CREATING LOAN QUERIES ACTION ACTION:

Customer starts with:

Enter phrases that a customer types or says to start the conversation about a specific topic. These phrases determine the task, problem, or question your customer has.

The more phrases you enter, the better your assistant can recognize what the customer wants.

Enter phrases your customer might use to start this action   Total: 0

Example: I want to

New action   ✕

What does your customer say to start this interaction?

Loan

| Cancel | Save |

Step 1 is taken   without conditions ⌄   fx

Edit response   ✕

Enter a list of options or pull from a variable to generate a dynamic list of options. Learn more

Dynamic ⓘ   Add synonyms +

Option 2

Gold loan   🗑

Option 3

Topup loan   🗑

Option 4

Vehicle loan   🗑

Option 5

Student loan   🗑

| Cancel | Apply |

Loan

2	To be eligible for a house loan please contact our bank service providers with all existing loan details. Tr Free text Go to action: **End**	

3	1 is Gold loan Please approach the bank with the following documents pan card Aadhar card Tr Free text Go to action: **End**

4	1 is Topup loan To be eligible for a top-up loan please contact our bank service providers with all existing loan details. Tr Free text Go to action: **End**

5	1 is Vehicle loan Kindly approach the bank with the following documents Automobile Invoice Pan Card Tr Free text Go to action: **End**

6	1 is Student loan Please approach the bank with the following documents 1)Acceptance letter from Invitation 2)Pan... Go to action: **End**

New step   +

PREVIEW: