Ideation Phase Define the Problem Statements

Date	15 September 2022		
Team ID	PNT2022TMID30074		
Project Name	DemandEst_ AL Powered Food Demand		
	Foresater		
Maximum Marks	2 Marks		

Customer Problem Statement Template:

I am

Customer - Business staff , Tourist people , Homely people .

Customer spends an hour to decide what to eat , choose the website and order the food.

I am trying to

Customer want to do everything easier by browsing through online menu. Location - Tracking the delivery status, to known the current location.

But

Inconsistency in food quality . Unpredictable pricing model.

There is no multiple payment method accepted

Because

Different pricing in different restaurant . Issues of difficulties in process of failed payment . Some websites are optimizing user experience

Which makes me feel

Feels good – makes my things easier and get the food in door step. Feels bad - issues on hygiene ,quantity and quality.

Example:

Problem Statement (PS)	I am (Customer)	I'm trying to	But	Because	Which makes me feel
PS-1	Tourist	Tracking the delivery status	Unable to guess the current location.	Due to network issues.	Literally Hunger.
PS-2	Homely people	Expecting to get the food quickly	Due to traffic issues.	On vacations.	Make me too cancel the order.