

## PROBLEM STATEMENTS

Date : 10 October 2022

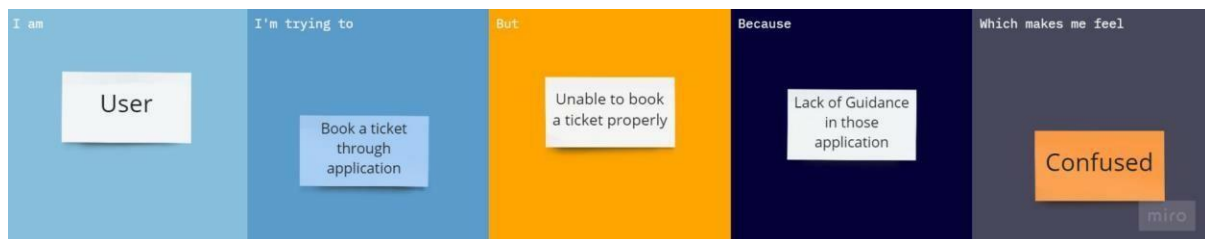
Domain Name : Internet Of Things (IoT)

Project Name : Smart Solution For Railways

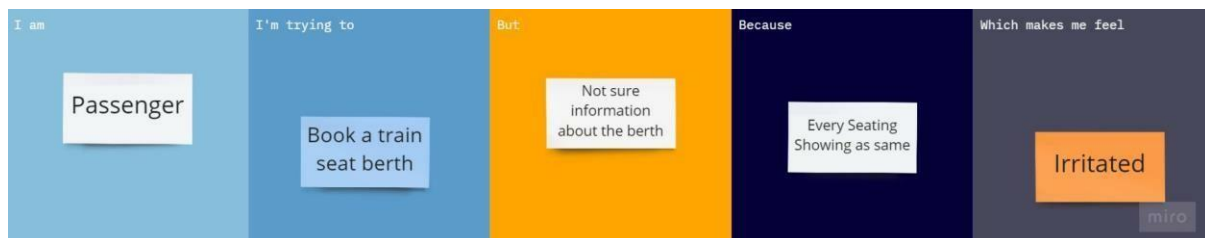
Team ID : PNT2022TMID26493

### Example:

#### PS - 1



#### PS - 2



#### PS - 3



#### PS - 4



<b>Problem Statement (PS)</b>	<b>I am (Customer)</b>	<b>I'm trying to</b>	<b>But</b>	<b>Because</b>	<b>Which makes me feel</b>
PS - 1	User	Book a ticket through application	Unable to book ticket properly	Lack of Guidance in those application	Cofused
PS – 2	Passenger	Book a train Seat Berth	Not Sure information about the berth	Evert seating showing as same	Irritated
PS – 3	Passenger	Give a feedback or complaint about my journey	I couldn't able to do that	There is no option like that in application	Hate
PS – 4	Government	Avoid Ticketless traveling in Railways	Some people are not following the rule	There is no checking while entering the platform	Worst

Reference: <https://miro.com/templates/customer-problem-statement/>