

Assignment -3

Assignment Date	07 September 2022
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4.Design a chatbot using IBM Watson assistant for hospital.

Link:

<https://web-chat.global.assistant.watson.appdomain.cloud/preview.html?backgroundImageURL=https%3A%2F%2Fau-syd.assistant.watson.cloud.ibm.com%2Fpublic%2Fimages%2Fupx-675994b6-0ec6-43b9-a366-27599d3fdf92%3A%3A1213c12e-7035-4945-8b1f-f563f21724dc&integrationID=b0c2d519-dc77-41ea-b16d-34fe944dc500®ion=au-syd&serviceInstanceID=675994b6-0ec6-43b9-a366-27599d3fdf92>

The screenshot displays the IBM Watson Assistant interface for configuring a chatbot named 'Hospital Bot'. The interface is divided into several sections:

- Hospital Bot:** A list of steps (1-5) for the chatbot's workflow. Step 1 is 'matches Madurai' with a location 'K.K.Nagar,80 Feet Road'. Step 2 is 'matches Karur' with a location 'Kovai Road'. Step 3 is 'Thank you'. Step 4 is 'Thank you'. Step 5 is 'Your Welcome:)'. A 'New step' button is at the bottom.
- Customer starts with:** A section for defining phrases that trigger the chatbot's actions. It includes a text input field and a 'Total: 1' indicator.
- Preview:** A window showing a sample conversation flow. The chatbot greets the user with 'Welcome, how can I assist you?'. The user asks 'What are the branches in my location?'. The chatbot responds with 'Chennai' and 'OMR,Karapakkam'. The user says 'Thank you'. The chatbot responds with 'Your Welcome:)'. The input field shows 'I type something...'

The bottom of the screenshot shows a Windows taskbar with the date and time '07:13 17-10-2022'.

github - Google Search | IBM-Project-19159-1659693897 | IBM Watson Service Page | IBM Watson Assistant | au-syd.assistant.watson.cloud.ibm.com/crm%3Av1%3Abluemix%3Apublic%3Aconversation%3AAu-syd%3Aa%2F3e321662c56f487f9700184fa54559d3%3A675994b6-0ec6-43b9-a366-27599d3...

IBM Watson Assistant Lite Upgrade Hospital Bot Learning center

Hospital Bot

1 matches Madurai
K.K.Nagar,80 Feet Road
Continue to next step

1 matches Karur
Koval Road
Continue to next step

2 matches Thank you
3 matches Thank you ...
5 Your Welcome:)
Action complete

New step +

Customer starts with:

Enter phrases that a customer types or says to start the conversation about a specific topic. These phrases determine the task, problem, or question your customer has.

The more phrases you enter, the better your assistant can recognize what the customer wants.

Enter phrases your customer might use to start this action Total: 1

Enter a phrase

What are the branches in my location?

Preview

Welcome, how can I assist you?

What are the branches in my location?

Hospital Bot recognized

What's the location?

Chennai

OMR,Karapakkam

Thank you

Your Welcome:)

Type something...

4.Hospital_watso....docx 4.Hospital_watson....pdf Show all

27°C Mostly cloudy

(no subject) - nivetha.b.2019.cse | IBM-Project-19159-1659693897 | IBM Watson Service Page | IBM Watson Assistant | New Tab

IBM Watson Assistant Lite Upgrade Hospital Bot Learning center

Hospital Bot

Customer starts with:
What are the branches in my location?

Conversation steps

What's the location?

1 matches Chennai
OMR,Karapakkam
Continue to next step

1 matches Madurai
K.K.Nagar,80 Feet Road
Continue to next step

New step +

Customer starts with:

Enter phrases that a customer types or says to start the conversation about a specific topic. These phrases determine the task, problem, or question your customer has.

The more phrases you enter, the better your assistant can recognize what the customer wants.

Enter phrases your customer might use to start this action Total: 2

Enter a phrase

hi

What are the branches in my location?

Preview

Greet customer [default]

Welcome, how can I assist you?

hi

Hospital Bot recognized

What's the location?

Madurai

K.K.Nagar,80 Feet Road

Thank you

Your Welcome:)

Use the up arrow for prior messages

29°C Cloudy