

# CREATION OF NET BANKING

## ACTION

**Customer starts with:**

Enter phrases that a customer types or says to start the conversation about a specific topic. These phrases determine the task, problem, or question your customer has.

The more phrases you enter, the better your assistant can recognize what the customer wants.

Enter phrases your customer might use to start this action Total: 0

Example: I want to

New action

What does your customer say to start this interaction?

Net banking

Cancel

Save

Net banking

**Customer starts with:**  
Net banking

**Conversation steps**

1

What queries do you have regarding Netbanking?

What is net b...

How do i regi...

+ 1

Continue to next step

2

1 is What is net banking?

The facility offered by the bank allows customers to use banking services over the internet. Customers ne...

Go to action: End

3

1 is How do i register net banking?

Please download and fill up the net banking requisition form and submit it to your home branch.

Go to action: End

4

1 is What are the features of net banking?

1)Check the account statement online. 2)Open a fixed deposit account. 3)Pay utility bills such as water bills...

Go to action: End

New step

+

# PREVIEW:

