PROJECT DESIGN PHASE -II

Solution Requirements (Functional and Non Functional)

Date	14 October 2022
Team ID	PNT2022TMID10794
Project Name	Customer care registry
Maximum Marks	4 Marks

FUNCTIONAL REQUIREMENT (PROPOSED SOLUTION):

FR NO	Functional Requirement	Sub Registry
1	User Registration	Registration through Form Registration through Gmail Registration through Google
2	User Confirmation	Confirmation via mail Confirmation via OTP
3	User Login	Login via Google login with Email id and password.
4	Admin Login	Login via Google login with Email id and password.
5	Query login	Description of the issues contact information.
6	E-mail	Login status
7	Feed Back	Customer Feedback

NON FUNCTIONAL REQUIREMENT (PROPOSED SYSTEM)

FR NO	Functional Requirement	Sub Registry
1	Usability	To provide the solution to the probles
2	Security	Track of login authentication
3	Reliability	Tracking of decade status through email
4	Performance	Effective development of web application
5	Availbility	24/7 Service
6	Scalability	Agents scalability as per the number of customers