CUSTOMER CARE REGISTRY

PROJECT PLANNING



TEAM DETAILS:

Team No : PNT2022TMID39588

College Name: C Abdul Hakeem College of Engineering & Technology

Department: Computer Science & Engineering

Date	20 October 2022
Team ID	PNT2022TMID39588
Project Name	Customer Care Registry
Maximum Marks	8 Marks



PROJECT PLANNING

Product Backlog, Sprint Schedule, and Estimation (4 Marks)

Use the below template to create product backlog and sprint schedule

Sprint	Functional Requirement (Epic)	User Story Number	User Story / Task	User Story / Task Story Points		Team Members
Sprint-1	User Panel	USN-1	The user will login into the website and go through the services available on the webpage	20	High	MOHAMMED SHARIQUE MOHAMMED SAYEED
Sprint-2	Admin panel	USN-2	The role of the admin is to check out the database about the availability and have a track of all the things that the users are going to service	20	High	MOHAMMED ZAID SHAFEE MD FAIZAN MOHAMMED SAYEED
Sprint-3	Chat Bot	USN-3	The user can directly talk to Chatbot regarding the services. Get the recommendations based on information provided by the user.	20	High	MOHAMMED ISAM MOHAMMED ZAID
Sprint-4	final delivery	USN-4	Container of applications using docker kubernetes and deployment the application. Create the documentation and final submit the application	20	High	MOHAMMED SHARIQUE MOHAMMED ISAM SHAFEE MD FAIZAN

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PROJECT PLANNING

Project Tracker, Velocity & Burndown Chart: (4 Marks)

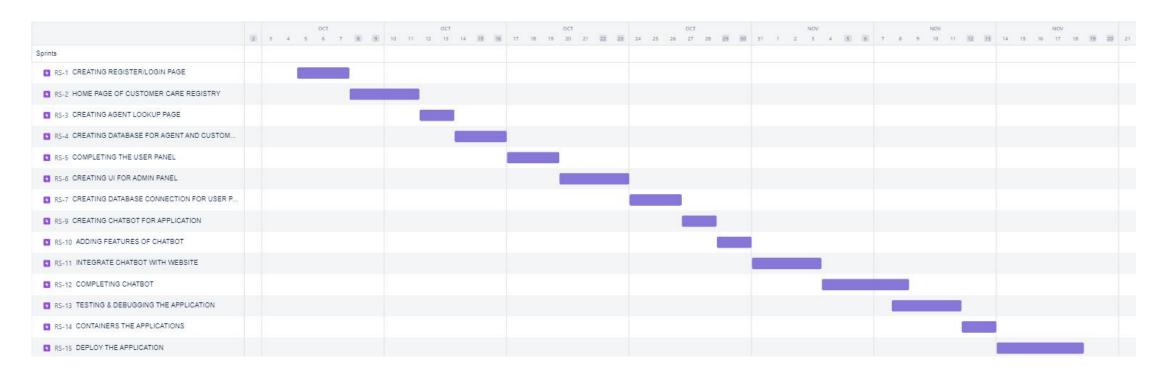
Sprint	Total Story	Duration	Sprint Start Date	Sprint End Date	Story Points	Sprint Release Date
	Points			(Planned)	Completed (as on	(Actual)
					Planned End Date)	
Sprint-1	20	6 Days	24 Oct 2022	29 Oct 2022		29 Oct 2022
Sprint-2	20	6 Days	31 Oct 2022	05 Nov 2022		05 Nov 2022
Sprint-3	20	6 Days	07 Nov 2022	12 Nov 2022		12 Nov 2022
Sprint-4	20	6 Days	14 Nov 2022	19 Nov 2022		19 Nov 2022

Velocity:

Imagine we have a 10-day sprint duration, and the velocity of the team is 20 (points per sprint). Let's calculate the team's average velocity (AV) per iteration unit (story points per day)

$$AV = \frac{sprint\ duration}{velocity} = \frac{20}{10} = 2$$

BURNDOWN CHART



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