Date	17 November 2022
Team ID	PNT2022TMID06068
Project Name	Smart solution for railways

PHASES	PHASES 1 Motive	PHASES 2 Website Search	PHASES 3 Preferences	PHASES 4 Confirmation
Activities	Need to Book Railway Tickets	Search for train Availability	Customer chooses the seat	Chosen seat is asked for confirmation
Emotion	Excited	Happy as customer finds multiple options	Happy as customer finds convenient	Happy as customed find preferred seat
Experience	Good	Good	Good	Good
Feedback	Easy to handle	Less Complex	Show the available seat	Web app with simple UI