Project Planning Phase
Milestone and Activity List

Date	24 October 2022
Team ID	PNT2022TMID10739
Project Name	Customer Care Registry

TITLE	DESCRIPTION	DATE
Literature Survey & Information Gathering	Conducting a literature review on the chosen project and acquiring data by consulting technical papers, research publications, etc.	20 SEPTEMBER 2022
Prepare Empathy Map	Get an Empathy Map Canvas ready to record the user's gains and pains. Make a list of the problems.	15 SEPTEMBER 2022
Ideation	List the ideas generated during the brainstorming session and rank the top three according to relevance and viability.	18 SEPTEMBER 2022
Proposed Solution	Create a proposal for a solution that details its innovation, viability as a business idea, social impact, scalability, and other factors.	16 SEPTEMBER 2022
Problem Solution Fit	Get a problem-solution-fit document ready.	28 SEPTEMBER 2022
Solution Architecture	Document the solution architecture.	25 SEPTEMBER 2022

Customer Journey	Create customer journey maps to comprehend user interactions and application experiences.	13 OCTOBER 2022
Functional Requirement	Document the functional requirements.	5 OCTOBER 2022
Data Flow Diagrams	Create the data flow diagrams, then submit them for evaluation.	7 OCTOBER 2022
Technology Architecture	Create the diagram of the technological architecture.	8 OCTOBER 2022
Prepare Milestone & Activity List	Create a list of the project's milestones and activities.	18 OCTOBER 2022
Project Development - Delivery of Sprint-1, 2, 3 & 4	Create and submit the code after testing it.	IN PROGRESS..