

Ideation Phase
Define the Problem Statements

Date	19 September 2022
Team ID	PNT2022TMID39941
Project Name	Project-Smart solutions for railways.
Maximum Marks	2 Marks

Customer Problem Statement Template:

The requirement from the customer is got and the requirements about the course registration are defined. The requirements are analyzed and defined so that it enables the student to efficiently select a course through registration system.

Problem Statement (PS)	I am (Customer)	I'm trying to	But	Because	Which makes me feel
PS-1	A traveller	book train tickets on my phone.	It takes long time to booked.	The server has to be down.	disappointed
PS-2	A traveller	Go to Mumbai .	The train is too late, the punctuality of the train is too poor .	I couldn't reach my destination on time.	disappointed