SPRINT-3[

TEAM ID	PNT2022TMID49560
PROJECT NAME	CUSTOMER CARE REGISTRY

CODE:

Userlodgecomplaint.html:

```
<!DOCTYPE html>
<html lang="en" dir="ltr">
  <head>
    <meta charset="utf-8">
    <title>Complaint registration form</title>
    <link rel="stylesheet" href="../static/bootstrap.min.css">
    <link rel="stylesheet" href="../static/addcomplaint.css">
    <link rel="shortcut icon" type="image/jpg" href="../static/img3.jpg">
    <link rel="stylesheet" href="https://cdnjs.cloudflare.com/ajax/libs/font-awesome/5.15.3/css/all.min.css"/>
  </head>
    <body>



        <div class="float-container">
          <div class="float-child1">


              <form class="signup-form" action="/addcomplaint" method="post">


                  <!-- form header -->
                  <div class="form-header">
                     <div class="form-header">
                        <h1>Register complaints</h1>
                      </div>
                  </div>
```

```
                <!-- form body -->
                <div class="form-body">
                    <div class="form-body">

                        <!-- Firstname and Lastname -->
                        <div class="horizontal-group">
                            <div class="form-group left">
                                <label for="firstname" class="label-title">Select Category</label>
                                <select name="selectcategory" required>
                                    <option  value="category"></option>
                                    <option  value="E-commerse">E-commerse</option>
                                    <option  value="general">General</option>
                                </select>
                            </div>
                            <div class="form-group right">
                                <label for="lastname" class="label-title">Date</label>
                                <input type="date" name="dt">
                            </div>
                        </div>
                        <!-- Email -->
<div class="form-group">
    <label for="email" class="label-title">Email*</label>
    <input type="email" id="email"name="email" class="form-input" placeholder="enter your email" required="required">
  </div>

  <!-- Password and confirm password -->
  <div class="horizontal-group">

    <div class="form-group left">
      <label for="password" class="label-title">Phone number*</label>
```

```
      <input  id="password" class="form-input" placeholder="enter your phone number" name="phone" required="required">
    </div>

    <div class="form-group right">
      <label for="confirm-password" class="label-title">additional *</label>
      <input  class="form-input" id="confirm-password" placeholder="enter your opinion" name="additional" required="required">
    </div>
    <!-- Gender and Hobbies -->
<div class="horizontal-group">

    <div class="form-group left">
        <label class="label-title">Status:</label>
        <div class="input-group">
            <label for="male">
                <input type="radio" name="status" value="male" id="male"> pending</label>
            <label for="female">
                <input type="radio" name="status" value="female" id="female">solved</label>
        </div>
    </div>



</div>
 <!-- Source of Income and Income Amount -->
 <div class="horizontal-group">

    <div class="form-group left" >
      <label class="label-title">State</label>
      <select class="form-input" name="state"id="level" >
        <option value="Tamil nadu">Tamil nadu</option>
        <option value="Kerala">Kerala</option>
```

```
        <option value="others">others</option>
      </select>
    </div>




  </div>
  <!-- Bio -->
<div class="form-group">
    <label for="choose-file" class="label-title">complaint</label>
    <textarea class="form-input"name="complaint" rows="4" cols="50"
style="height:auto"></textarea>
  </div>




  </div>
                </div>


                <!-- form footer -->
                <div class="form-footer">
                   <!-- form footer -->
<div class="form-footer">
    <span>* required</span>

    <button type="submit" onclick=display() class="btn">Create</button>
  </div>
                </div>


              </form>


            </div>
```

```
        </div>



    </div>


    <script type="module"
src="https://unpkg.com/ionicons@5.5.2/dist/ionicons/ionicons.esm.js"></script>
<script nomodule
src="https://unpkg.com/ionicons@5.5.2/dist/ionicons/ionicons.js"></script>
<!-- Script for range input label -->
<script>
   var rangeLabel = document.getElementById("range-label");
   var experience = document.getElementById("experience");
   function change() {
   rangeLabel.innerText = experience.value + "%pending";
   }
 </script>
<script>
 let navigation=document.querySelector('.navigation');
 let toggle=document.querySelector('.toggle');
 toggle.onclick=function(){
   navigation.classList.toggle('active')
 }
 function display(){
   alert("you successfully registered the complaints")
 }

</script>
```

```
    </body>
</html>
```

Comphistory.html:

```
<!DOCTYPE html>
<html lang="en" dir="ltr">
  <head>
    <meta charset="utf-8">
    <title>Dashboard</title>
    <link rel="stylesheet" href="../static/comphistory.css">
    <link rel="shortcut icon" type="image/jpg" href="../static/img3.jpg">
    <link rel="stylesheet" href="https://cdnjs.cloudflare.com/ajax/libs/font-awesome/5.15.3/css/all.min.css"/>
  </head>
    <body>


        <div class="navigation">
          <ul>
            <li>
              <a href="#">
                <span class="icon"><ion-icon name="home-outline"></ion-icon></span>
                <span class="title">Customer care Registry</span>
              </a>
            </li>
            <li>
              <a href="/profile">
                <span class="icon"><ion-icon name="person-circle-outline"></ion-icon></span>
                <span class="title">Profile</span>
              </a>
            </li>
            <li>
              <a href="/view">
                <span class="icon"><ion-icon name="layers-outline"></ion-icon></span>
```

```
            <span class="title">Complaint History</span>
          </a>
        </li>
        <li>
          <a href="/addcomplaint">
            <span class="icon"><ion-icon name="chatbox-ellipses-outline"></ion-
icon></span>
            <span class="title">Lodge Complaint</span>
          </a>
        </li>
        <li>
          <a href="/logout">
            <span class="icon"><ion-icon name="log-out-outline"></ion-icon>
            </span>
            <span class="title">Logout</span>
          </a>
        </li>
      </ul>
      <div class="toggle"></div>
    </div>
    <div class="float-container">
      <div class="float-child1">
        <div class="card">
          <div class="lines"></div>

          <div class="content">
            <div class="details">
              <h2>Pending Complaints<br><span>Asha mol</span></h2>
              <div class="data">
                <ul>
                  <h3><span>Internet issue</span></h3><br>
```

```
                    <h3><span>damaged product</span></h3><br>
                  </ul>


                </div>

              </div>


              </div>
            </div>
            <div class="card">
              <div class="lines"></div>

              <div class="content">
                <div class="details">
                  <h2>Solved Complaints<br><span>Asha mol</span></h2>
                  <div class="data">
                    <ul>
                      <li> <h3><span>Receive damage product in
amazon</span></h3><br>
                        <h3><span>Did not receive refund in flipcart</span></h3><br>

                      </ul>
                    </div>

                </div>


                </div>
              </div>
```

```
            </div>




            </div>


        <script type="module"
src="https://unpkg.com/ionicons@5.5.2/dist/ionicons/ionicons.esm.js"></script>
<script nomodule
src="https://unpkg.com/ionicons@5.5.2/dist/ionicons/ionicons.js"></script>
<script>
  let navigation=document.querySelector('.navigation');
  let toggle=document.querySelector('.toggle');
  toggle.onclick=function(){
    navigation.classList.toggle('active')
  }

</script>
    </body>
</html>
```

AgentComphistory.html:

```
<!DOCTYPE html>
  <html lang="en" dir="ltr">
    <head>
      <meta charset="utf-8">
      <title>Dashboard</title>
      <link rel="stylesheet" href="../static/history.css">
      <link rel="shortcut icon" type="image/jpg" href="../static/img3.jpg">
      <link rel="stylesheet" href="https://cdnjs.cloudflare.com/ajax/libs/font-
awesome/5.15.3/css/all.min.css"/>
    </head>
```

```
<body>

<marquee><h2 style="font-style:italic;font-size: 40px;color: #f64f32;margin-top:
50px;">Complaint History<br></h2></marquee>

<table class="table" style="margin-top:150px ;">
<tr class="table">
<th class="table">Complaint site</th>
<th class="table">email id</th>
<th class="table"> Registered Date</th>
<th class="table">Complaint</th>
<th class="table">Complaint Status</th>
</tr>
<tr class="table">
<td class="table">{{ row.2 }}</td>
<td class="table">{{ row.7 }}</td>
<td class="table">{{ row.3 }}</td>
<td class="table">{{ row.8 }}</td>
<td class="table"><button  style="color:#f64f32;"id="btn" onclick= "display()">
Pending</button></td>

</tr>
</table>

<script type="module"
src="https://unpkg.com/ionicons@5.5.2/dist/ionicons/ionicons.esm.js"></script>
```

```
  <script nomodule
src="https://unpkg.com/ionicons@5.5.2/dist/ionicons/ionicons.js"></script>
  <script>
    let navigation=document.querySelector('.navigation');
    let toggle=document.querySelector('.toggle');
    toggle.onclick=function(){
      navigation.classList.toggle('active')
    }
    function display(){
      document.getElementById("btn").innerHTML="solved";


    }


  </script>
      </body>
  </html>
```

Agenthistory.html:

```
<!DOCTYPE html>
  <html lang="en" dir="ltr">
    <head>
      <meta charset="utf-8">
      <title>Dashboard</title>
      <link rel="stylesheet" href="../static/history.css">
      <link rel="shortcut icon" type="image/jpg" href="../static/img3.jpg">
      <link rel="stylesheet" href="https://cdnjs.cloudflare.com/ajax/libs/font-
awesome/5.15.3/css/all.min.css"/>
    </head>
      <body>



        <marquee><h2 style="font-style:italic;font-size: 40px;color: #f64f32;margin-top:
50px;">Agent Complaint History<br></h2></marquee>
```

