

User Journey Map

User Journey Maps give an overview of the customer experience. How do you want your business to reach users?

Use these to create whiteboard magic!

Sticky Notes

Add Notes or Comments

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Connectors

Stickers

<div><div>1.Phases</div><div>High level steps your user needs to accomplish from start to finish</div></div>	Ensure the working of application		Open the application and go through the user interface		Upload voice notes or speak through microphone		Check the results	
<div><div>2.Steps</div><div>Detailed actions your users hass to perform</div></div>	Connecting the microphone	Check the working of application	Either uploading voice note or speak through mic directly	Speaking sentence contain vowel sounds that shown in screen	Uploading voice note from device	Testing the voice note uploaded	Proper Internet Connection	User Specification
<div><div>3Feelings</div><div>what your user might be thinking and feeling at the moment</div></div>	System ready to use	Reliability	User friendly	Usability	Accuracy	Detecting clear voice	Availability of related informations	Simple options
<div><div>4.Pain Points</div><div>problems your user runs into</div></div>	Quality of audio	Poor performance	Late Response	Complicated Web page	Taking unwanted noise	Not displaying a sentence	Not detecting voice	Uploading problems
<div><div>5.Opportunities</div><div>potential improvements or enhancements to the experience</div></div>	Poor Internet Connection	Complicated procedure to detect	poor UI	Getting errors in detection process	Microphone not working properly	Application launching problems	Inaccurate result	Improper response
	Recording quality should be improved	Error free System	Well developed UI	Well trained model	Proper connection of microhpne	Adding more datasets	Removing background noises	Accurate prediction