

CUSTOMER CARE REGISTRY

Project Planning

TEAM DETAILS

- Team No : PNT2022TMID10775
- College Name: IFET College of Engineering
- Department : Electronic and communication Engineering

TEAM MEMBERS

- RAHUL M
- SELVENDIRRAN P
- RAHUL KRISHNA J
- SATHISH KUMAR S
- SATHEESH KUMAR SR

PROJECT DESIGN PHASE -2

Project Planning

TEAM ID	PNT2022TMID10775
PROJECT ID	CUSTOMER CARE REGISTRY
MAXIMUM MARKS	8 MARKS

PROJECT PLANNING (4 MARKS)

sprint	Functional Requirement(Epic)	User story/Task	Story points	Priority	Team Members
Sprint 1	User panel	The user website to display the service available in the customer service.	20	High	RAHUL M SELVENDIRAN P RAHUL KRISHNA J
Sprint 2	Admin panel	To job of admin to regularly check the database and track all the things in the database.	20	High	RAHUL KRISHNA J SATHISH KUMAR S SATHEESH KUMAR SR
Sprint 3	Chatbot	The customer can easily talk with the chatbot to know to the service and recommendations	20	High	SELVENDIRAN P RAHUL M
Sprint 4	Final delivery	Create the documentation and final submit the application	20	High	SATHISH KUMAR S SATHEESH KUMAR SR

PROJECT TRACKER

Sprint Story	Total Story Points	Duration	Sprint Start Date	Sprint End Date (Planned)	Points Completed (as on Planned End Date)	Sprint Release Date (Actual)
Sprint 1	20	6 Days	15 oct 2022	21 oct 2022		23 oct 2022
Sprint 2	20	6 Days	23 oct 2022	29 oct 2022		31 oct 2022
Sprint 3	20	6 Days	30 oct 2022	7 nov 2022		8 nov 2022
Sprint 4	20	6 Days	5 nov 2022	11 nov 2022		12 nov 2022

THANK
YOU