

## ProjectDevelopmentPhase

### Deliveryof Sprint -3

Date	01November2022
TeamID	PNT2022TMID37257
ProjectName	AI-based discourse for Banking Industry

### Creating Loan Account Action

Loan action is created with the necessary steps.

The screenshot shows the IBM Watson Assistant interface for creating a 'Loan' action. The left pane displays the 'Conversation steps' for the 'Loan' action, which includes a 'Customer starts with' step (Loan enquiry) and three subsequent steps: 'What type of loan are you looking at?' (Vehicle loan, Term loan), 'To be eligible for a house loan, please contact our bank service providers with all existing...' (House loan), and 'Go to action: End' (Gold loan). The right pane shows the 'Customer starts with' section with a text input field for 'Enter a phrase' and a list of phrases: 'Loan' and 'How to apply loan?'. A 'Preview' button is visible at the bottom right.

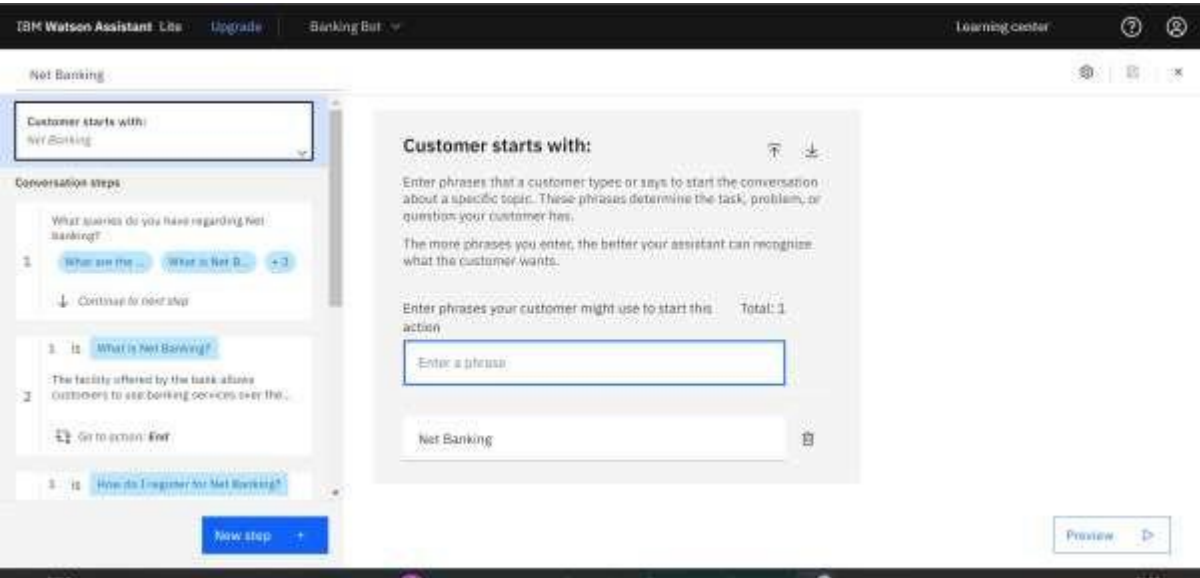
### Creating General Query Action

General query action is created with the necessary steps.

The screenshot shows the IBM Watson Assistant interface for creating a 'Query' action. The left pane displays the 'Conversation steps' for the 'Query' action, which includes a 'Customer starts with' step (Query) and three subsequent steps: 'Select the general queries listed below' (CRD, Bank Working Days), 'The bank is open all days from Monday to Saturday from 9 am to 3 pm, with exception...' (Bank Working Days), and 'List of Branches' (List of Branches). The right pane shows the 'Customer starts with' section with a text input field for 'Enter a phrase' and a list of phrases: 'Query in general' and 'general'. A 'Preview' button is visible at the bottom right.

## Creating NetBanking Action

Net banking action is created with the necessary steps.



In addition to this greeting ,end greeting ,index and end actions are also created.

New action +			
Name	Last edited	Status	
Current	2 days ago	✓	⋮
Index	2 days ago	✓	⋮
Register	3 days ago	✓	⋮
Greeting	2 days ago	✓	⋮
End Greeting	2 days ago	✓	⋮

Name	Last edited	Status
Net Banking	3 minutes ago	<span>✓</span>
End	2 days ago	<span>✓</span>
Loan	2 days ago	<span>✓</span>
Query	a few seconds ago	<span>✓</span>
Savings	16 minutes ago	<span>✓</span>
Current	2 days ago	<span>✓</span>

Items per page: 50 Showing 1–10 of 10 actions 1 1 of 1 pages

**PROJECT:** <https://chatbotprojectibm.000webhostapp.com/>

## PREVIEW OF CHATBOT:

<https://web-chat.global.assistant.watson.appdomain.cloud/preview.html?backgroundImageURL=https%3A%2F%2Fus-south.assistant.watson.cloud.ibm.com%2Fpublic%2Fimages%2Fupx-785992fb-b6cf-4d51-b222-23f37f3cee20%3A%3A33c532ec-f7b3-46f0-becb-d89ad77b3d68&integrationID=fafa4141-555c-427c-9e44-66a101cbb178&region=us-south&serviceInstanceID=785992fb-b6cf-4d51-b222-23f37f3cee20>



**NOTE : SINCE NO CODES WERE USED IN CREATING LOAN ACCOUNT ACTION .  
SCREENSHOTS OF EACH STEPS IS BEEN MENTIONED WITH APPROPRIATE  
SCREENSHOTS.**