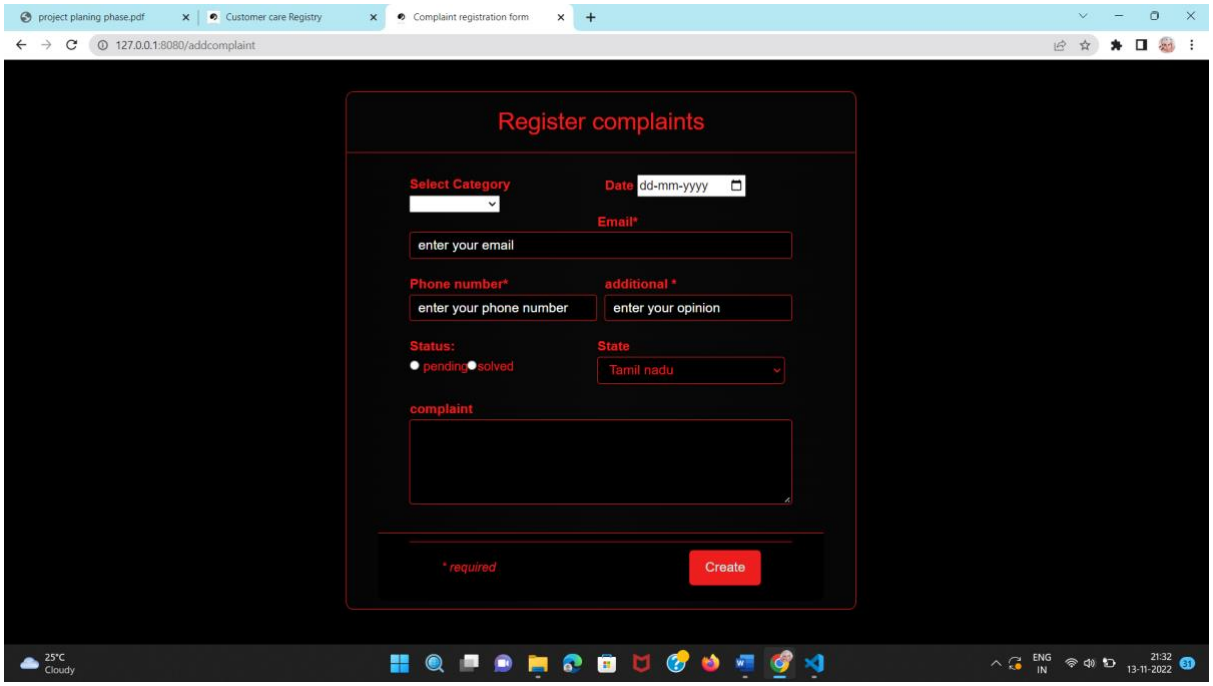
```
<table class="table" style="margin-top:150px ;">
 <tr class="table">
   <th class="table">Complaint site</th>
   <th class="table">email id</th>
   <th class="table"> Registered Date</th>
   <th class="table">Complaint</th>
   <th class="table">Complaint Status</th>
 </tr>
 <tr class="table">
   <td class="table">{{ row.2 }}</td>
   <td class="table">{{ row.7 }}</td>
   <td class="table">{{ row.3 }}</td>
   <td class="table">{{ row.8 }}</td>
   <td class="table"><button  style="color:#f64f32;"id="btn" onclick= "display()">
     Solved</button></td>

 </tr>
</table>
```

```
        <script type="module"
src="https://unpkg.com/ionicons@5.5.2/dist/ionicons/ionicons.esm.js"></script>
  <script nomodule
src="https://unpkg.com/ionicons@5.5.2/dist/ionicons/ionicons.js"></script>
  <script>
    let navigation=document.querySelector('.navigation');
    let toggle=document.querySelector('.toggle');
    toggle.onclick=function(){
```

