

SPRINT-4

TEAM ID	PNT2022TMID49560
PROJECT NAME	CUSTOMER CARE REGISTRY

CODE:

Sendmail.py:

```
import smtplib

from email.message import EmailMessage


def usermail(TEXT,tomail):

    msg = EmailMessage()
    msg['Subject'] = 'Complaint Registered | Customer Care Registry'
    msg['From'] = 'ash48297@gmail.com'
    msg['To'] = tomail
    msg.set_content("")
    msg.add_alternative(TEXT,subtype='html')


    with smtplib.SMTP('smtp.gmail.com',587) as smtp:

        smtp.ehlo()
        smtp.starttls()
        smtp.ehlo()
        smtp.login('ash48297@gmail.com','krtdkpjxckasgcvf')
        smtp.send_message(msg)


def agentmail(TEXT,tomail):

    msg = EmailMessage()
    msg['Subject'] = 'New Complaint Registered | Customer Care Registry'
    msg['From'] = 'ash48297@gmail.com'
    msg['To'] = tomail
```

```
msg.set_content("")
msg.add_alternative(TEXT,subtype='html')
```

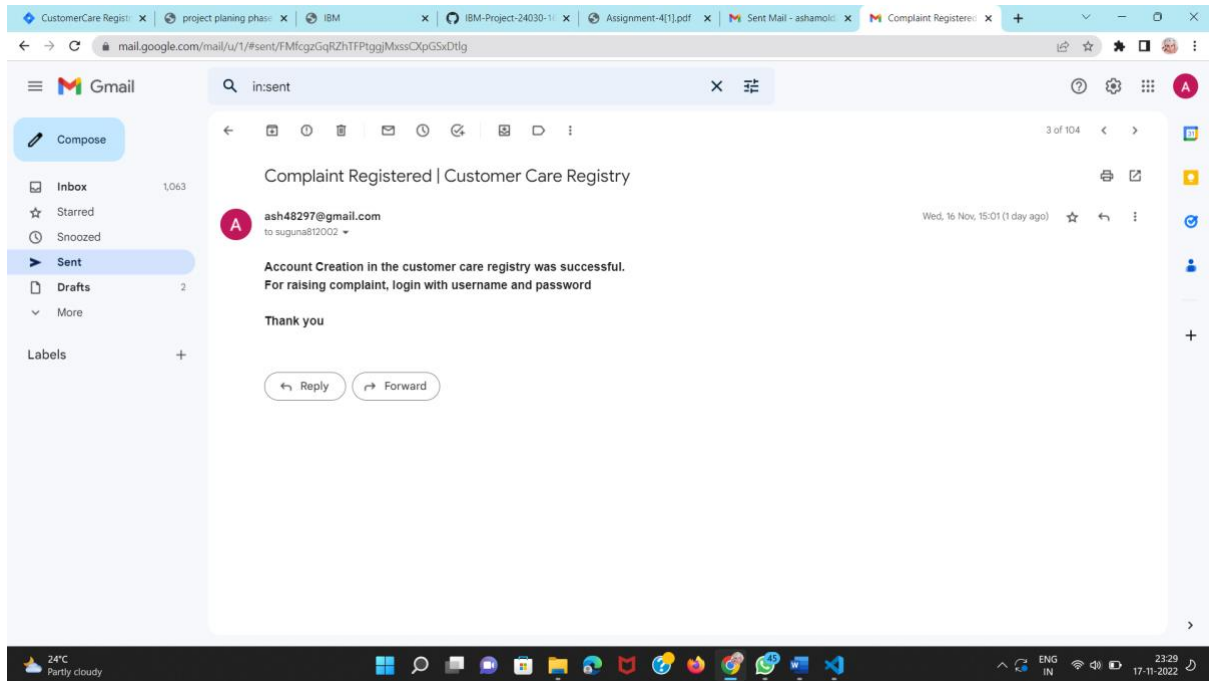
```
with smtplib.SMTP('smtp.gmail.com',587) as smtp:
    smtp.ehlo()
    smtp.starttls()
    smtp.ehlo()
    smtp.login('ash48297@gmail.com','krtdkpjaxckasgcvf')
    smtp.send_message(msg)
```

Solve.html:

```
<!DOCTYPE html>
<html lang="en" dir="ltr">
<head>
  <meta charset="utf-8">
  <title>solve complaint</title>
  <link rel="stylesheet" href="/static/userd.css">
  <link rel="stylesheet" href="https://cdnjs.cloudflare.com/ajax/libs/font-
awesome/5.15.3/css/all.min.css"/>
</head>
<body>
  <center><h3 style="color: white; margin-top: 300px;">{{ a }}</h3></center>
</body>
</html>
```

Output:

User registration mail:



Agent creation mail:

