories

CUSTOMER JOURNEY MAP

A user journey is the experiences a person has when interacting with something, typically software. This idea is generally used by those involved with user experience design, web design, user-centered design, or anyone else focusing on how users interact with software experiences. It is often used as a shorthand for the overall user experience and set of actions that one can take in software or other virtual experiences.

User journeys describe at a high level of detail exactly what steps different users take to complete a specific task within a system, application, or website. This technique shows the current (as-is) user workflow, and reveals areas of improvement for the to-be workflow. When documented, this is often referred to as a User Journey Map.

USTOMER JOL	JRNEY MAP				idea theore	
roduct Name:						
PHASES	Awareness	Consideration	Decision	Service	Loyalty	
ACTIVITY	The present study evaluates communication skills in the deaf, deafblind, mute, deaf mute, autistic children and individuals with multiple disabilities.	Conduct research, research competitors, compare features and pricing.	Can generate revenue through direct customers and collaborate with health care sector and generate revenue from their customers. Allowing people with disabilities to live independently.		Share the experience.	
TOUCHPOINT	The project aims to develop a system that converts the sign language into a human hearing voice or text in the desired language to convey a message to normal people.	We develop Android application for specially abled persons.	Mobile app and phone.	Convert sign language to voice or text.	Customer can give app review in the application site.	
EXPERIENCE	Interested and hesitant	Curious and excited	Feel happy and comfortable to make communication	Feels Confident to use and communicate with normal people	Satisfied and excited	
OPPORTUNITY	Artificial intelligence can improve accessibility and ensure that students with disabilities have access to rich learning opportunities.	Provide personalized learning experiences tailored to the specific needs of students with disabilities	Can teach social and educational skills to students of specially abled	The main purpose of this application is to make deaf-mute people feel independent and more confident.	Smartphones are a powerful tool that help users with a visual impairment	

CHAPTER 6 PROJECT PLANNING & SCHEDULING

6.1 Sprint Planning & Estimation

Project Milestone and Tasks/Activities:

Milestone is a point on the calendar with one clearly defined deliverable; tasks are activities required to accomplish that milestone. Tasks or activities have start and finish dates. A milestone is a single date on which delivery is accomplished. Milestones in project management are used as signal posts for a project's start or end date, external reviews or input, budget checks, submission of a major deliverable, etc.

A milestone is a reference point that marks a significant event or a branching decision point within a project. Milestones are checkpoints that highlight the successful completion of major events, tasks, or groups of tasks along your project timeline. Milestones are used to track progress toward a specific goal or event. There are three types of SAFe milestones: Program Increment (PI), fixed-date, and learning milestones.

Milestone	Task	Startii Date	ng	Ending Date	Project Completion Status	Team Members
Data Collection	Create Train and Test Folders	31 2022	Oct	01 Nov 2022	10%	Nivetha Sembarythi Subha sri
Image Preprocessing	Import ImageDataGenerator Library and Configure It	01 2022	Nov	01 Nov 2022	15%	Monika Krithiksha
	Apply ImageDataGenerator Functionality to Train and Test Set	02 2022	Nov	02 Nov 2022	25%	Nivetha Sembarythi Subha sri
Model Building	Import the Required Model Building Libraries		Nov	03Nov 2022	27%	Nivetha Subha sri Krithiksha

	Initialize the Model Add the Convolution Layer	03 2022	Nov	03 N 2022	Nov	30%	Krithiksha Nivetha Sembarythi Subha sri Monika
	Add the Pooling Layer Add the Flatten Layer Adding the Dense Layers	04 2022	Nov	04 N 2022	Nov	36%	Krithiksha Nivetha Sembarythi Subha sri Monika
	Compile the Model Fit and Save the Model	05 2022	Nov	05 N 2022	Nov	45%	Krithiksha Nivetha Sembarythi Subha sri Monika
Test the Model	Import the Packages and Load the Saved Model Load the Test Image, Pre-Process It and Predict	06 2022	Nov	06 N 2022	Nov	50%	Krithiksha Nivetha Sembarythi Subha sri Monika
Application Building	Build a Flask Application part -1	07 2022	Nov	07 N 2022	Nov	60%	Krithiksha Subha sri Monika
	Build a Flask Application part -2	08 2022	Nov	08 N 2022	Nov	70%	Krithiksha Nivetha Subha sri
	Building Flask Application -Part 3	09 2022	Nov	09 N 2022	Nov	80%	Krithiksha Sembarythi Subha sri

	Build the HTML Page Output	10 2022	Nov	12 2022	Nov	90%	Krithiksha Nivetha Sembarythi Subha sri Monika
Train CNN Model on		13 2022	Nov	16 2022	Nov	100%	Krithiksha Nivetha Sembarythi Subha sri Monika

6.2 Sprint Delivery Schedule

Product Backlog, Sprint Schedule, and Estimation Sprint Schedule

In case you're unfamiliar, a sprint schedule is a document that outlines sprint planning from end to end. It's one of the first steps in the agile sprint planning process—and something that requires adequate research, planning, and communication.

Product Backlog

A product backlog is a prioritized list of work for the development team that is derived from the roadmap and its requirements. The most important items are shown at the top of the product backlog so the team knows what to deliver first.

Estimation

In Scrum Projects, Estimation is done by the entire team during Sprint Planning Meeting. The objective of the Estimation would be to consider the User Stories for the Sprint by Priority and by the Ability of the team to deliver during the Time Box of the Sprint.

Sprint	Functiona I Requirem ent (Epic)	User Story Number	User Story / Task	Story Points	Priority	Team Members
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r		1				,
Sprint-1	User Registratio n	USN-1	As a user, I can register for the application by entering my email, password, and confirming my password.	10 High		Nivetha Sembarythi Subha sri
Sprint-1	User Confirmatio n	USN-2	As a user, I can log into the application by entering email & password and Confirmation via Email, Confirmation via OTP	10	Moderate	Monika Krithiksha
Sprint-2	Dashboard	USN-3	As a user, I can access my dashboard	5	Moderate	Nivetha Sembarythi Subha sri
Sprint-2	Image Capturing Processing	USN-4	Provides Access to Capture Image Through Camera Provides Access to Upload Image Through Gallery, As a user, I can upload the sign language image for translating into text format	5		Nivetha Subha sri Krithiksha
Sprint-2	Text Conversion System	USN-5	System converts the sign language into a Text using the CNN model (deep learning algorithm)	5	3	Krithiksha Nivetha Sembarythi Subha sri Monika
Sprint-2	Sentence level Translation	USN-6	A System that recognizes separate signs one-by one could only provide a translation in a situation where SEE (Signed Extract English) is provided	5	High	Krithiksha Nivetha Sembarythi Subhasri Monika

Sprint-3	Review	USN-7	Users can give their the feedback or review on the Review page about the Application	10 High		Krithiksha Nivetha Sembarythi Subhasri Monika
Sprint-3	Solution	USN-8	As a user, If user get any queries, then they get suggestions through Help desk.	10	Moderate	Krithiksha Nivetha Sembarythi Subhasri Monika
Sprint-4	Testing & Deployme nt Phase-I	USN-9	Testing the Real time communication system performance with the trained conversations/As a user, I can know the Real time communication system performance level	5	High	Krithiksha Subhasri Monika
		USN-10	Integration of Flask webpage with the Real time communication system to provide a framework/As a user, I can see a webpage to access the Real time communication system	5	High	Krithiksha Nivetha Subha sri
Sprint-4	Deployment Phase-II & Model Improveme nt	USN-11	Deployment of AI based Real time communication system for specially abled people or Running the Real time communication system service/As a user, I can see and use a 24*7 Real time communication system	5	High	Krithiksha Nivetha Sembarythi Subhasri Monika

USN-12	Improving the model efficiency whenever needed/As a user, I can see new updated Real	5	High	Krithiksha Nivetha Sembarythi Subhasri
	time communication			Monika
	system in Future days.			

Sprint	Total Story Points	Duration	Sprint Start Date	Sprint End Date (Planned)	Story Points Completed (as on Planned End Date)	Sprint Release Date (Actual)
Sprint- 1	20	4 Days	31 Oct 2022	03 Nov 2022	20	03 Nov 2022
Sprint- 2	20	5 Days	03 Nov 2022	07 Nov 2022	20	07 Nov 2022
Sprint-	20	5 Days	08 Nov 2022	12 Nov 2022	20	12 Nov 2022
Sprint- 4	20	6 Days	14 Nov 2022	19 Nov 2022	20	19 Nov 2022

Project Tracker, Velocity & Burndown Chart:

Velocity:

The team's average velocity (AV) per iteration unit (story points per day)

$$AV = 20/6 = 3.34$$

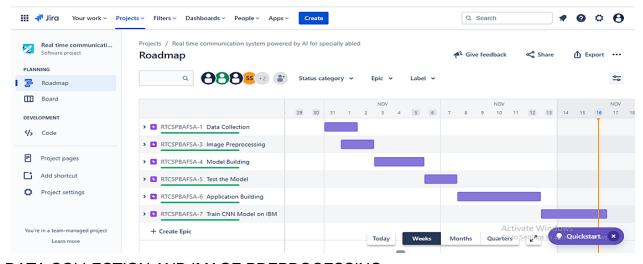
6.3 Reports from JIRA

JIRA:

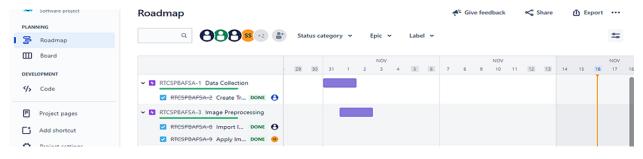
Jira is a proprietary issue tracking product developed by Atlassian that allows bug tracking and agile project management. Jira helps teams plan, assign, track, report, and manage work and brings teams together for everything from agile software development and customer support to start-ups and enterprises. Software teams build better with Jira Software, the #1 tool for agile teams.

Jira is a commercial software product that can be licensed for running on-premises or available as a hosted application. Atlassian provides Jira for free to open source projects meeting certain criteria, and to organizations that are non-academic, non-commercial, non-governmental, non-political, non-profit, and secular. For academic and commercial customers, the full source code is available under a developer source license.

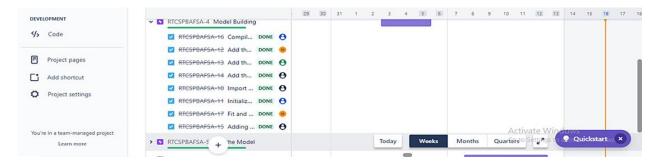
1. EPICS:



