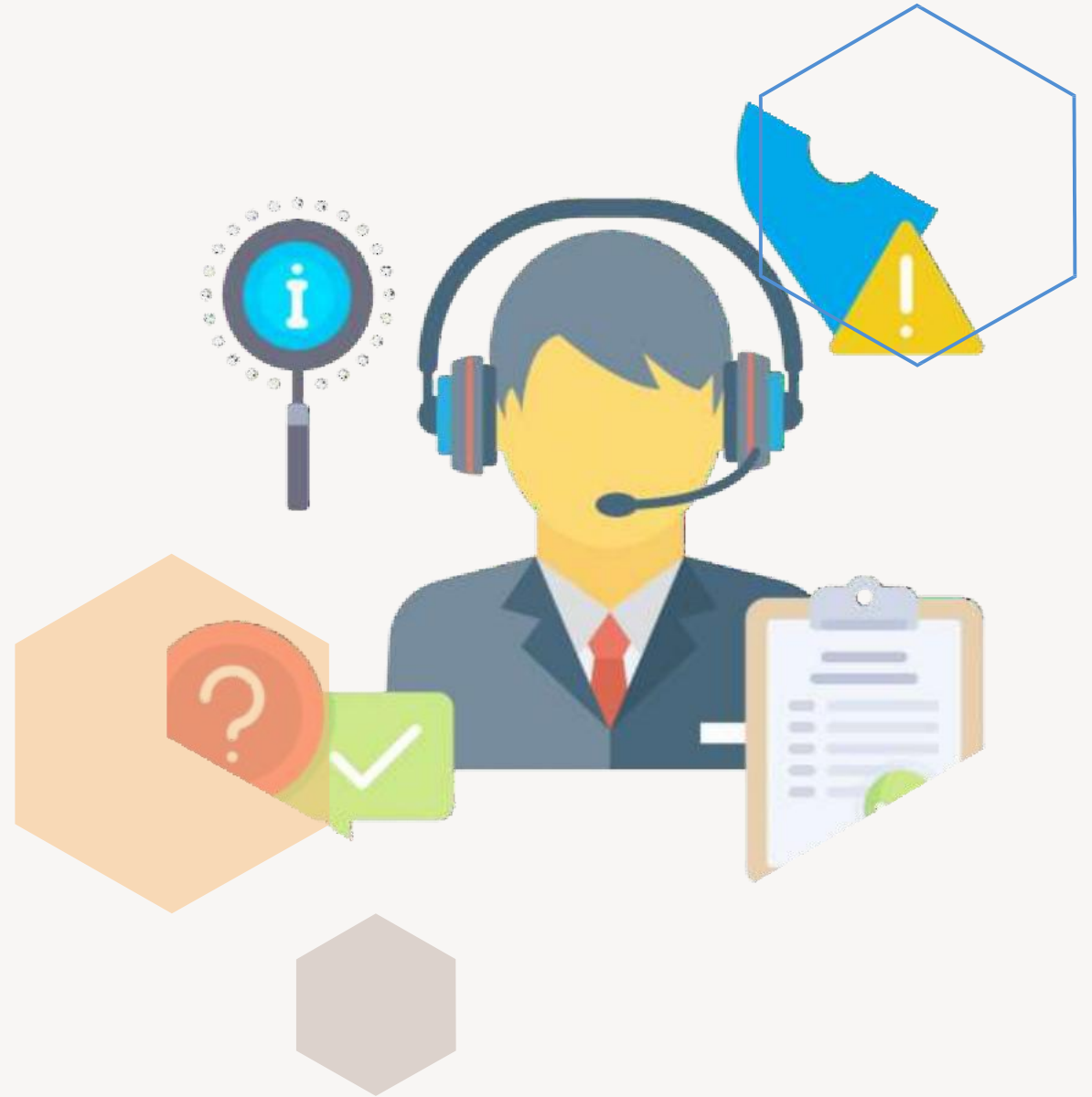# CUSTOMER CARE REGISTRY

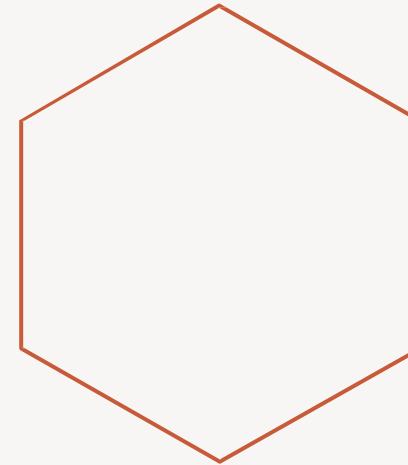**PROJECT PLANNING**

TEAM DETAILS:

Team No **:** PNT2022TMID10772

College Name: IFET College of Engineering

Department: Electronics and Communication
Engineering

TEAM MEMBERS:

➢ PRASANNAKUMAR.M
➢ PRAVEEN.S
➢ PRADEEP.S
➢ PRAGADEESH.S

PROJECT PLANNING(4 MARKS)

SPRINT	FUNCTIONAL REQUIREMENT (EPIC)	USER STORY NUMBER	USER STORY/TASK	STORY POINTS	PRIORITY	TEAM MEMBERS
Sprint-1	User Panel	USN-1	The user website to display the service available in the customer service	20	High	➢ PRASANNAKUMAR.M ➢ PRAVEEN.S ➢ PRADEEP.S ➢ PRAGADEESH.S
Sprint-2	Admin panel	USN-2	To job of admin to regularly check the database and track all the things in the database	20	High	➢ PRASANNAKUMAR.M ➢ PRAVEEN.S ➢ PRAGADEESH.S
Sprint-3	Chat Bot	USN-3	The customer can easily talk with the chatbot to know to the service and telecommunications	20	High	➢ PRASANNAKUMAR.M ➢ PRAVEEN.S
Sprint-4	final delivery	USN-4	Container of applications using docker Kubernetes and deployment the application. Create the documentation and final submit the application	20	High	➢ PRASANNAKUMAR.M ➢ PRAVEEN.S ➢ PRADEEP.S

PROJECT TRACKER, VELOCITY

SPRINT	TOTAL STORY POINTS	DURATION	SPRINT START DATE	SPRINT END DATE (PLANNED)	STORY POINTS COMPLETED (AS ON PLANNED END DATE)	SPRINT RELEASE DATE (ACTUAL)
Sprint-1	20	6 Days	22 Oct 2022	27 Oct 2022		29 Oct 2022
Sprint-2	20	6 Days	1 Nov 2022	06 Nov 2022		05 Nov 2022
Sprint-3	20	6 Days	10 Nov 2022	14 Nov 2022		12 Nov 2022
Sprint-4	20	6 Days	14 Nov 2022	12 Nov 2022		19 Nov 2022

Velocity

Lets calculate the team average velocity – The average velocity (AV) per iteration

AV = Sprit duration / Velocity = 20/10 = 2

Thank you