

Ideation Phase Empathy Map

Date	26 September 2022
Team ID	PNT2022TMID39206
Project Name	Project - Inventory Management System for Retailers
Maximum Marks	4 Marks

Empathy Map :

An empathy map is a simple, easy-to-digest visual that captures knowledge about a user's behaviors and attitudes.

It is a useful tool to help teams better understand their users.

Creating an effective solution requires understanding the true problem and the person who is experiencing it. The exercise of creating the map helps participants consider things from the user's perspective along with his or her goals and challenges.

Inventory Management System for Retailers :

Retail inventory management is the process of ensuring you carry merchandise that shoppers want, with neither too little nor too much on hand. By managing retailers meet customer demand without running out of stock or carrying excess supply.