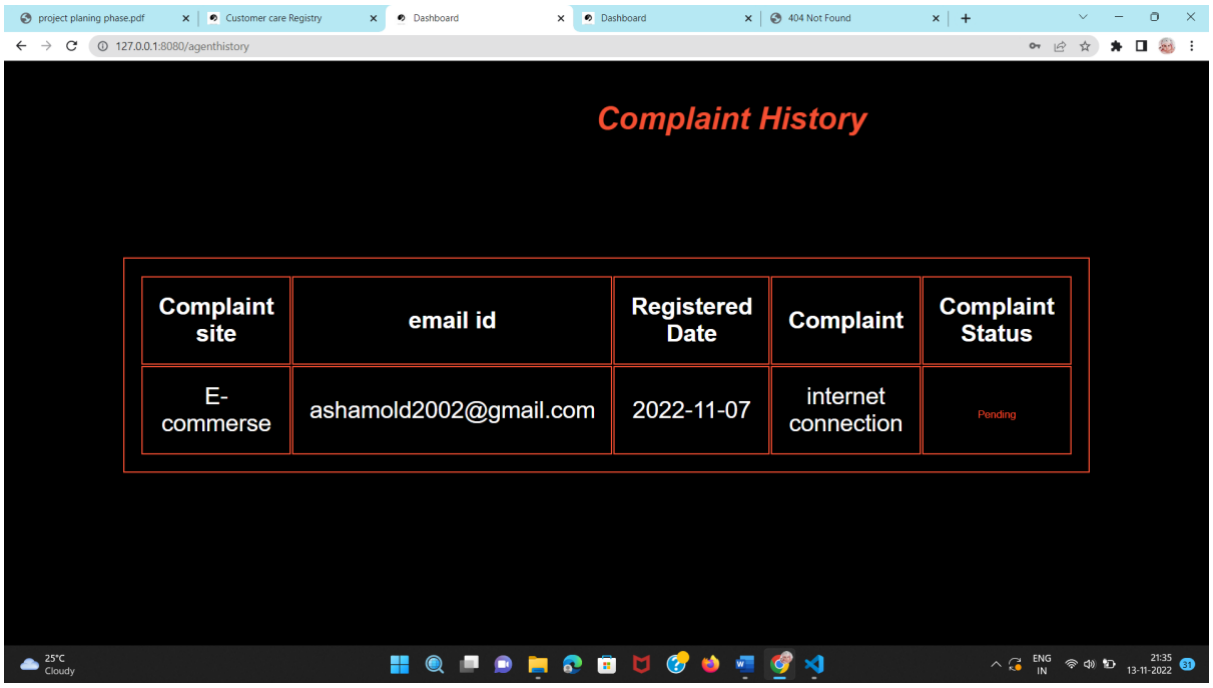
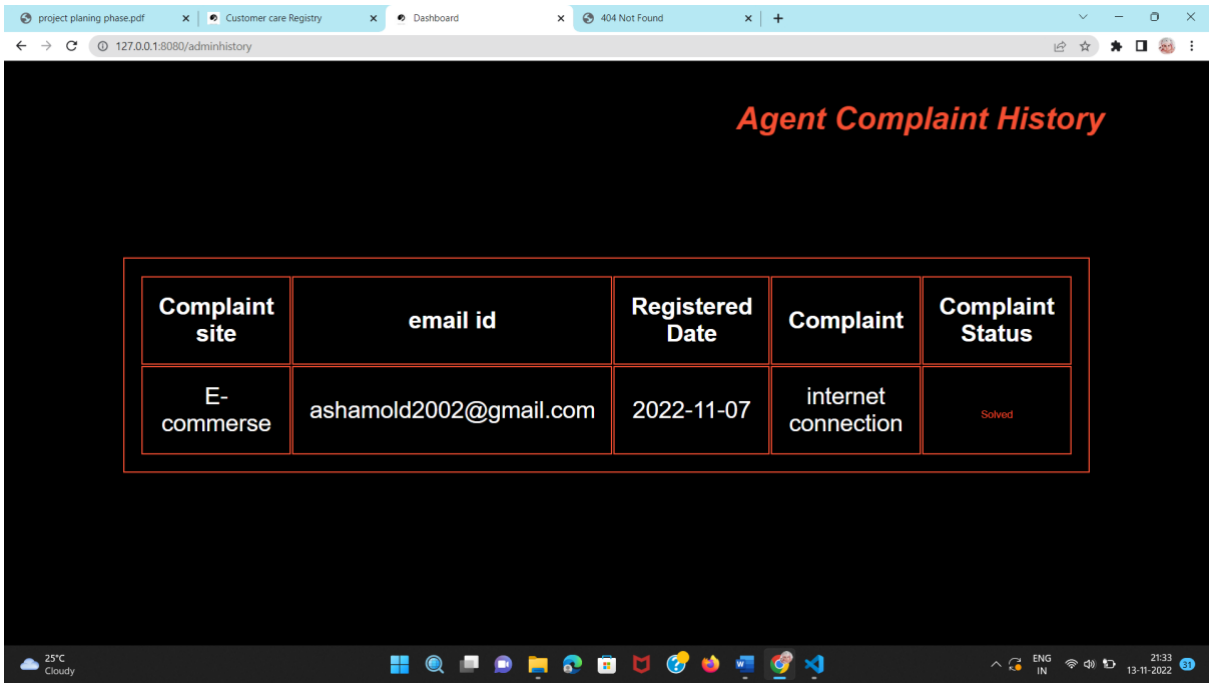
```
    navigation.classList.toggle('active')
  }
  function display(){
    document.getElementById("btn").innerHTML="solved";

  }

</script>
    </body>
</html>
```

Output:

User complaint register:



Admin history:



Agent history: