

# CREATING CURRENT ACCOUNT ACTION:

## ACTION

**Customer starts with:**

Enter phrases that a customer types or says to start the conversation about a specific topic. These phrases determine the task, problem, or question your customer has.

The more phrases you enter, the better your assistant can recognize what the customer wants.

Enter phrases your customer might use to start this action Total: 0

Example: I want to

New action

What does your customer say to start this interaction?

Current

CancelSave

Step 1 is taken without conditions

f

**Assistant says**

B I

What's

Edit re

And then

↓ C

Edit response

Enter a list of options or pull from a variable to generate a dynamic list of options. [Learn more](#)

Dynamic ⓘ

Option 1

Proprietorship

Option 2

Partnership

Option 3

Example: Savings account

CancelApply

## PREVEIW:

