AS

BE

# efine CS, fit into 1. CUSTOMER SEGMENT(S)

People who seek for plasma and donate plasma.

#### 6. CUSTOMER CONSTRAINTS

- 1. Network connection.
- 2. Fake credentials. 3.Lack of information.

### 5. AVAILABLE SOLUTIONS

CC

RC

Existing application can only show the information about donor and recipient but not notify.

#### 2. JOBS-TO-BE-DONE / PROBLEMS

- 1. Notify donor when patient needs plasma.
- 2. Available plasma should reach the needy at the right time.

#### 9. PROBLEM ROOT CAUSE

J&P

Due to Covid 19 the need of plasma is high, where the demand for donors arises, andwe need to notify the available donors for the emergency purpose.

#### 7. BEHAVIOUR

The people should encourage plasma donation and develop their helping tendency to needy people.

## 3. TRIGGERS 10. YOUR SOLUTION **8.CHANNELS OF BEHAVIOUR** CH 1.Notify donor when patient needs plasma. 2.Available plasma should reach the needy ONLINE If we are in need of plasma, we can The user should register into the application at right time. request for the donors in the request through mobile with internet connection. page of application and if we are **OFFLINE** donors we can donate the plasma. Creating awareness to youngsters using contact with people, putting out notices and advertisements. EM 4. EMOTIONS: BEFORE / AFTER Before, people are not much aware about the application and donors list but now they can send request to the donors directly.