1. CUSTOMER

SEGMENT(S)

4. EMOTIONS: BEFORE / AFTER

· Before:users are depressed state.

Seeking for self-gratification by

earning the thing.

 After: users confident to face the expense. CS 6. CUSTOMER

 Anxiety-It's a fear of not having the resources available to meet your needs or face challenges that lie ahead. 5. AVAILABLE SOLUTIONS

 The solution to financial problems is often to reduce expenses, increase income.

Think about all the things you usually tend to spend money on.

2. JOBS-TO-BE-DONE / PROBLEMS

J&P

3

Solve unexpected expenses and financial anxiety.

Working people

House wife

 solved by set an limit for the amount to be used for that particular month if the limit is exceeded the user will be notify with email. 9. PROBLEM ROOT CAUSE



SL

CC

7. BEHAVIOUR



- A missed opportunity
- A loss of savings
- Investment gone wrong

 When the user Don't have the knowledge about particular thing this kind of situation occur.

3. TRIGGERS



EM

10. YOUR SOLUTION

This applications will ask users to add their expenses .users can get an analysis of their expenditure in graphical forms. They have option to set a limit for the amount to be used for that particular month if the limit is exceeded the user will be notified with an email alert

8. CHANNELS of BEHAVIOUR ONLINE



- Online websites
- Social media platforms

OFFLINE

Customer throw words

BY NC ND

Extract online & offline CH of BE

Focus on J&P, tap into BE, understand