

## Customer Journey

TEAM ID	PNT2022TMID28203
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PROJECT NAME	IOT BASED SAFETY GADGET FOR CHILD SAFETY MONITORING AND NOTIFICATION
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# User journey



Creating a user journey is a quick way to help you and your team gain a deeper understanding of who you're designing for, who the stakeholders in your project. The information you add here should be representative of the ideas, plans and research you've done about your users. > 27

Phases	Needs	Awareness	Action	Monitoring
Steps	The Child wants to wear the smart watch	If the child is in any dangerous zone	The Child will press the emergency button	The parent will receive the notification from the child
Feelings	<div> </div> <div> </div>	<div> </div>	<div> </div>	<div> </div>
Pain points	<div> <p>Parents don't know how to use the watch</p> <p>Parents don't know how to use the watch</p> <p>Parents don't know how to use the watch</p> </div>	If the watch get lost	If any network issues occur	The parent can't track the child's location if the smart watch battery power is down
Opportunities	<div> <p>Adding to user's story</p> <p>Adding to user's story</p> <p>Adding to user's story</p> </div>	Market about the devices in advertisements	Child exact locations updating continuously without interpreted The device send audio and video are in better quality	The wearable devices features are update particular time Maintenance the image of wearable device.

Show your feedback

Version 1.0

