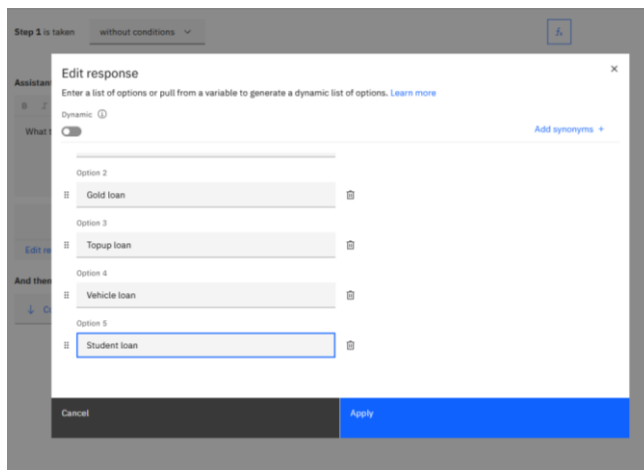
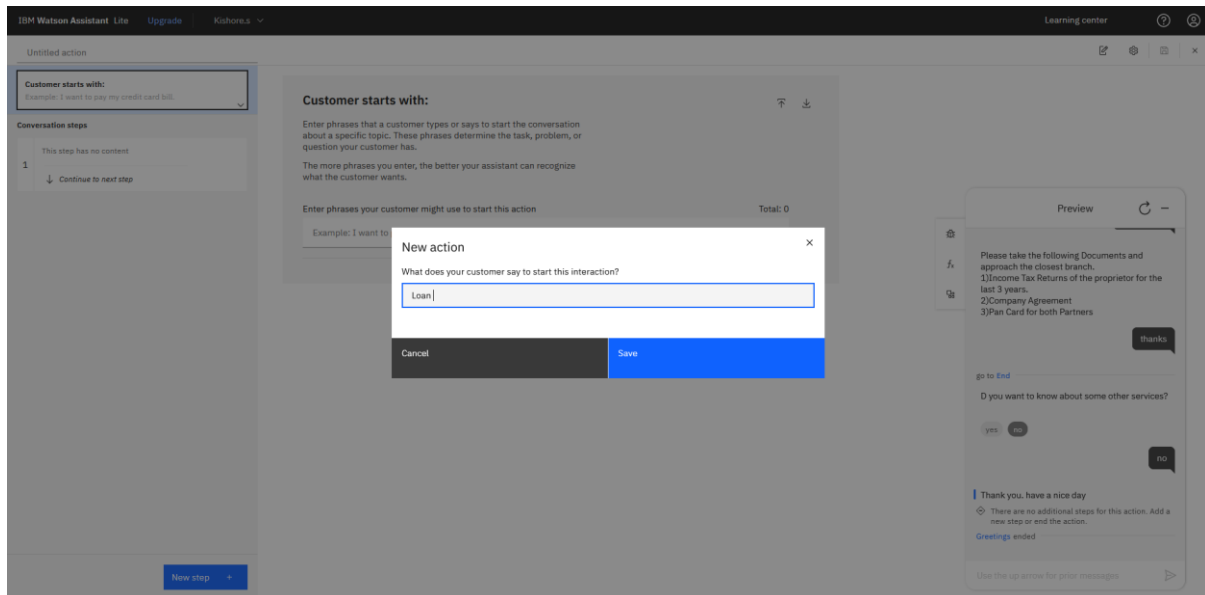
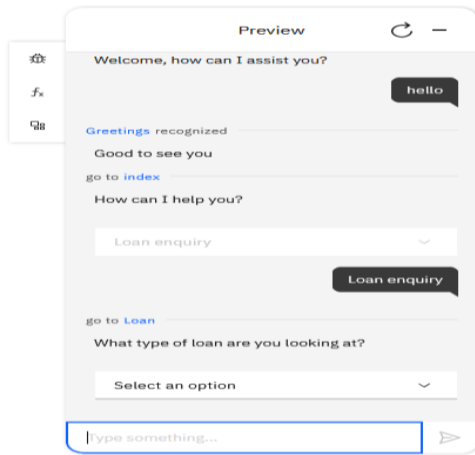


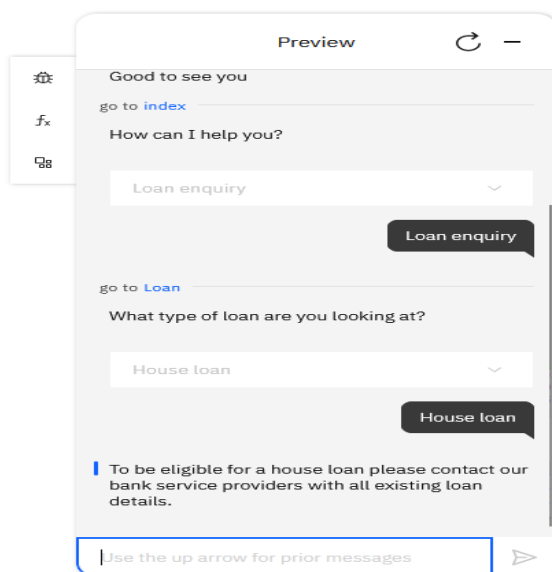
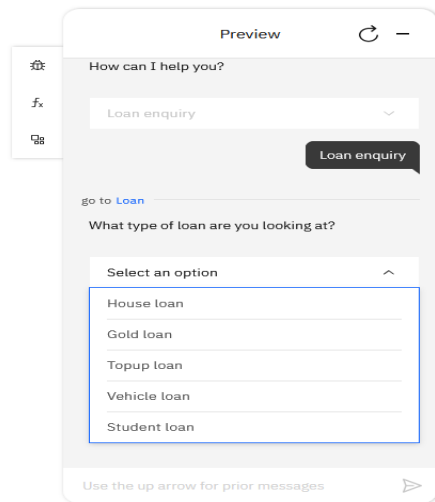
# SPRINT-3

## AI based discourse for Banking Industry FOR CREATING LOAN QUERIES

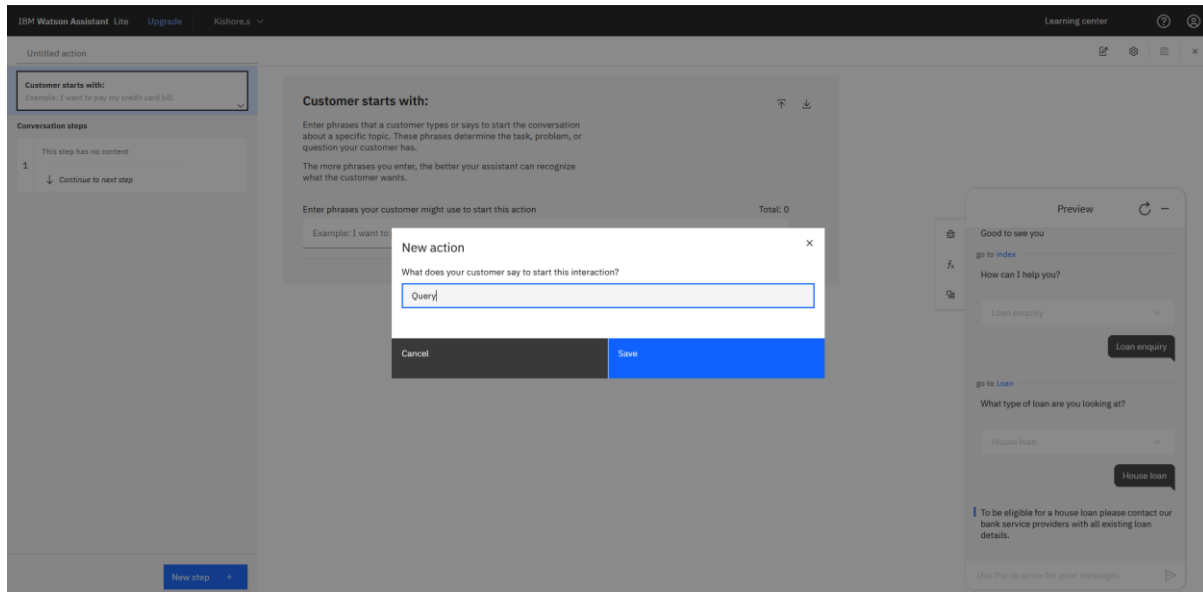




## PREVIEW



# FOR CREATING GENERAL QUERIES



### Query

**Customer starts with:**  
*Query*

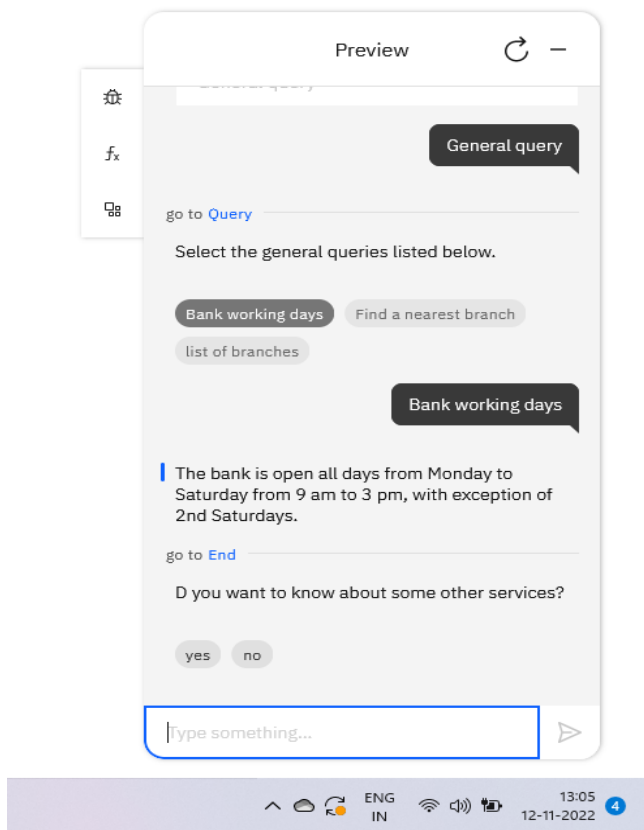
**Conversation steps**

- 1 Select the general queries listed below.  
Bank working... Find a nearest... + 1  
Continue to next step
- 1 is Bank working days  
2 The bank is open all days from Monday to Saturday from 9 am to 3 pm, with exception of 2nd Saturdays.  
Go to action: End
- 1 is list of branches  
3 CHENNAI WEST MAMBALAM,CHINMAYA NAGAR VIRUGAMPAKAM,CHITLAPAKAM,CIT NAGAR,DLF...  
Go to action: End
- 1 is Find a nearest branch  
4 Kindly reach out to our customer care executive. Contact Us@936667  
Go to action: End

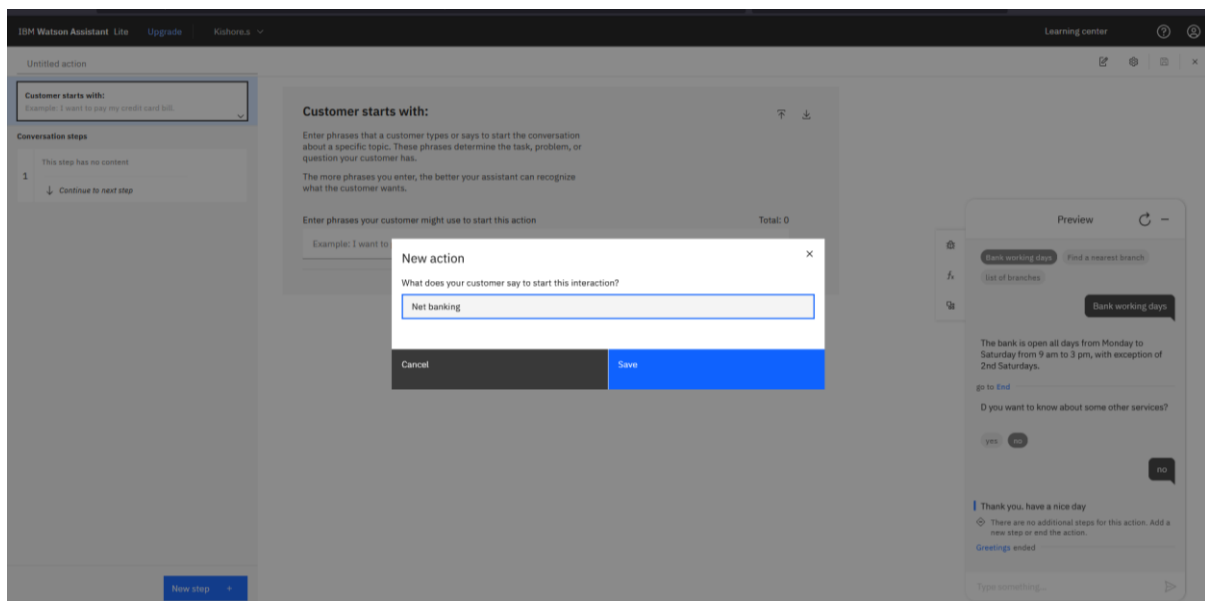
**New step +**

26°C Mostly cloudy

# PREVIEW



# CREATING NET BANKING



# ACTIONS

Net banking

Customer starts with:  
Net banking

Conversation steps

1

What queries do you have regarding Netbanking?

What is net b...

How do i regi...

+ 1

↓ Continue to next step

1

is

What is net banking?

2

The facility offered by the bank allows customers to use banking services over the internet. Customers ne...

Go to action: End

1

is

How do i register net banking?

3

Please download and fill up the net banking requisition form and submit it to your home branch.

Go to action: End

1

is

What are the features of net banking?

4

1)Check the account statement online. 2)Open a fixed deposit account. 3)Pay utility bills such as water bills...

Go to action: End

New step

+

# PREVIEW

