

Project Development Phase

Delivery of Sprint - 3

Date	07 November 2022
Team ID	PNT2022TMID22390
Project Name	AI-based discourse for Banking Industry

Creating Loan Account Action

Loan action is created with the necessary steps.

The screenshot shows the IBM Watson Assistant configuration interface for a 'Loan' action. The top bar includes 'IBM Watson Assistant Lite', 'Upgrade', 'BANKING BOT', and 'Learning center'. The left sidebar shows the 'Conversation steps' for the 'Loan' action, with Step 1 being 'What type of loan are you looking at?' and Step 2 being 'To be eligible for a house loan please contact our bank service providers with all existing loan'. The main area shows the 'Assistant says' section with a text input field containing 'What type of loan are you looking at?'. Below this is a 'Choose an option' dropdown menu. The bottom right has a 'Preview' button.

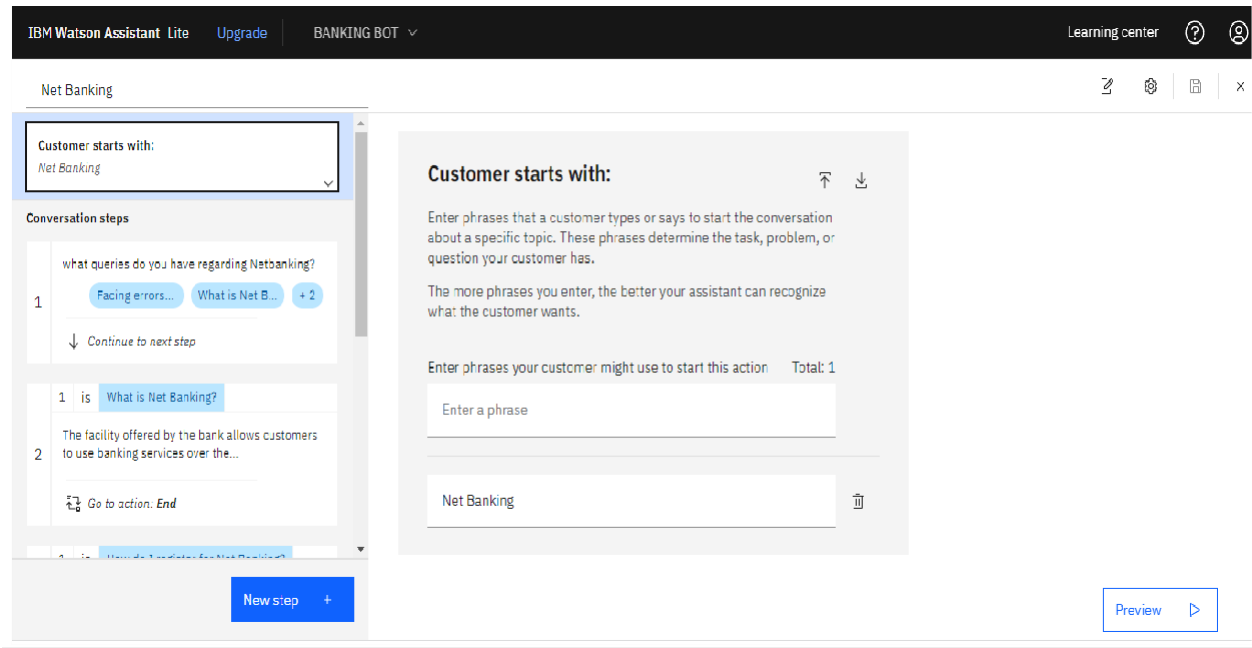
Creating General Query Action

General query action is created with the necessary steps.

The screenshot shows the IBM Watson Assistant configuration interface for a 'Query' action. The top bar includes 'IBM Watson Assistant Lite', 'Upgrade', 'BANKING BOT', and 'Learning center'. The left sidebar shows the 'Conversation steps' for the 'Query' action, with Step 1 being 'Select the general queries listed below' and Step 2 being 'Kindly reach out to our customer care executive'. The main area shows the 'Assistant says' section with a text input field containing 'Select the general queries listed below'. Below this is a 'Choose an option' dropdown menu. The bottom right has a 'Preview' button.

Creating Net Banking Action

Net banking action is created with the necessary steps.



In addition to this greeting, end greeting ,index and end actions are also created.

