PR, tap into BE, understand

1. CUSTOMER SEGMENT(S)

6. CUSTOMER LIMITATIONS EG. BUDGET, DEVICES

5. AVAILABLE SOLUTIONS PROS & CONS

AS

Disabled people who do not have the ability to hear or speak. The prime focus is to be an alternate mode for them

Internet facility, smart devices/laptops and knowledge to use it

Hearing aids, but not long lasting sign language use but normal people doesnt know so this method can bridge the barrier

2. PROBLEMS / PAINS + ITS FREQUENCY

9. PROBLEM ROOT / CAUSE

7. BEHAVIOR + ITS INTENSITY

Normal people cannot convey their messages with deaf and dumb people and normal people cannot know the sign language.

Mainly for specialy abled person The reason maybe due to any medical issues or by birth some are unable to speak and hear

The app /website is being designed is an user friendly way the customer need to record sign language videos of him which will be converted to voice output by the application

3. TRIGGERS TO ACT

TR

3. TRIGGERS TR Like normal people specialy abled people should live their life with their own.

10. YOUR SOLUTION



RC

8. CHANNELS of BEHAVIOR



ONLINE

Online customer support and their queries are handled

4. EMOTIONS BEFORE / AFTER

EM

4. EMOTIONS: BEFORE / AFTER EM Before: It is very difficult to convey their message to normal people After: This application is very useful for them to

communicate

messages in our application using CNN -AI allows users to share their saving goals and have communication with people

-Sign language can also be translated to audio

OFFLINE

On offline, we have our product experience stores where our customer can experience the product in real.

dentify strong TR & EM