

CUSTOMER CARE REGISTRY



EMPATHY MAP CANVAS

TEAM DETAILS

Team ID : PNT2022TMID10750

College : IFET college of engineering

Department : ECE

MEMBERS

- ✓ Blessed raj P
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EMPATHY MAP CANVAS

Template



Empathy map canvas

Use this framework to empathize with a customer, user, or any person who is affected by a team's work. Document and discuss your observations and note your assumptions to gain more empathy for the people you serve.

Originally created by Dave Gray at

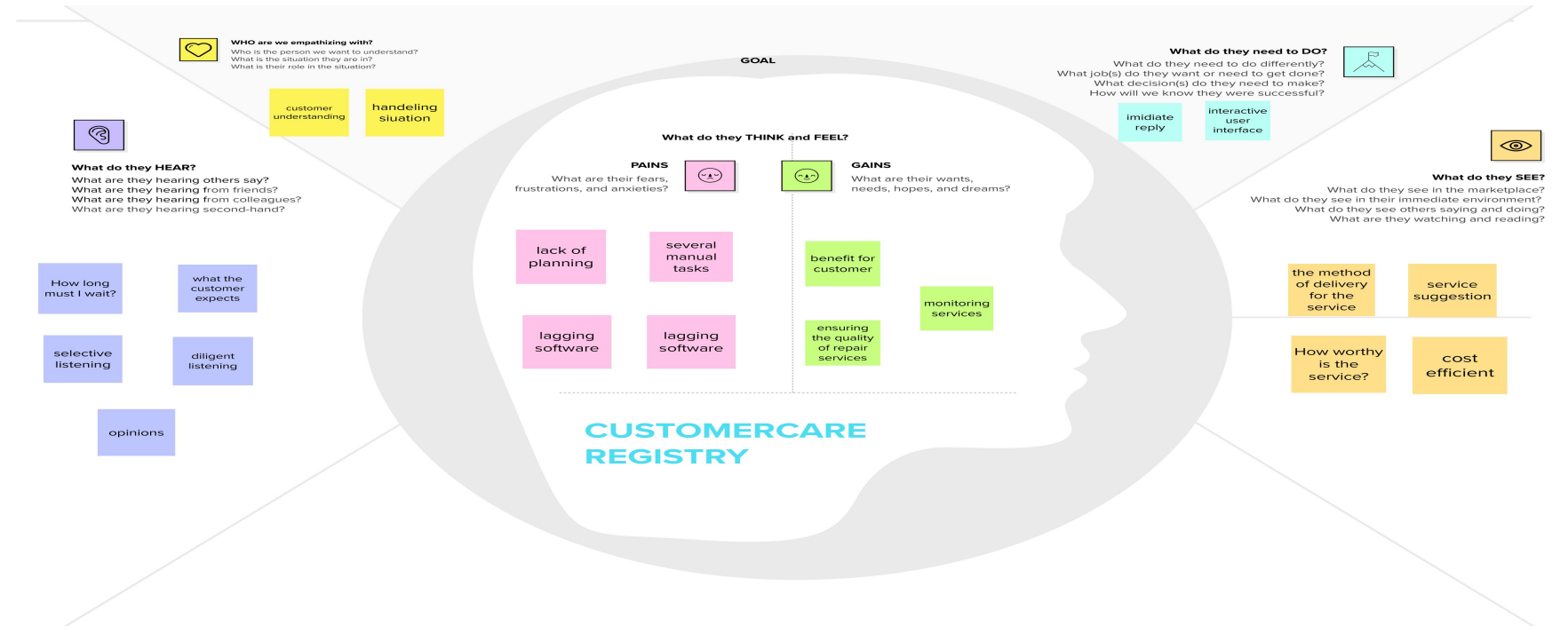


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Develop shared understanding and empathy

Summarize the data you have gathered related to the people that are impacted by your work. It will help you generate ideas, prioritize features, or discuss decisions.



Need some inspiration?

See a finished version of this template to kickstart your work.

[Open example](#)

