SPRINT-2
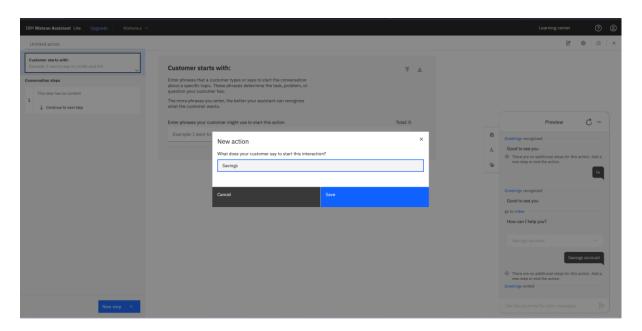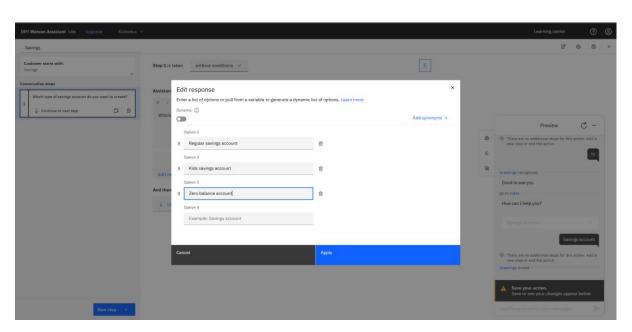
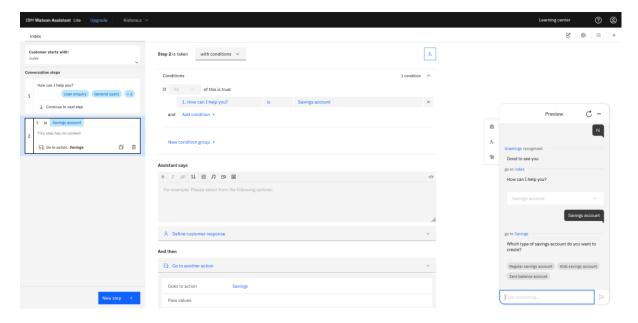## AI based discourse for Banking Industry

CREATING SAVINGS ACTION
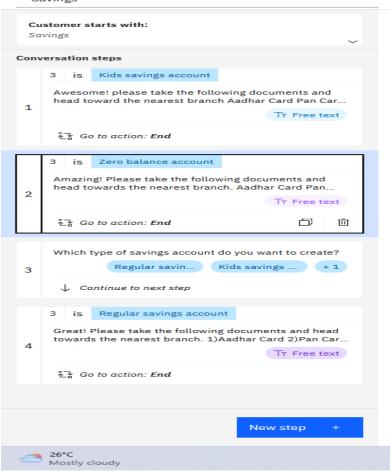

ACTION

index

Customer starts with:
index

Conversation steps

1 How can I help you?
Loan enquiry   General query   + 3
↓ Continue to next step

2 1 is Savings account
This step has no content
⇄ Go to action: Savings

New step +

Step 2 is taken   with conditions

Conditions   1 condition

If All of this is true:
1. How can I help you?   is   Savings account   ×
and Add condition +

New condition group +

Assistant says

B I ⌐ ⁞⁞ ◻ ♫ ▷ ▣   </>

For example: Please select from the following options:

⌂ Define customer response

And then
⇄ Go to another action

Goes to action   Savings
Pass values

Preview   ↻ —

hi

Greetings recognized
Good to see you
go to index
How can I help you?

Savings account

Savings account

go to Savings
Which type of savings account do you want to create?

Regular savings account   Kids savings account
Zero balance account

Type something...   ➤

Savings

Customer starts with:
Savings

Conversation steps

1 3 is Kids savings account
Awesome! please take the following documents and head toward the nearest branch Aadhar Card Pan Car...
Tᴛ Free text
⇄ Go to action: End

2 3 is Zero balance account
Amazing! Please take the following documents and head towards the nearest branch. Aadhar Card Pan...
Tᴛ Free text
⇄ Go to action: End

3 Which type of savings account do you want to create?
Regular savin...   Kids savings ...   + 1
↓ Continue to next step

4 3 is Regular savings account
Great! Please take the following documents and head towards the nearest branch. 1)Aadhar Card 2)Pan Car...
Tᴛ Free text
⇄ Go to action: End

New step +

26°C
Mostly cloudy

PREVIEW