#### 1. CUSTOMER SEGMENT(S)

Users who purchase products

Online payment servies

through c-banking

applications

commerce.

online and make payaments

Web Broswers and Hand-Held

Internet users who frequent millions of websites

especially those who utilise websites for e- banking and eCS

J&P

# 6. CUSTOMER CONSTRAINTS

procedure



- They won't be able to understand the true nature of the side because the can't observe the transaction site's primary
- Customers are unable to distinguish between legitimate and fraudulent websites.
- They are unable to determine
  Whether they should believe the
  information provided in the websites
- Phishing attempts frequently result inthe loss of a customer's credentials and valuable personal information.

#### 5. AVAILABLE SOLUTIONS



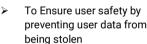
Explore

AS

differentiate

- Manual self-analysis using address features as a basis for confirmation.
- Double checking the link with a phishing database.
- To identify phishing ,there are numerous websites that oofer phishing detection services

# 2. JOBS-TO-BE-DONE / PROBLEMS



- Eductaion the user on suspicious activity on the surface of the website
- Help the user identify authentic websites from fake phishing ones
- Obtaining the URLs ofwebsites from customers.

# 9. PROBLEM ROOT CAUSE



- The issue is that phoney websites can steal client information because of this vulnerability
- Developing in technology that encourage hacking and phishing
- Low effectiveness of algorithms
- Credential access

# 7. BEHAVIOUR



- Customers utilize phishig detection websites to avoid accessing fraudulent websites and safeguard their personal information on those websites
- Even if a website appears to be legitimate users should not believe it
- Making use of a unique extension that examines thecurrent link
- The user can access the extension that offers results.



# 3. TRIGGERS



- Attractive Advertisements/Sales Coupon
- Pop-ups of various kinds
- Links pretending to be legitimate that prompt the user to center his/her personal details
- As alerted with the urge or temptation to commit to a task.

#### 4. EMOTIONS: BEFORE / AFTER



- Before: Fear of Uncertainty, Vulnerability, Fear, Confused, Threate ned, Voilated
- After: Relief of maintaining privacy and confidence in website access.Safe,Aware,Confident and Happy

# 10. YOUR SOLUTION



- Making a website in Python where a user may enter a URL and the system classifies it as a phishing website or not using machine learning algorithms and then provides the user with feedback
- Using phishing detection websites to stop their information from being leaked is the greatest way to stop clients from visiting fraudulent websites

# 8. CHANNELS of BEHAVIOUR



#### 8.1 ONLINE

Customers utilize phishing websites to provide the leakage of the information they otherwise supply to the website

Using the website link to examinethe phishing website's behaviour and receiving feedback from the build site

# 8.2 **OFFLINE**

There