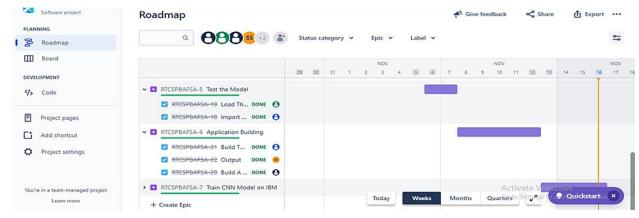
DATA COLLECTION AND IMAGE PREPROCESSING



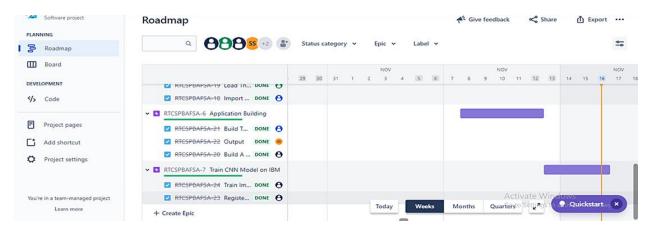
MODEL BUILDING



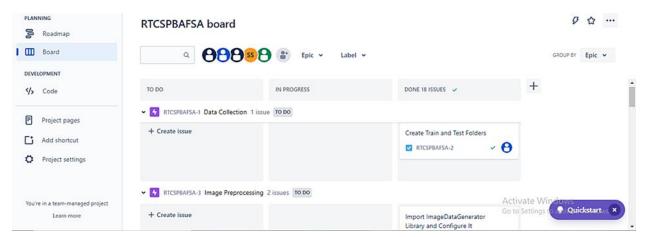
TEST THE MODEL AND APPLICATION BUILDING

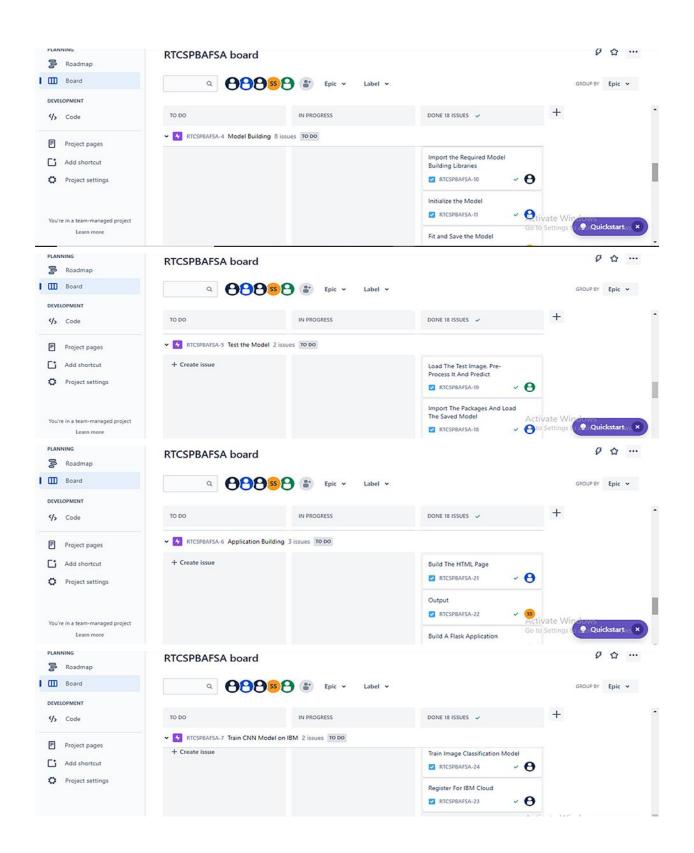


TRAIN CNN MODEL ON IBM



2. RTCSPBAFSA board





CHAPTER - 7 CODING & SOLUTIONING

1. PRE-REQUISITIES

Anaconda

Anaconda is a distribution (a bundle) of Python, R, and other languages, as well as tools tailored for data science (i.e., Jupyter Notebook and RStudio). It also provides an alternative package manager called conda. Anaconda is an open-source distribution of the Python and R programming languages for data science that aims to simplify package management and deployment.

Computer Vision

Computer vision is a field of artificial intelligence (AI) that enables computers and systems to derive meaningful information from digital images, videos and other visual inputs — and take actions or make recommendations based on that information. Computer vision is a field of AI that trains computers to capture and interpret information from image and video data.

Flask Framework

Flask is a micro web framework written in Python. It is classified as a microframework because it does not require particular tools or libraries. It has no database abstraction layer, form validation, or any other components where pre-existing third-party libraries provide common functions.

2. PYTHON PACKAGES

Tensorflow

TensorFlow is a free and open-source software library for machine learning and artificial intelligence. It can be used across a range of tasks but has a particular focus on training and inference of deep neural networks.



Keras

Keras is an open-source software library that provides a Python interface for artificial neural networks. Keras acts as an interface for the TensorFlow library. Up until version 2.3, Keras supported multiple backends, including TensorFlow, Microsoft Cognitive Toolkit, Theano, and PlaidML.



OpenCV

OpenCV is a library of programming functions mainly aimed at real-time computer vision. Originally developed by Intel, it was later supported by Willow Garage then Itseez. The library is cross-platform and free for use under the open-source Apache 2 License.



Flask Framework

Flask is a micro web framework written in Python. It is classified as a microframework because it does not require particular tools or libraries. It has no database abstraction layer, form validation, or any other components where pre-existing third-party libraries provide common functions.



3. LANGUAGES USED IN THE PROJECT

PYTHON

Python is a high-level, general-purpose programming language. Its design philosophy emphasizes code readability with the use of significant indentation. Python is dynamically-typed and garbage-collected. It supports multiple programming paradigms, including structured, object-oriented and functional programming.



HTML

The HyperText Markup Language or HTML is the standard markup language for documents designed to be displayed in a web browser. It can be assisted by technologies such as Cascading Style Sheets and scripting languages such as JavaScript.



CSS

Cascading Style Sheets is a style sheet language used for describing the presentation of a document written in a markup language such as HTML or XML. CSS is a cornerstone technology of the World Wide Web, alongside HTML and JavaScript.

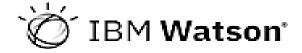
JS

JavaScript, often abbreviated as JS, is a programming language that is one of the core technologies of the World Wide Web, alongside HTML and CSS. As of 2022, 98% of websites use JavaScript on the client side for webpage behavior, often incorporating third-party libraries.

