

CUSTOMER CARE REGISTRY

PROJECT PLANNING



TEAM DETAILS:

Team No : PNT2022TMID10739

College Name : IFET college of engineering

Department : Electronics and communication
engineering.

Date	20october 2022
Team ID	PNT2022TMID10739
Project Name	Customer Care Registry
Maximum Marks	8 Marks

PROJECT PLANNING

Product Backlog, Sprint Schedule, and Estimation (4 Marks)

Use the below template to create product backlog and sprint schedule

Sprint	Functional Requirement (Epic)	User Story Number	User Story / Task	Story Points	Priority	Team Members
Sprint-1	User Panel	USN-1	The user will access the website and browse the services offered there.	20	High	Balaji V. Balakumaran R. Krishnaraj K.
Sprint-2	Admin panel	USN-2	The administrator's job is to monitor all of the items that users will be servicing and check the database to see if it is available.	20	High	Balaji R. Krishnaraj K. Balaji v
Sprint-3	Chat Bot	USN-3	The user can speak with the chatbot directly about the services. Obtain recommendations based on the user's information.	20	High	Balakumaran R Balaji R. Krishnaraj K.
Sprint-4	final delivery	USN-4	Application deployment and docker-kubernetes containers for apps. Make the necessary documentation, then submit the application.	20	High	Balaji V. Balakumaran R. Balaji R.

PROJECT PLANNING

Project Tracker, Velocity & Burndown Chart: (4 Marks)

Sprint	Total Story Points	Duration	Sprint Start Date	Sprint End Date (Planned)	Story Points Completed (as on Planned End Date)	Sprint Release Date (Actual)
Sprint-1	20	6 Days	25 Oct 2022	29 Oct 2022		29 Oct 2022
Sprint-2	20	6 Days	30 Oct 2022	05 Nov 2022		05 Nov 2022
Sprint-3	20	6 Days	05 Nov 2022	12 Nov 2022		12 Nov 2022
Sprint-4	20	6 Days	14Nov 2022	19 Nov 2022		19 Nov 2022

Velocity:

Imagine we have a 10-day sprint duration, and the velocity of the team is 20 (points per sprint). Let's calculate the team's average velocity (AV) per iteration unit (story points per day)

$$AV = \frac{\text{sprint duration}}{\text{velocity}} = \frac{20}{10} = 2$$

THANK

YOU