

SPRINT-3[

| | |
|--------------|------------------------|
| TEAM ID | PNT2022TMID49560 |
| PROJECT NAME | CUSTOMER CARE REGISTRY |

CODE:

Userlodgecomplaint.html:

```
<!DOCTYPE html>

<html lang="en" dir="ltr">

  <head>

    <meta charset="utf-8">

    <title>Complaint registration form</title>

    <link rel="stylesheet" href="../static/bootstrap.min.css">

    <link rel="stylesheet" href="../static/addcomplaint.css">

    <link rel="shortcut icon" type="image/jpg" href="../static/img3.jpg">

    <link rel="stylesheet" href="https://cdnjs.cloudflare.com/ajax/libs/font-awesome/5.15.3/css/all.min.css"/>

  </head>

  <body>


    <div class="float-container">

      <div class="float-child1">


        <form class="signup-form" action="/addcomplaint" method="post">


          <!-- form header -->

          <div class="form-header">

            <div class="form-header">

              <h1>Register complaints</h1>

            </div>

          </div>

        </div>

      </div>

    </div>

  </body>

</html>
```



```
<input id="password" class="form-input" placeholder="enter your phone number"
name="phone" required="required">
```

```
</div>
```

```
<div class="form-group right">
```

```
<label for="confirm-password" class="label-title">additional *</label>
```

```
<input class="form-input" id="confirm-password" placeholder="enter your opinion"
name="additional" required="required">
```

```
</div>
```

```
<!-- Gender and Hobbies -->
```

```
<div class="horizontal-group">
```

```
<div class="form-group left">
```

```
<label class="label-title">Status:</label>
```

```
<div class="input-group">
```

```
<label for="male">
```

```
<input type="radio" name="status" value="male" id="male"> pending</label>
```

```
<label for="female">
```

```
<input type="radio" name="status" value="female" id="female">solved</label>
```

```
</div>
```

```
</div>
```

```
</div>
```

```
<!-- Source of Income and Income Amount -->
```

```
<div class="horizontal-group">
```

```
<div class="form-group left" >
```

```
<label class="label-title">State</label>
```

```
<select class="form-input" name="state" id="level" >
```

```
<option value="Tamil nadu">Tamil nadu</option>
```

```
<option value="Kerala">Kerala</option>
```

```
        <option value="others">others</option>
    </select>
</div>
```

```
</div>
<!-- Bio -->
<div class="form-group">
    <label for="choose-file" class="label-title">complaint</label>
    <textarea class="form-input" name="complaint" rows="4" cols="50"
style="height:auto"></textarea>
</div>
```

```
</div>
    </div>

    <!-- form footer -->
    <div class="form-footer">
        <!-- form footer -->
<div class="form-footer">
    <span>* required</span>

    <button type="submit" onclick=display() class="btn">Create</button>
</div>
</div>

</form>

</div>
```

</div>

</div>

```
<script type="module"
src="https://unpkg.com/ionicons@5.5.2/dist/ionicons/ionicons.esm.js"></script>
```

```
<script nomodule
src="https://unpkg.com/ionicons@5.5.2/dist/ionicons/ionicons.js"></script>
```

<!-- Script for range input label -->

```
<script>
```

```
    var rangeLabel = document.getElementById("range-label");
    var experience = document.getElementById("experience");

    function change() {
        rangeLabel.innerText = experience.value + "%pending";
    }
```

```
</script>
```

```
<script>
```

```
    let navigation=document.querySelector('.navigation');
    let toggle=document.querySelector('.toggle');
    toggle.onclick=function(){
        navigation.classList.toggle('active')
    }

    function display(){
        alert("you successfully registered the complaints")
    }
```

```
</script>
```

```
</body>
</html>
Comphistory.html:
<!DOCTYPE html>
<html lang="en" dir="ltr">
  <head>
    <meta charset="utf-8">
    <title>Dashboard</title>
    <link rel="stylesheet" href="../static/comphistory.css">
    <link rel="shortcut icon" type="image/jpg" href="../static/img3.jpg">
    <link rel="stylesheet" href="https://cdnjs.cloudflare.com/ajax/libs/font-awesome/5.15.3/css/all.min.css"/>
  </head>
  <body>

    <div class="navigation">
      <ul>
        <li>
          <a href="#">
            <span class="icon"><ion-icon name="home-outline"></ion-icon></span>
            <span class="title">Customer care Registry</span>
          </a>
        </li>
        <li>
          <a href="/profile">
            <span class="icon"><ion-icon name="person-circle-outline"></ion-icon></span>
            <span class="title">Profile</span>
          </a>
        </li>
        <li>
          <a href="/view">
            <span class="icon"><ion-icon name="layers-outline"></ion-icon></span>
```

```
<span class="title">Complaint History</span>
</a>
</li>
<li>
<a href="/addcomplaint">
<span class="icon"><ion-icon name="chatbox-ellipses-outline"></ion-
icon></span>
<span class="title">Lodge Complaint</span>
</a>
</li>
<li>
<a href="/logout">
<span class="icon"><ion-icon name="log-out-outline"></ion-icon>
</span>
<span class="title">Logout</span>
</a>
</li>
</ul>
<div class="toggle"></div>
</div>
<div class="float-container">
<div class="float-child1">
<div class="card">
<div class="lines"></div>

<div class="content">
<div class="details">
<h2>Pending Complaints<br><span>Asha mol</span></h2>
<div class="data">
<ul>
<h3><span>Internet issue</span></h3><br>
```

<h3>damaged product</h3>

</div>

</div>

</div>

</div>

<div class="card">

<div class="lines"></div>

<div class="content">

<div class="details">

<h2>Solved Complaints
Asha mol</h2>

<div class="data">

 <h3>Receive damage product in
amazon</h3>

<h3>Did not receive refund in flipcart</h3>

</div>

</div>

</div>

</div>

</div>

</div>

```
<script type="module"
src="https://unpkg.com/ionicons@5.5.2/dist/ionicons/ionicons.esm.js"></script>
<script nomodule
src="https://unpkg.com/ionicons@5.5.2/dist/ionicons/ionicons.js"></script>
<script>
  let navigation=document.querySelector('.navigation');
  let toggle=document.querySelector('.toggle');
  toggle.onclick=function(){
    navigation.classList.toggle('active')
  }
</script>
</body>
</html>
```

AgentComphistory.html:

```
<!DOCTYPE html>
<html lang="en" dir="ltr">
  <head>
    <meta charset="utf-8">
    <title>Dashboard</title>
    <link rel="stylesheet" href="../static/history.css">
    <link rel="shortcut icon" type="image/jpg" href="../static/img3.jpg">
    <link rel="stylesheet" href="https://cdnjs.cloudflare.com/ajax/libs/font-
awesome/5.15.3/css/all.min.css"/>
  </head>
```

<body>

<marquee><h2 style="font-style:italic;font-size: 40px;color: #f64f32;margin-top: 50px;">Complaint History
</h2></marquee>

```
<table class="table" style="margin-top:150px ;">
  <tr class="table">
    <th class="table">Complaint site</th>
    <th class="table">email id</th>
    <th class="table"> Registered Date</th>
    <th class="table">Complaint</th>
    <th class="table">Complaint Status</th>
  </tr>
  <tr class="table">
    <td class="table">{{ row.2 }}</td>
    <td class="table">{{ row.7 }}</td>
    <td class="table">{{ row.3 }}</td>
    <td class="table">{{ row.8 }}</td>
    <td class="table"><button style="color:#f64f32;"id="btn" onclick= "display()">
      Pending</button></td>
  </tr>
</table>
```

<script type="module"
src="https://unpkg.com/ionicons@5.5.2/dist/ionicons/ionicons.esm.js"></script>

```
<script nomodule
src="https://unpkg.com/ionicons@5.5.2/dist/ionicons/ionicons.js"></script>

<script>

  let navigation=document.querySelector('.navigation');
  let toggle=document.querySelector('.toggle');
  toggle.onclick=function(){
    navigation.classList.toggle('active')
  }

  function display(){
    document.getElementById("btn").innerHTML="solved";

  }

</script>

</body>

</html>
```

Agenthistory.html:

```
<!DOCTYPE html>

<html lang="en" dir="ltr">

<head>

  <meta charset="utf-8">

  <title>Dashboard</title>

  <link rel="stylesheet" href="../static/history.css">

  <link rel="shortcut icon" type="image/jpg" href="../static/img3.jpg">

  <link rel="stylesheet" href="https://cdnjs.cloudflare.com/ajax/libs/font-
awesome/5.15.3/css/all.min.css"/>

</head>

<body>
```

```
    <marquee><h2 style="font-style:italic;font-size: 40px;color: #f64f32;margin-top:
50px;">Agent Complaint History<br></h2></marquee>
```

```

<table class="table" style="margin-top:150px ;">
  <tr class="table">
    <th class="table">Complaint site</th>
    <th class="table">email id</th>
    <th class="table"> Registered Date</th>
    <th class="table">Complaint</th>
    <th class="table">Complaint Status</th>
  </tr>
  <tr class="table">
    <td class="table">{{ row.2 }}</td>
    <td class="table">{{ row.7 }}</td>
    <td class="table">{{ row.3 }}</td>
    <td class="table">{{ row.8 }}</td>
    <td class="table"><button style="color:#f64f32;"id="btn" onclick= "display()">
      Solved</button></td>

  </tr>
</table>

```

```

<script type="module"
src="https://unpkg.com/ionicons@5.5.2/dist/ionicons/ionicons.esm.js"></script>

<script nomodule
src="https://unpkg.com/ionicons@5.5.2/dist/ionicons/ionicons.js"></script>

<script>
  let navigation=document.querySelector('.navigation');
  let toggle=document.querySelector('.toggle');
  toggle.onclick=function(){

```

```

navigation.classList.toggle('active')
}
function display(){
    document.getElementById("btn").innerHTML="solved";

}

```

```

</script>
</body>
</html>

```

Output:

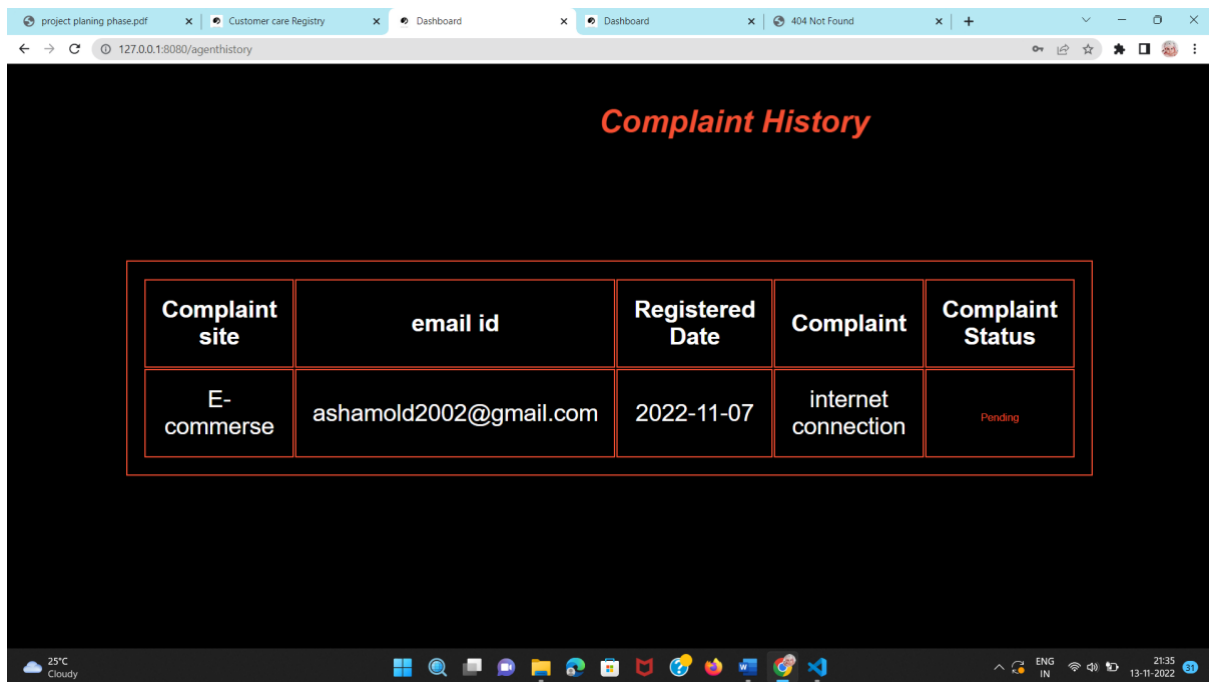
User complaint register:

The screenshot displays a web browser window with three tabs: 'project planing phase.pdf', 'Customer care Registry', and 'Complaint registration form'. The active tab shows a web form titled 'Register complaints' at the URL '127.0.0.1:8080/addcomplaint'. The form contains the following elements:

- Select Category:** A dropdown menu.
- Date:** A date input field with a calendar icon and placeholder 'dd-mm-yyyy'.
- Email*:** A text input field with placeholder 'enter your email'.
- Phone number*:** A text input field with placeholder 'enter your phone number'.
- additional *:** A text input field with placeholder 'enter your opinion'.
- Status:** Radio buttons for 'pending' and 'solved'.
- State:** A dropdown menu with 'Tamil nadu' selected.
- complaint:** A large text area for the complaint details.
- * required:** A label indicating required fields.
- Create:** A red button to submit the form.

The Windows taskbar at the bottom shows the system date and time as 13-11-2022, 21:32, and the weather as 25°C Cloudy.

Admin history:

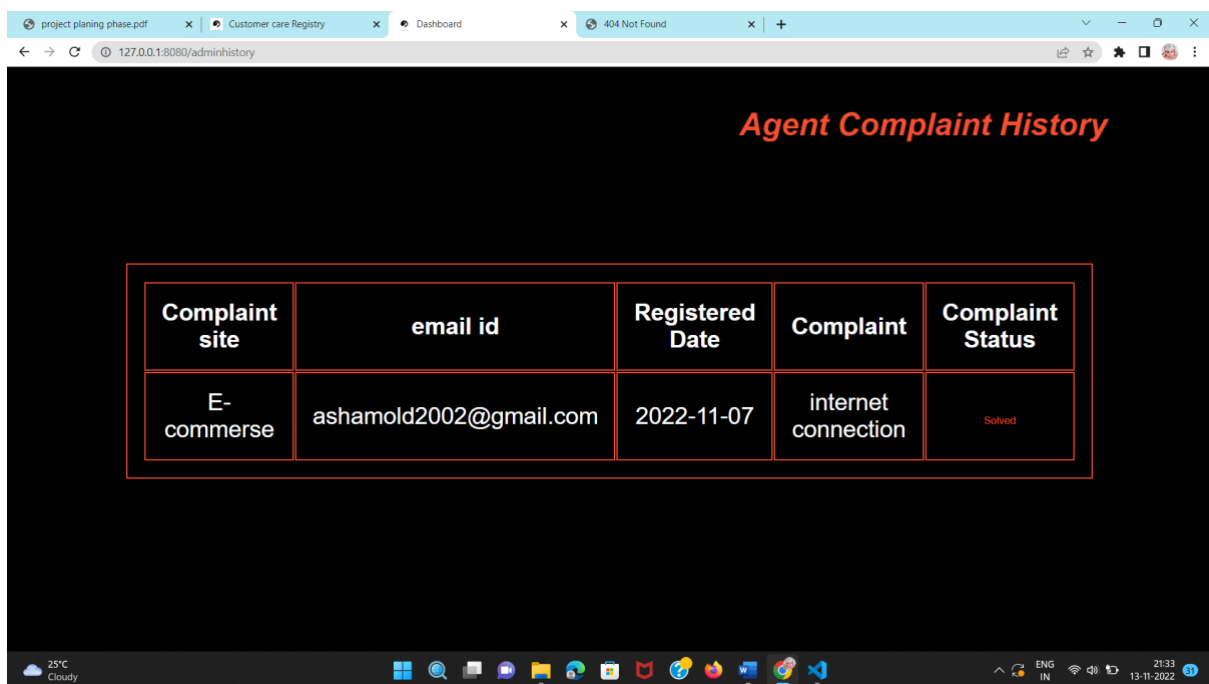


The screenshot shows a web browser window with the URL `127.0.0.1:8080/agenthistory`. The page title is "Complaint History". It displays a table with the following data:

| Complaint site | email id | Registered Date | Complaint | Complaint Status |
|----------------|------------------------|-----------------|---------------------|------------------|
| E-commerse | ashamold2002@gmail.com | 2022-11-07 | internet connection | Pending |

The browser's taskbar at the bottom shows the system time as 21:35 on 13-11-2022, with a temperature of 25°C and a cloudy weather forecast.

Agent history:



The screenshot shows a web browser window with the URL `127.0.0.1:8080/adminhistory`. The page title is "Agent Complaint History". It displays a table with the following data:

| Complaint site | email id | Registered Date | Complaint | Complaint Status |
|----------------|------------------------|-----------------|---------------------|------------------|
| E-commerse | ashamold2002@gmail.com | 2022-11-07 | internet connection | Solved |

The browser's taskbar at the bottom shows the system time as 21:33 on 13-11-2022, with a temperature of 25°C and a cloudy weather forecast.

