

CUSTOMER CARE REGISTRY

Solution
Requirement



TEAM DETAILS

- Team No : PNT2022TMID10775
- College Name: IFET College of Engineering
- Department : Electronic and communication
Engineering

TEAM MEMBERS

- RAHUL M
- SELVENDIRAN P
- RAHUL KRISHNA J
- SATHISH KUMAR S
- SATHEESH KUMAR SR

PROJECT DESIGN PHASE-2

PROPOSED SOLUTION

DATE	21 October 2022
TEAM ID	PNT2022TMID10775
PROJECT NAME	CUSTOMER CARE REGISTRY
MAXIMUM MARKS	4 Marks

FUNCTIONAL REQUIREMENT

FR NO	Functional Requirement	Sub Registry
1	User Register	Register by Form Register by Gmail
2	User Confirmation	Confirmation via Gmail Confirmation via OTP
3	User Login	Login via Google login with Email id and password.
4	Admin Login	Login via Google login with User id and password.
5	Query login	Description of the issues contact information.
6	E-mail	Login status
7	Feed Back	Customer Feedback

NON-FUNCTIONAL REQUIREMENT

FR NO	Functional Requirement	Sub Registry
1	Usability	To provide the solution to the problems
2	Security	Track of login authentication,integrity
3	Reliability	Tracking of decade status through email
4	Performance	Effective development of web application
5	Availability	24/7 Service
6	Scalability	Agents scalability as per the number of customers

