

# CUSTOMER CARE REGISTRY

TEST CASE REPORT

(SPRINT 01)



## TEAM DETAILS:

**Team No** : PNT2022TMID39588  
**College Name** : C Abdul Hakeem College of Engineering & Technology  
**Department** : Computer Science & Engineering

Date	06 -NOV -2022
Team ID	PNT2022TMID39588
Project Name	Customer Care Registry
Maximum Marks	4 Marks



# TEST CASES

Test case ID	Feature Type	Component	Test Scenario	Steps To Execute	Test Data	Expected Result	Actual Result	Status	Commnets	TC for Automation(Y/N)	BUG ID	Executed By
LoginPage_TC_O1	Functional	Home Page	Verify user is able to see the Login/Signup popup when user clicked on My account button	1.Enter URL and click go 2.Scroll down 3.Verify login/Signup popup displayed or not	<a href="http://169.51.204.215:30106/">http://169.51.204.215:30106/</a>	Login/Signup popup should display	Working as expected	PASS	Successfull			SHARIQUE
LoginPage_TC_O2	UI	Home Page	Verify the UI elements in Login/Signup popup	1. Enter URL and click go 2.Click on Sigup button for User 3. Verify login/Singup popup with below UI elements: a.id text box b.password text box c.Login button d.New customer? Create account link e.Last password? Recovery password link	<a href="http://169.51.204.215:30106/">http://169.51.204.215:30106/</a>	Application should show below UI elements: a.email text box b.password text box c.Login button with orange colour d.New customer? Create account link e.Last password? Recovery password link	Working as expected	PASS	Successful			SHAFEE FAIZAN MD ZAID
LoginPage_TC_O3	Functional	Home page	Verify user is able to log into application with Valid credentials	1.Enter URL( <a href="https://shopenzer.com/">https://shopenzer.com/</a> ) and click go 2.Click on My Account dropdown button 3. Enter Valid ID in ID text box 4. Enter valid password in password text box 5.Click on login button	ID: 5106 password: Testing123	User should navigate to user account homepage	Working as expected	PASS	Successful			MD SAYEED MD ISAM

LoginPage_TC_OO4	Functional	Login page	Verify user is able to log into application with InValid credentials	1.Enter URL(http://169.51.204.215:30106/) and click go 2.Click on My Account dropdown button 3.Enter InValid ID in ID text box 4.Enter valid password in password text box 5.Click on login button	ID: 5106 password: Testing123	Application should show 'Incorrect email or password ' validation message.	Working as expected	PASS	Successful			SHAFEE FAIZAN
LoginPage_TC_OO5	Functional	Login page	Verify user is able to log into application with InValid credentials	1.Enter URL(http://169.51.204.215:30106/) and click go 2.Click on My Account dropdown button 3.Enter Valid ID in ID text box 4. Enter Invalid password in password text box 5.Click on login button	ID: 5106 password: Testing1236	Application should show 'Incorrect email or password ' validation message.	Working as expected	PASS	Successful			MD ISAM
LoginPage_TC_OO6	Functional	Login page	Verify user is able to log into application with InValid credentials	1.Enter URL(http://169.51.204.215:30106/) and click go 2.Click on My Account dropdown button 3.Enter InValid ID in ID text box 4.Enter Invalid password in password text box 5.Click on login button	ID: 5342 password: Testing16	Application should show 'Incorrect email or password ' validation message.	Working as expected	PASS	Successful			MD ZAID

LoginPage_TC_007	Functional	Login page	Verify User is able to log into application with Valid Credentials	1.Enter URL(http://169.51.204.215:30106/) and click go 2.Click on My Account dropdown button 3.Enter InValid ID in ID text box 4.Enter Invalid password in password text box 5.Click on login button	ID: 5106 password: Testing16	Application should show 'correct email or password ' validation message.	Working as expected	PASS	Successful			MD SAYEED SHARIQUE
LoginPage_TC_008	Functional	Login page for ADMIN	Verify User is able to log into application with Valid Credentials	1.Enter URL(http://169.51.204.215:30106/) and click go 2.Click on My Account dropdown button 3.Enter Valid ID in ID text box 4. Enter valid password in password text box 5.Click on login button	ID: 1616 password: 5106	Application should show 'correct email or password ' validation message.	Working as expected	PASS	Successful			MD ZAID
LoginPage_TC_009	UI	ADMIN PAGE	Verify all the Customer database is visible	1.Enter URL(http://169.51.204.215:30106/) and click go 2.Click on My Account dropdown button 3.Enter InValid ID in ID text box 4.Enter Invalid password in password text box 5.Click on login button	<a href="http://169.51.204.215:30106/">http://169.51.204.215:30106/</a>	Customer database is visible	Working as expected	PASS	Successful			SHARIQUE

LoginPage_TC_007	UI	Home page for USER	Verify user is able to see the User home page when user finish on submitting Credentials	1.Enter URL(http://169.51.204.215:30106/) and click go 2. To the User Login page and submit Your Credentials	<a href="http://169.51.204.215:30106/">http://169.51.204.215:30106/</a>	USER Home Page popup should display	Working as expected	PASS	Successful			MD SAYEED SHAFEE FAIZAN
LoginPage_TC_008	UI	Home page for ADMIN	Verify user is able to see the ADMIN home page when user finish on submitting Credentials	1.Enter URL(http://169.51.204.215:30106/) and click go 2. To the User Login page and submit Your Credentials	<a href="http://169.51.204.215:30106/">http://169.51.204.215:30106/</a>	ADMIN Home Page popup should display	Working as expected	PASS	Successful			MD ISAM
LoginPage_TC_009	Functional	AGENT PAGE	On delete Button the user Credentials will be deleted	1.Enter URL(http://169.51.204.215:30106/) and click go 2. To the Admin Page and select on User Credentials	<a href="http://169.51.204.215:30106/">http://169.51.204.215:30106/</a>	ADMIN Home Page popup should display	Working as expected	PASS	Successful			SHARIQUE



