Ideation Phase Define the Problem Statements

Date	17 October 2022
Team ID	PNT2022TMID39206
Project Name	Inventory Management System for Retailers
Maximum Marks	2 Marks

Customer Problem Statement Template:

To create an inventory management system that will allow retailers to satisfy demand from customers without running out of inventory or holding too much on hand.

l a	Describe customer with 3-4 key characteristics - who are they?	Describe the customer and their attributes here
I'm trying t	List their outcome or "Job" the care about - what are they trying to achieve?	List the thing they are trying to achieve here
bu	Describe what problems or barriers stand in the way – what bothers them most?	Describe the problems or barriers that get in the way here
becaus	Enter the "root cause" of why the problem or barrier exists – what needs to be solved?	Describe the reason the problems or barriers exist
which make me fe	customer's point of	Describe the emotions the result from experiencing the problems or barriers

Problem Statement (PS)	I am (Customer)	I'm trying to	But	Because	Which makes me feel
PS-1	Retailer	Find number of stocks in my inventory	It's difficult	My inventory has n number of product difficult to count manually	Tired
PS-2	Retailer	Maintaining the invoice of inventory	It's difficult and unsecure	It may get lost or damaged	Afraid
PS-3	Retailer	Access a particular stock	I can't find the stock	There are n number of stock in my inventory	Time consuming
PS-4	Retailer	Minimize stock error	I can't minimize it	It's tough to maintain large number of stocks without loss	disappointed