

Ideation Phase

Define the Problem Statements

Date	22 October 2022
Team ID	PNT2022TMID33196
Project Name	Real-Time Communication System Powered by AI for Specially Abled

Customer Problem Statement Template:

Problem Statement (PS)	I am (Customer)	I'm trying to	But	Because	Which makes me feel
PS-1	Rohan (a deaf-mute person)	Communicate with other (normal people)	I find it difficult to express or communicate	They do not understand my sign language	Left alone
PS-2	Suresh (a deaf-mute person)	Express my feelings to others	I cannot do so like the normal people	I cannot communicate in a way they can easily comprehend	Depressed and sad
PS-3	Gomathy (a deaf-mute person)	Complain about an issue to a public authority	I find it difficult to do so	The public authority finds it difficult to understand me	Inferior and incompetent
PS-4	Srilatha	Reach a place in a new city	I cannot ask for directions or help from others	They cannot understand my sign language well	Insecure and worried