# TEST CASES

Test case ID	Feature Type	Component	Test Scenario	Steps To Execute	Test Data	Expected Result	Actual Result	Status	Commnets	TC for Automation(Y/N)	BUG ID	Executed By
User_Page_TC_O1	Functional	USER PAGE	Verify user is able to see the Show Complaint popup when user clicked on popup	1.Enter URL and click go 2.Scroll down 3.Verify login/Singup popup displayed or not	<a href="http://169.51.204.215:30106/">http://169.51.204.215:30106/</a>	Show Complaint popup should display	Working as expected	PASS	Successfull			SHARIQUE
User_Page_TC_O2	UI	USER PAGE	Verify the User has No Complaint	Click on the Url and go to user page by giving Correct Credentials	<a href="http://169.51.204.215:30106/">http://169.51.204.215:30106/</a>	No Complaint should shown	Working as expected	PASS	Successful			SHARIQUE
User_Page_TC_O3	UI	USER PAGE	Verify User Total Complaint is Zero	Click on the Url and go to user page by giving Correct Credentials	<a href="http://169.51.204.215:30106/">http://169.51.204.215:30106/</a>	Total Number of Complaint is Zero	Working as expected	PASS	Successful			MD ZAID



Admin_Page_TC_OO4	Functional	Admin Page	Admin can see the Agent DataBase	1.Enter URL(http://169.51.204.215:30106/) and click go 2.Enter the Credentials for the admin page and submit	<a href="http://169.51.204.215:30106/">http://169.51.204.215:30106/</a>	Agent Database should display on show agent database.	Working as expected	PASS	Successful			SHAFEE FAIZAN
Admin_Page_TC_OO5	Functional	Admin Page	Admin can delect the Agent Database	1.Enter URL(http://169.51.204.215:30106/) and click go 2.Click on submit by giving correct credentials to the admin Page	<a href="http://169.51.204.215:30106/">http://169.51.204.215:30106/</a>	Delect the agent Database	Working as expected	PASS	Successful			SHARIQUE
Admin_Page_TC_OO6	Functional	Admin Page	Verify the overall Delect the database for User	1.Enter URL(http://169.51.204.215:30106/) and click go 2.Click on submit by giving correct credentials to the admin Page 3.After type the "A" in the Text box for the agent database delect	<a href="http://169.51.204.215:30106/">http://169.51.204.215:30106/</a>	Delect the overall Agent database delect.	Working as expected	PASS	Successful			SHARIQUR

Admin_Page_TC_OO7	UI	Admin Page	Verify the admin seen the text box for the delect option	1.Enter URL( <a href="http://169.51.204.215:30106/">http://169.51.204.215:30106/</a> ) and click go 2.Click on submit by giving correct credentials to the admin Page 3.Admin Can see the text box for delect option	<a href="http://169.51.204.215:30106/">http://169.51.204.215:30106/</a>	Text box working for the correct Keyword.	Working as expected	PASS	Successful			MD ISAM MD SAYEED
Home_Page_TC_OO8	UI	Register Account for Agent	Verify User is able to seen the Register Page for Agent	1.Enter URL( <a href="http://169.51.204.215:30106/">http://169.51.204.215:30106/</a> ) and click go 2.Click on the Agent button for register	<a href="http://169.51.204.215:30106/">http://169.51.204.215:30106/</a>	After register Page popup should seen.	Working as expected	PASS	Successful			MD ZAID
Agent_Register_TC_O10	UI	AGENT REGISTER	Verify all the text box will be visible for register	1.Enter URL( <a href="http://169.51.204.215:30106/">http://169.51.204.215:30106/</a> ) and click go 2.Click on the Agent button after the text field are visible for the agent to see	<a href="http://169.51.204.215:30106/">http://169.51.204.215:30106/</a>	Agent Register text fields are visible	Working as expected	PASS	Successful			SHAFEE FAIZAN

Agent_Login_TC_O11	UI	AGENT Page	Visible for text field for enter email id	1.Enter URL(http://169.51.204.215:30106/) and click go 2. To the User Login page and seen your textfields	<a href="http://169.51.204.215:30106/">http://169.51.204.215:30106/</a>	Text Fields for Email in Agent Page	Working as expected	PASS	Successful			MD ISAM MD SAYEED
LoginPage_TC_O12	UI	USER PAGE	Visible for text field for enter email id	1.Enter URL(http://169.51.204.215:30106/) and click go 2. To the User Login page and seen your textfields	<a href="http://169.51.204.215:30106/">http://169.51.204.215:30106/</a>	Text Fields for Email in Agent Page	Working as expected	PASS	Successful			MD ZAID
Agent_Login_TC_O13	Functional	AGENT Login	Visible for Password on Forgot Password	1.Enter URL(http://169.51.204.215:30106/) and click go 2. To the Agent Forgot Page after verification Password should Visible	<a href="http://169.51.204.215:30106/">http://169.51.204.215:30106/</a>	Password should Visible	Working as expected	PASS	Successful			SHAFEE FAIZAN