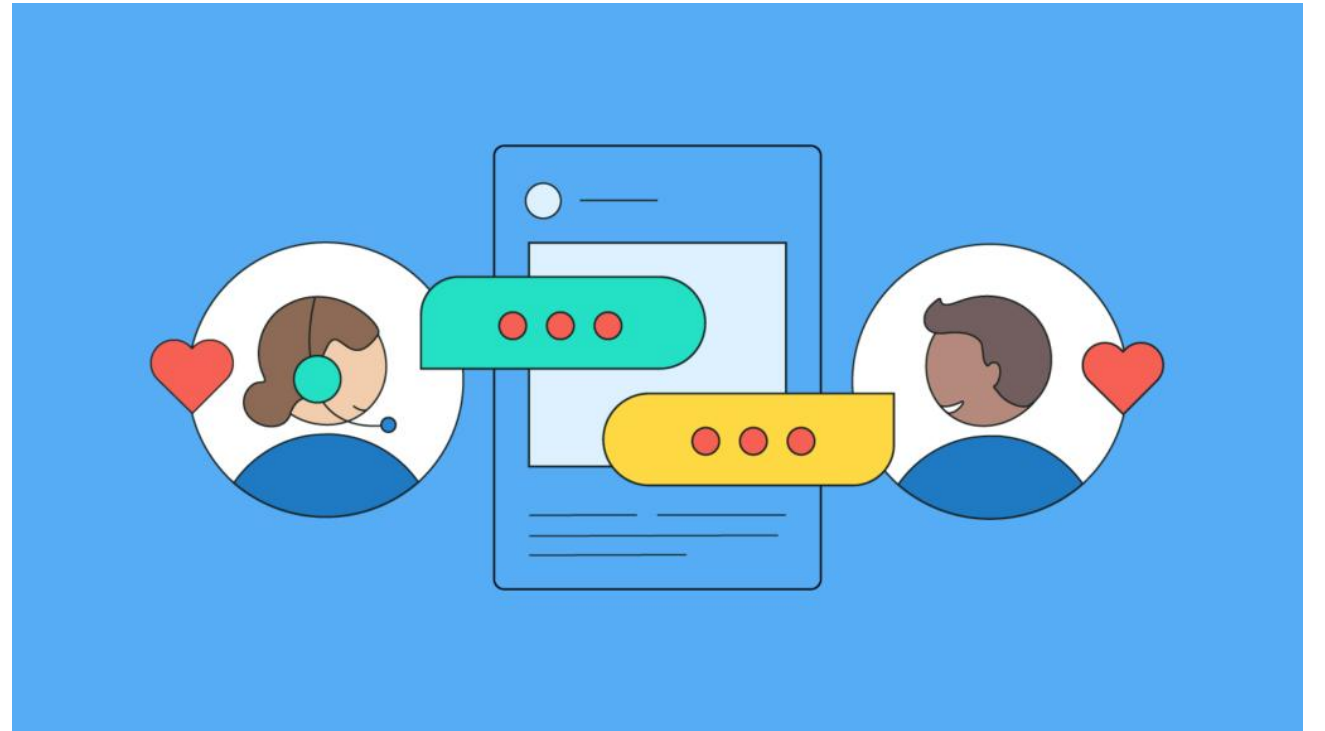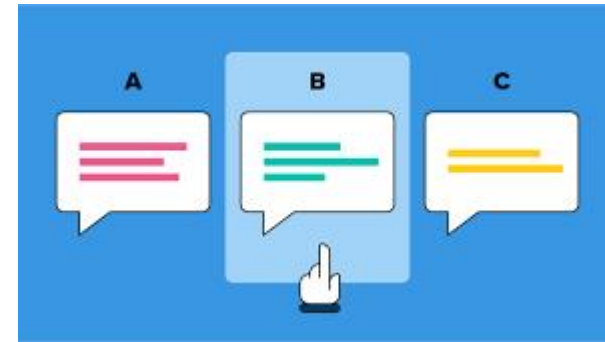# CUSTOMER CARE REGISTRY

SOLUTION ARCHITECTURE

TEAM DETAILS:

Team No : PNT2022TMID10739
College Name : IFET COLLEGE OF ENGINEERING
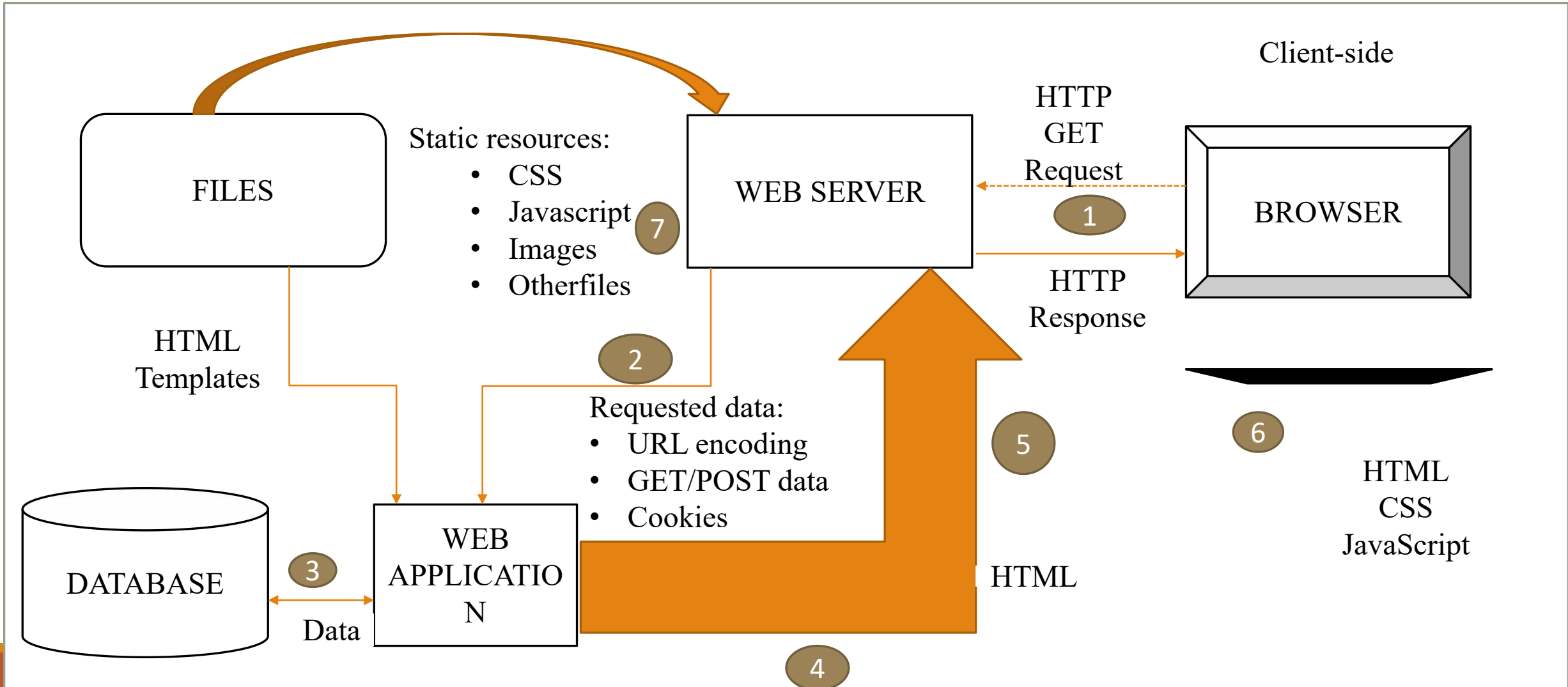Department : ELECTRONICS AND COMMUNICATION ENGINEERING

PROBLEM MEMBERS:

➢ V.BALAJI

➢ R.BALAKUMARAN

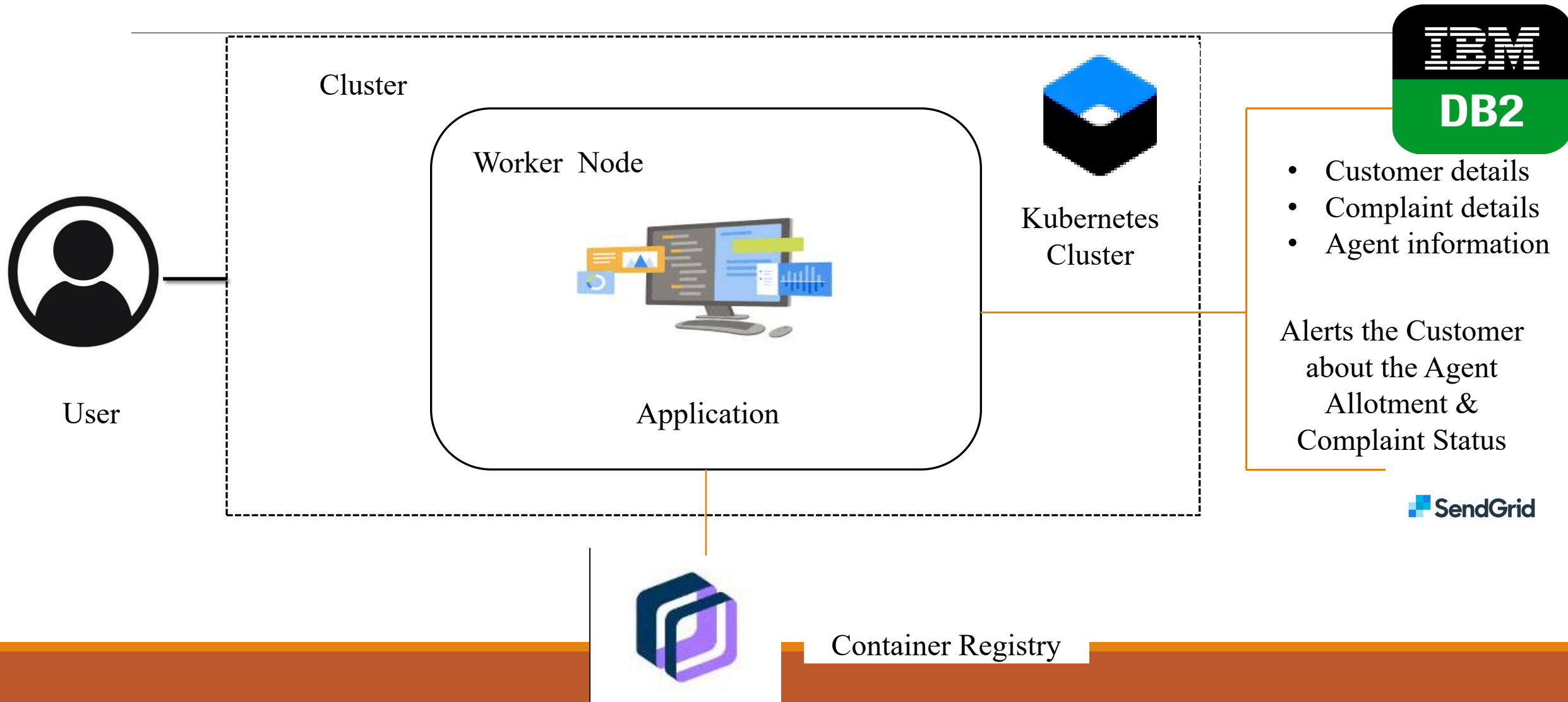➢ R.BALAJI

➢ K.KRISHNARAJ

PROJECT DESIGN PHASE-1 ARCHITECTURE

DATE	01.10.2022
TEAM ID	PNT2022TMID10739
PROJECT NAME	CUSTOMER CARE REGISTRY
MAXIMUM MARKS	-------

PROJECT DESIGN PHASE-1 ARCHITECTURE

TECHNICAL ARCHITECTURE

Cluster

Worker Node

Application

Kubernetes Cluster

IBM
DB2

- Customer details
- Complaint details
- Agent information

Alerts the Customer about the Agent Allotment & Complaint Status

SendGrid

User

Container Registry

THANK YOU