# Project Design Phase-I - Solution Fit

**Project Title:** IoT Based Safety Gadget for Child Safety Monitoring & Notification **Team ID: PNT2022TMID04739** 

# Define CS fit into CC

### 1. CUSTOMER SEGMENT(S)

Who is your customer?

The customers are:-Working parents of 0-5 y.o. Kids Family members, caretakers, guardians and babysitters.



### 6. CUSTOMER CONSTRAINTS

What constraints prevent your customers from taking action or limit their choices of solutions?

The possible constraints are Spending power Budget No cash Network connection Available devices Geo Positioning System (GPS)



### 5. AVAILABLE SOLUTIONS

Which solutions are available to the customers when they face the problem or need to get the job done? What have they tried in the past? What pros & cons do these solutions have? i.e. pen and paper is an alternative to digital notetaking

Whenever the child goes to a location other than its geofence, its parent gets a notification stating that his/her child is in danger.

Earlier the customer tried to contact their nearest police

Now the customer uses this application.

Pros and cons of previous solution:

Pro:

Human insight.

Unnecessary hassle and a cumbersome process.

Child's location is not easily accessible.

Pros and cons of current solution:

Child's location is very easily accessible because the parent gets the notification.

Parents who don't have access to smart phone cannot make use of this application.



# 2. JOBS-TO-BE-DONE / PROBLEMS

Which jobs-to-be-done (or problems) do you address for your customers? There could be more than one; explore different sides.

Creating a geofence around the child after monitoring its activities.

With the help of geofence, the child's parent get a notification whenever the child crosses the geofence.



9. PROBLEM ROOT CAUSE

What is the real reason that this problem exists? What is the back

story behind the need to do this job? i.e. customers have to do it because of the

I.e. customers have to do it because of the change in regulations. The root cause of this problem is that the child not informing its parents whenever it goes out. More and more children go missing and only some children are recovered. Child trafficking



# 7. BEHAVIOUR

What does your customer do to address the problem and get the job done? i.e. directly related: find the right solar panel installer, calculate

usage and benefits; indirectly associated: customers spend free time on volunteering work (i.e. Greenpeace)

After the customer gets access to the child's location, he/she can go to the specified location and find their child.

Explore

AS,

differentiate

AS

BE

### 3. TRIGGERS

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What triggers customers to act? i.e. seeing their neighbour installing solar panels, reading about a more efficient solution in the news.

Whenever the child crosses its geofence, the parent gets the notification and acts accordingly.

### 4. EMOTIONS: BEFORE / AFTER



How do customers feel when they face a problem or a job and afterwards? i.e. lost, insecure > confident, in control - use it in your communication strategy & design. Whenever the customer faces the problem, they tend to feel anxious, upset and worried, friehtened.

After they get to know that their child has crossed the geofence, the parent identifies the child's location using this application and feel relieved.

### 10. YOUR SOLUTION

geofence, so that the parent gets alerted.

If you are working on an existing business, write down your current solution first, fill in the canvas, and check how much it fits reality.

Whenever the child crosses the geofence(i.e. the child goes to another location other than its usual ones) the parent gets a notification stating that his/her childhas crossed the

We constantly monitor the child's movements and create a geofence for the child.

The customers are the parents, guardians, caretakers and babysitters.



8. CHANNELS of BEHAVIOUR



ONLINE

What kind of actions do customers take online?

The customer constantly monitors his/her child and gets access to their location. The customer gets a notification when something suspicious activity occurs.

OFFLINE

What kind of actions do customers take offline?

After tracking the child's activity, the customer goes to the specified location whenever the child crosses the geofence.