

# CREATING SAVINGS ACCOUNT ACTION

## Action

**Customer starts with:**

Enter phrases that a customer types or says to start the conversation about a specific topic. These phrases determine the task, problem, or question your customer has.

The more phrases you enter, the better your assistant can recognize what the customer wants.

Enter phrases your customer might use to start this action Total: 0

Example: I want to

New action

What does your customer say to start this interaction?

Savings

CancelSave

Step 1 is taken without conditions

Assistant

B I

Which

Dynamic

Option 1

Regular savings account

Option 2

Kids savings account

Option 3

Zero balance account

Option 4

Example: Savings account

CancelApply

Savings

Customer starts with:  
Savings

Conversation steps

3
is
Kids savings account

1
Awesome! please take the following documents and head toward the nearest branch Aadhar Card Pan Car...

Tr Free text

Go to action: End

3
is
Zero balance account

2
Amazing! Please take the following documents and head towards the nearest branch. Aadhar Card Pan...

Tr Free text

Go to action: End

3
Which type of savings account do you want to create?

Regular savin... Kids savings ... + 1

Continue to next step

3
is
Regular savings account

4
Great! Please take the following documents and head towards the nearest branch. 1)Aadhar Card 2)Pan Car...

Tr Free text

Go to action: End

New step +

**OUTPUT :**

Preview

How can I help you?

Savings account

Savings account

go to Savings

Which type of savings account do you want to create?

Regular savings account Kids savings account

Zero balance account

Zero balance account

Amazing! Please take the following documents and head towards the nearest branch.  
Aadhar Card  
Pan Card  
Passport Size photos

Type something...