

CREATION OF GENERAL QUERIES

ACTION

Customer starts with:

Enter phrases that a customer types or says to start the conversation about a specific topic. These phrases determine the task, problem, or question your customer has.

The more phrases you enter, the better your assistant can recognize what the customer wants.

Enter phrases your customer might use to start this action Total: 0

Example: I want to

New action

What does your customer say to start this interaction?

Query|

CancelSave

Query

Customer starts with:

Query

Conversation steps

1

Select the general queries listed below.

list of branch...

Bank working...

+ 1

Continue to next step

1

is

Bank working days

The bank is open all days from Monday to Saturday from 9 am to 3 pm, with exception of 2nd Saturdays.

Go to action: End

3

is

list of branches

CHENNAI WEST MAMBALAM,CHINMAYA NAGAR VIRUGAMPAKAM,CHITLAPAKAM,CIT NAGAR,DLF...

Go to action: End

4

is

Find a nearest branch

Kindly reach out to our customer care executive. Contact Us@936667

Go to action: End

New step +

PREVIEW:

