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SCENARIO Enter Entice Exit Engage Extend Browsing, booking, How does someone initially become aware What do people experience as they What do people typically experience as the process finishes? What happens after the experience is over? In the core moments in the process, what attending, and rating a local city tour of this process? begin the process? happens? Steps Ensure the yield of the crop Submitting Feedback Personalized Work What does the person (or group) typically experience? After the growth of the crop we can Ensure the yield of the crop The app use hygrometer to measure the Humidity °∫. Interactions "Leave a feedback" modal window within What interactions do they have at the profileon the website, iOS app,or Androidapp Weather Forecast It show the each step along the way? Signup/SIgnin page for the users shows the weather Temperature and People: Who do they see or talk to? for routine days humidity of our field Places: Where are they? Things: What digital touchpoints or physical objects would they use? Goals & motivations Access from anywhere at anytime Help me understand our Land Field and Help me feel confident Remotly we can Help me to see what about where to go and spent time in other At each step, what is a person's access the motor could be doing next climate condition primary goal or motivation? switch ("Help me..." or "Help me avoid...") Positive moments What steps does a typical person People love to remote access control, we have a 96% satisfaction rating find enjoyable, productive, fun, motivating, delightful, or exciting? It Saves Time and Negative moments In some rural areas the network connectivity was Some people don't know how to use the smart device Rural People express a bit of fear to use technology What steps does a typical person find frustrating, confusing, angering, poor costly, or time-consuming? Areas of opportunity By these technology provide a simpler How might we make each step information about smart farming most literate better? What ideas do we have? peoples are ready to What have others suggested? do farming

