

IDEATION PHASE

DEFINE THE PROBLEM STATEMENTS

Date	08 September 2022
Team ID	PNT2022TMID23608
Project Name	Project – AI BASED DISCOURSE FOR BANKING INDUSTRY
Maximum Marks	2 Marks

PROBLEM STATEMENT 1:



PROBLEM STATEMENT 2:



PROBLEM STATEMENT 3:



PROBLEM STATEMENT 4:



Problem Statement (PS)	I am (Customer)	I'm trying to	But	Because	Which makes me feel
PS-1	A bank Customer	Do my transactions via bank	It takes long time	The bank is rush and distant	frustrated
PS-2	A Traveller	To send my money to my family	It is inconvenient	I don't stay in a single place for a long time and I keep travelling	I couldn't support my family
PS-3	Priya, a busy working woman	To do my transactions via bank	It is not possible	I don't have enough time to go bank directly	unfinished
PS-4	Hosteller	Avail an educational loan	I am unaware of the details	My hostel has strict outing restrictions so I couldn't go bank directly	That my fee payment is pending