

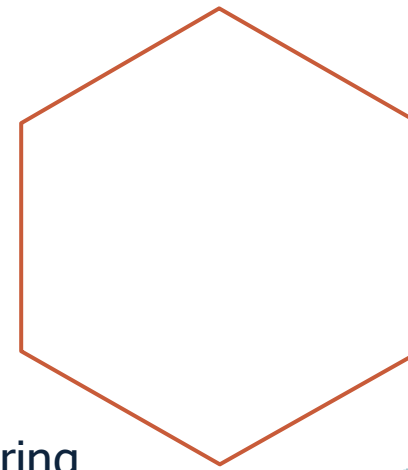
# CUSTOMER CARE REGISTRY

PROJECT PLANNING



## TEAM DETAILS:

**Team No** : PNT2022TMID10732  
**College Name** : IFET COLLEGE OF ENGINEERING  
**Department** : Electronic and Communication Engineering



Date	18October 2022
Team ID	PNT2022TMID10732
Project Name	Customer Care Registry
Maximum Marks	8 Marks



# PROJECT PLANNING

## Product Backlog, Sprint Schedule, and Estimation (4 Marks)

Use the below template to create product backlog and sprint schedule

Sprint	Functional Requirement (Epic)	User Story Number	User Story / Task	Story Points	Priority	Team Members
Sprint-1	User Panel	USN-1	The user will login into the website and go through the services available on the webpage	20	High	ABINASH.R DEVANATHAN.K ANBUSELVAN.R AJITHKUMAR.M
Sprint-2	Admin panel	USN-2	The role of the admin is to check out the database about the availability and have a track of all the things that the users are going to service	20	High	ABINASH.R DEVANATHAN.K ANBUSELVAN.R AJITHKUMAR.M
Sprint-3	Chat Bot	USN-3	The user can directly talk to Chat bot regarding the services. Get the recommendations based on information provided by the user.	20	High	ABINASH.R DEVANATHAN.K ANBUSELVAN.R AJITHKUMAR.M
Sprint-4	final delivery	USN-4	Container of applications using docker kubernetes and deployment the application. Create the documentation and final submit the application	20	High	ABINASH.R DEVANATHAN.K ANBUSELVAN.R AJITHKUMAR.M

## PROJECT PLANNING

### Project Tracker, Velocity & Burndown Chart: (4 Marks)

Sprint	Total Story Points	Duration	Sprint Start Date	Sprint End Date (Planned)	Story Points Completed (as on Planned End Date)	Sprint Release Date (Actual)
Sprint-1	20	7 Days	26 Oct 2022	31 Oct 2022		31 Oct 2022
Sprint-2	20	7 Days	02 Nov 2022	07 Nov 2022		07 Nov 2022
Sprint-3	20	7 Days	09 Nov 2022	14 Nov 2022		14 Nov 2022
Sprint-4	20	7 Days	16 Nov 2022	21 Nov 2022		21 Nov 2022



**Thank you**