4. SERVICES USED ON IBM CLOUD

IBM WATSON STUDIO

Watson Studio, formerly Data Science Experience or DSX, is IBM's software platform for data science. The platform consists of a workspace that includes multiple collaboration and open-source tools for use in data science. In Watson Studio, a data scientist can create a project with a group of collaborators, all having access to various analytics models and using various languages (R/Python/Scala). Watson Studio brings together staple open source tools including RStudio, Spark and Python in an integrated environment, along with additional tools such as a managed Spark service and data shaping facilities, in a secure and governed environment.



WATSON MACHINE LEARNING

Watson Machine Learning provides a full range of tools and services so that you can build, train, and deploy Machine Learning models. Choose the tool with the level of automation or autonomy that matches your needs, from a fully automated process to writing your own code.



IBM CLOUD OBJECT STORAGE

IBM Cloud Object Storage is a service offered by IBM for storing and accessing unstructured data. The object storage service can be deployed on-premise, as part of IBM Cloud Platform offerings, or in hybrid form.



7.1 Feature 1

LOGIN PAGE

The login page allows a user to gain access to an application by entering their username and password or by authenticating using a social media login. The login form gives access to your website or web application and therefore to your data. This form fulfills a fundamental task of security; but many times it is omitted to evaluate if the procedures of user name (user), keys (passwords) and authentication comply with the security recommendations.



LOGIN PAGE HTML CODING:

```
<html>
<head>
<title>Login page</title>
<style>
       .bg-dark {
              background-color: #21618C!important;
       }
       #result {
              color: #ffffff;
       }
       body
  background-image:
                                                                           url("https://encrypted-
tbn0.gstatic.com/images?q=tbn:ANd9GcSvfuxVXA2WcuI7RFQ7Te01ne7bls63vUOUbw&usqp=CAU");
  background-size: cover;
}
table{text-align: center;}
       </style>
</head>
  <body>
  <h1> <nav class="navbar navbar-dark bg-dark">
     <div class="container">
       <a class="white" href="#"><font color="white">&nbsp Real Time Communication System Powered
By AI For Specially Abled Using CNN</font></a>
     </div>
  </nav>
   </h1>
   <br>
   <br>
    <form action='http://127.0.0.1:5000/login' method="get">
      <div>
        <br>
         <br>
         &nbsp&nbsp&nbsp&nbsp&nbsp&nbsp&nbsp
           Username
```

```
<input type='text' name="uname">
 <br>
 <br>
 &nbsp&nbsp&nbsp&nbsp&nbsp&nbsp&nbsp
   Password
   <input type='password' name="pass">
 <br>
 <br>
 &nbsp&nbsp&nbsp&nbsp&nbsp&nbsp&nbsp
   &nbsp&nbsp&nbsp
   <a class ="button" href="http://127.0.0.1:5000/homepage">click here</a>
```

<imasrc="

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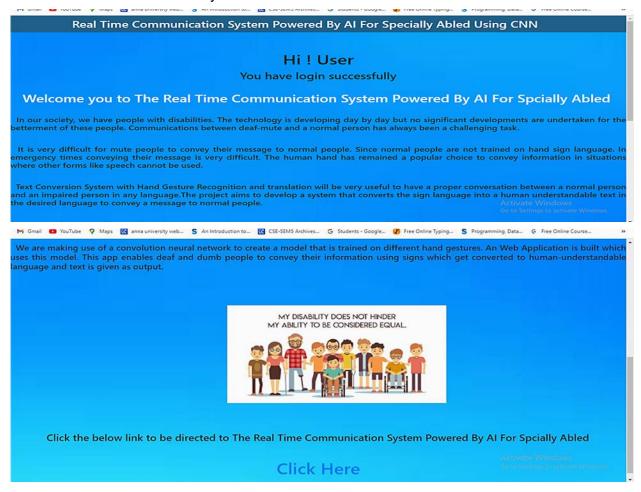
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7.2 Feature 2

HOME PAGE

A home page is the main web page of a website. The term may also refer to the start page shown in a web browser when the application first opens. Usually, the home page is located at the root of the website's domain or subdomain. They take that first impression and use it to judge, either positive or negative, your business. The homepage is no longer a marketing piece. Or a brochure or advertisement out on the Web. It has become the front window to your business.



HOME PAGE HTML CODING:

THIS THE CODE

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By AI For Specially Abled Using CNN</font></a>
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  </nav>
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  <br>
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<h1> Hi ! User </h1> <h3> You have login successfully</h3>
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https://www.nbsp.knbsp.welcome.you.to The Real Time Communication System Powered By AI For Spcially Abled/h2>

<a href="https://www.nbsp.ln.gov/eps-knb

Communications between deaf-mute and a normal person has always been a challenging task.

<hr>

 It is very difficult for mute people to convey their message to normal people. Since normal people are not trained on hand sign language. In emergency times conveying their message is very difficult.

The human hand has remained a popular choice to convey information in situations where other forms like speech cannot be used.

 Text Conversion System with Hand Gesture Recognition and translation will be very useful to have a proper conversation between a normal person and an impaired

person in any language. The project aims to develop a system that converts the sign language into a human understandable text in the desired language to convey a message to normal people.

knbsp We are making use of a convolution neural network to create a model that is trained on different hand gestures. An Web Application is built which uses this model. This app enables deaf and dumb

people to convey their information using signs which get converted to human-understandable language and text is given as output.

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```
</h4>
</h5>
<br/>
<br/>
<h1><a class = "button" href="http://127.0.0.1:5000/">Click Here</a></h1>
<br/>
<br/>
</div>
</body>
</html>
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7.3 Database Schema

NOSQL

NoSQL, also referred to as "not only SQL", "non-SQL", is an approach to database design that enables the storage and querying of data outside the traditional structures found in relational databases. Examples of column-based NoSQL databases include Cassandra, HBase, and Hypertable. NoSQL databases are non-tabular databases and store data differently than relational tables.

CHAPTER 8 TESTING

8.1 Test Cases

Test case	Feature Type	Compone nt	Test Scenario	Pre-Requisite
LoginPage_TC_ OO1	Functional	Home Page	Verify user is able to see the Login/Signup popup when user clicked on My account button	Domain name,Web
LoginPage_TC_ OO2	UI	Home Page	Verify the UI elements in Login/Signup popup	
LoginPage_TC_ OO3	Functional	Login page	Verify user is able to log into application with InValid credentials	Texthox 'Password'
LoginPage_TC_ OO4	Functional	Login page	Verify user is able to log into application with InValid credentials	Forgot Password
LoginPage_TC_ OO5	Functional	Login page	Verify user is able to log into application with InValid credentials	Create an account'

Steps To Execute	Test Data	Expected Result		Statu s
1.Enter URL and click go 2.Click on My Account dropdown button		Login/Signup popur should display	Working as expected	Pass

3.Verify login/Singup popup displayed or not				
1.Enter URL and click go 2.Click on My Account dropdown button 3.Verify login/Singup popup with below UI elements: a.email text box b.password text box c.Login button d.New customer? Create account link e.Last password? Recovery password link	https://shopenzer.com/	Application should show below UI elements: a.email text box b.password text box c.Login button with orange colour d.New customer? Create account link e.Last password? Recovery password link	Working as expected	PASS
1.Enter URL(https://shopenzer.com/) and click go 2.Click on My Account dropdown button 3.Enter InValid username/email in Email text box	password: TEST123	Application should show 'Incorrect email or password ' validation message.		PASS
	Testing123678686786876 876	Application should show 'Incorrect email or password ' validation message.		PASS
1.Enter URL(https://shopenzer.com/) and click go 2.Click on My Account dropdown button 3.Enter InValid username/email in Email text box 4.Enter Invalid password in password text box 5.Click on login button	password: SITA2123*	Application should show 'Incorrect email or password ' validation message.		PASS

8.2 User Acceptance Testing

Defect Analysis

This reportshows the number of resolved or closed bugs at each severity level, and how they were resolved

Resolution	Severity 1	Severity 2	Severity 3	Severity 4	Subtotal
By Design	10	4	2	3	20
Duplicate	1	0	3	0	4
External	2	3	0	1	6
Fixed	11	2	4	20	37
Not Reproduced	0	0	1	0	1
Skipped	0	0	1	1	2
Won't Fix	0	5	2	1	8
Totals	24	14	13	26	77

Test Case Analysis

This report shows the number of test cases that have passed, failed, and untested

Section	Total Cases	Not Tested	Fail	Pass
Print Engine	6	o	О	7
Client Application	40	0	0	40
Security	2	0	0	2
Outsource Shipping	4	0	0	4
Exception Reporting	9	0	0	9
Final ReportOutput	3	0	0	3
Version Control	2	0	0	2

CHAPTER 9 RESULTS



9.1 Performance Metrics

Project metrics are key indicators that help to track a project's performance. To be a successful project manager, one must monitor the team's progress and lead the efforts to the project's goals. Metrics also help to implement corrective measures in case the numbers don't align with the expectations.

Accuracy

Accuracy describes the closeness of values to a true value – in other words, how correct they are compared to your target or goal. When you measure your results and find them very close to your target value, they are accurate. Accurate project estimates help identify cost and schedule requirements with relative precision, and reduce the risk of running out of time, resources, and budget during a project.

Training Accuracy - 0.9956 %

Validation Accuracy - 0.9756 %

```
In [21]: model.fit(x_train,epochs=9,validation_data=x_test,steps_per_epoch=len(x_train),validation_steps=len(x_test))
  0.9644
  Epoch 2/9
  0.9662
Epoch 3/9
  0.9680
Epoch 4/9
  Epoch 6/9
  525/525 [===============================] - 2675 509ms/step - loss: 0.0171 - accuracy: 0.9942 - val_loss: 0.2250 - val_accuracy:
  0.9773
  Epoch 8/9
  525/525 [=
      0.9631
  Epoch 9/9
  Out[21]: <keras.callbacks.History at 0x231bd228e20>
```

CHAPTER 10 ADVANTAGES & DISADVANTAGES

ADVANTAGES

We are making use of a convolution neural network to create a model that is trained on different hand gestures. An app is built which uses this model. This app enables deaf and dumb people to convey their information using signs which get converted to human-understandable language and text is given as output. They can participate in daily activities rather than being inactive and can get good job opportunities. Adaptive learning platforms also provide personalized learning experiences tailored to the specific needs of students with disabilities. This application aims to help deaf and dumb by providing them with an attractive communication.

DISADVANTAGES

It is very difficult for mute people to convey their message to normal people. Since normal people are not trained on hand sign language. In emergency times conveying their message is very difficult. Al-based tools can also be used to help with interactions by people who are unable to see content. Tools like Apple Siri and Amazon Echo and Alexa provide ways of interacting with content through a spoken dialogue model.

CHAPTER 11 CONCLUSION

In our society, we have people with disabilities. The technology is developing day by day but no significant developments are undertaken for the betterment of these people. Communications between deaf-mute and a normal person has always been a challenging task. It is very difficult for mute people to convey their message to normal people. As the specially abled people feel very difficult to convey their message to normal people in emergency times as well as in normal times. The main purpose of this application is to make deaf-mute people feel independent and more confident. The system can generate revenue through direct customers and collaborate with health care sector and generate revenue from their customers.

Al holds the key to unlocking a magnificent future where, driven by data and computers that understand our world, we will all make more informed decisions. These computers of the future will understand not just how to turn on the switches but why the switches need to be turned on. Designing and implementing a system using artificial intelligence, Deep Learning algorithms and image processing concepts to take input as hand gestures (or) sign language and It generates recognizable outputs in the form of text and voice. We can convert the sign languages into voice or text. So that the specially abled people will convey the message to normal people. They can participate in daily activities rather than being inactive and can get good job opportunities. Adaptive learning platforms also provide personalised learning experiences tailored to the specific needs of students with disabilities. This application aims to help deaf and dumb by providing them with an attractive communication.

CHAPTER 12 FUTURE SCOPE

Applying augmentations to the dataset can make the model training more accurate but also stabilize it at higher accuracies. Thereby depicting its caliber to make highly accurate predictions with an accuracy rate of 99%. we examined and assessed the deep learning techniques used to classify a sign language. The project aims to develop a system that converts the sign language into a human hearing voice or text in the desired language to convey a message to normal people, as well as convert speech or text into understandable sign language for the deaf and dumb. The Deaf/Dump people needs a way to communicate easily and quickly with the normal people, so that the Deaf/Dump people feel confident enough to express there thought, ideas, and can make conversation with the normal people.

Designing and implementing a system using artificial intelligence, Deep Learning algorithms and image processing concepts to take input as hand gestures (or) sign language and It generates recognizable outputs in the form of text. The system uses neural networks and Computer vision to recognizes the video or image of sign language then smart deep learning algorithms translate it into text. As the specially abled people feel very difficult to convey their message to normal people in emergency times as well as in normal times. The main purpose of this application is to make deaf-mute people feel independent and more confident. They can participate in daily activities rather than being inactive and can get good job opportunities. Adaptive learning platforms also provide personalised learning experiences tailored to the specific needs of students with disabilities. This application aims to help deaf and dumb by providing them with an attractive communication.

CHAPTER 13 APPENDIX

13.1 Source Code

Real-Time Communication System Powered by Al for Specially Abled Project

Image Preprocessing

Import ImageDataGenerator Library And Configure It

from tensorflow.keras.preprocessing.image import ImageDataGenerator train datagen=ImageDataGenerator(rescale=1./255,horizontal flip=True,vertical flip=True,zoom ra nge=0.2)

test_datagen=ImageDataGenerator(rescale=1./255)

Apply ImageDataGenerator Functionality To Train And Test Set

x train=train datagen.flow from directory(r"C:\Users\Acer\Downloads\conversation engine for deaf dumb\Dataset\training set",target size=(64,64), and

class mode="categorical",batch size=30)

Found 15750 images belonging to 9 classes.

x_test=test_datagen.flow_from_directory(r"C:\Users\Acer\Downloads\conversation_engine_for_deaf dumb\Dataset\test set",target size=(64,64), and

class_mode="categorical",batch_size=30)

Found 2250 images belonging to 9 classes.

Model Building

Import The Required Model Building Libraries

from	keras.models	import	Sequential
from	keras.layers	import	Dense
from	keras.layers	import	Convolution2D
from	keras.layers	import	MaxPooling2D
from	keras.layers	import	Dropout
	• • •		=

from keras.layers import Flatten

Initialize The Model

model=Sequential()

Add The Convolution Layer

model.add(Convolution2D(32,(3,3),activation="relu",input shape=(64,64,3))) #No of feature detectors, size of feature detector, image size, activation function

Add The Pooling Layer

model.add(MaxPooling2D(pool size=(2,2)))

Add The Flatten Layer

model.add(Flatten())

Adding The Dense Layers

model.add(Dense(200,activation='relu')) model.add(Dense(200,activation='relu')) model.add(Dense(9,activation="softmax"))

Compile The Model

model.compile(loss="categorical_crossentropy",metrics=["accuracy"],optimizer='adam') len(x_train) 525 len(x_test) 75

Fit And Save The Model Fit the neural network model with the train and test set, number of epochs, and validation steps. The weights are to be saved for future use. The weights are saved in signlanguage.h5 file using save().

model.fit(x train,epochs=9,validation data=x test,steps per epoch=len(x train),validation steps=le n(x_test)) **Epoch** 1/9 val loss: 0.1389 val accuracy: 0.9644 2/9 Epoch 0.2418 val accuracy: 0.9662 3/9 **Epoch** 0.2308 0.9680 val loss: val accuracy: Epoch 0.1640 val_accuracy: 0.9711 val loss: Epoch 5/9 0.0888 val accuracy: 0.9769 **Epoch** 6/9 0.2250 0.9782 val loss: val accuracy: Epoch 7/9 val_loss: 0.1629 val_accuracy: 0.9773 8/9 val loss: 0.1430 val accuracy: 0.9631 9/9 Epoch - val_loss: 0.2175 - val_accuracy: 0.9756

model.save("signlanguage-new.h5")

Test The Model

Import The Packages And Load The Saved Model

from	keras.models	import	load_model
import	numpy	as	np

import cv2

fromtensorflow.keras.modelsimportload_modelfromtensorflow.keras.preprocessingimportimage

import numpy as np

model=load_model("signlanguage.h5")

Load The Test Image, Pre-Process It And Predict

img=image.load_img("16.png",target_size=(64,64))
img



type(img)

PIL.Image.Image

[0.,

[0.,

...,

[[0.,

[0.,

X	=	image.img_to_array(img)
x array([[[0., [0., [0.,	0., 0., 0.,	0.], 0.], 0.],
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     [0., 0., 0.]]], dtype=float32)
x.shape
(64, 64, 3)
                                                                             np.expand_dims(x,axis=0)
Х
                                      =
x.shape
(1, 64, 64, 3)
pred_prob = model.predict(x)
1/1 [=======] - 1s 1s/step
pred_prob
array([[1., 0., 0., 0., 0., 0., 0., 0.]], dtype=float32)
class_name=["A","B","C","D","E","F","G","H","I"]
pred id = pred prob.argmax(axis=1)[0]
pred_id
0
print("the alphabet is ",str(class_name[pred_id]))
the alphabet is A
```

13.2 GitHub & Project Demo Link

GitHub Link

https://github.com/IBM-EPBL/IBM-Project-21713-1659789146

Project Demo Link