				New action +	
Name	Last edited	Examples Count	Status		
Greeting	3 days ago	4	✓	⋮	
Index	23 minutes ago	1	✓	⋮	
Current	3 days ago	2	✓	⋮	
Loan	3 days ago	1	✓	⋮	
Net Banking	3 days ago	1	✓	⋮	
Items per page: 50				Showing 1-8 of 8 actions	
				1 1 of 1 pages	
				Preview	

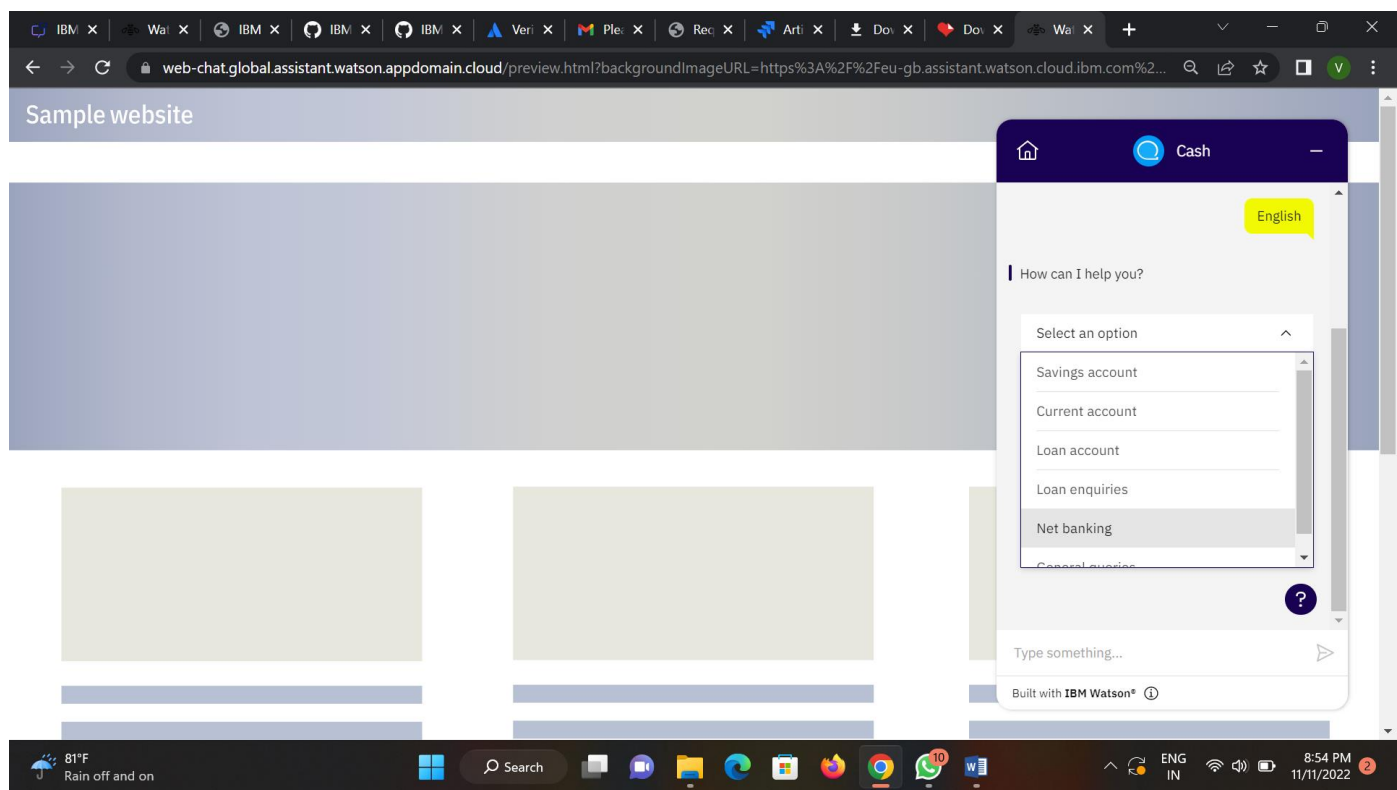
Name	Last edited	Examples Count	Status	
Net Banking	3 days ago	1	✓	⋮
Query	31 minutes ago	1	✓	⋮
Savings	3 days ago	1	✓	⋮
End	3 days ago	1	✓	⋮

Items per page: 50 Showing 1–8 of 8 actions 1 1 of 1 pages

Preview

PREVIEW OF CHATBOT:

<https://web-chat.global.assistant.watson.appdomain.cloud/preview.html?backgroundImageURL=https%3A%2F%2Feu-gb.assistant.watson.cloud.ibm.com%2Fpublic%2Fimages%2Fupx-2b994459-1a5a-45a0-8955-89a6fd927161%3A%3Afc3fa4be-9ce8-4c04-ade5-6b159eba2610&integrationID=77c74feb-c1a6-4cac-85ff-d19401c2d534®ion=eu-gb&serviceInstanceID=2b994459-1a5a-45a0-8955-89a6fd927161>



Note: No code for this project. So, I attached the screenshot and step to build it.