

PROJECT DESIGN PHASE – II

Customer /User journey Map

Date	18 October 2022
Team ID	PNT2022TMID10714
Project Name	Car Resale Value Prediction

SCENARIO	Entice	Enter	Engage	Exit	Extend
BROWSING, GETTING TO KNOW ABOUT THE RESALE VALUE OF THE CAR	How does someone initially become aware of this process?	What do people experience as they begin the process?	In the core moments in the process, what happens?	What do people typically experience as the process finishes?	What happens after the experience is over?
<div>Steps</div> <div>What does the person (or group) typically experience?</div>	<div>VISIT THE WEBSITE</div> <div>USER WILL BE ABLE TO VISIT THE WEBSITE OF THE WEBSITE</div> <div>PREVIEW THE WEBSITE</div> <div>USER WILL BE ABLE TO PREVIEW THE WEBSITE OF THE WEBSITE</div> <div>TRAVERSE HOME PAGE</div> <div>THIS PAGE ENTAILS THE USER TO NAVIGATE THROUGH THE HOME PAGE AND THE DETAILS OF THE CAR</div> <div>TRAVERSE THE PREDICTION PAGE</div> <div>THE USER WILL BE ABLE TO NAVIGATE THROUGH ALL THE PAGES OF THE SITE AT ANY BROWSER</div> <div>ENTER THE PREDICTION PAGE</div> <div>IN THE CAR, THE USER WILL BE ABLE TO ENTER THE PREDICTION PAGE</div> <div>PREDICTION</div> <div>ENTER THE PREDICTION PAGE</div> <div>OUTPUT</div> <div>ONCE THE PREDICTION IS DONE, THE USER WILL BE ABLE TO GET THE OUTPUT OF THE PREDICTION</div> <div>RESULT INTERFACE</div> <div>THE WEBSITE WILL DISPLAY THE RESULT OF THE PREDICTION</div> <div>CONTACT PAGE</div> <div>THE USER WILL BE ABLE TO CONTACT THE WEBSITE</div> <div>CUSTOMER REVIEW</div> <div>THE USER WILL BE ABLE TO REVIEW THE WEBSITE</div>	<div>THE USER WILL FIND THE WEBSITE WORKING AT ANY BROWSER.</div> <div>THE USER WILL FIND THE WEBSITE WORKING AT IOS, ANDROID MOBILE.</div> <div>THE USER WILL FIND THE HOME PAGE OF THE SITE AT ANY BROWSER IN THE WEBSITE.</div> <div>THE USER WILL BE ABLE TO NAVIGATE THROUGH ALL THE PAGES OF THE SITE AT ANY BROWSER.</div> <div>THE USER WILL BE ABLE TO FIND THE PREDICTION PAGE.</div> <div>THE USER WILL BE ABLE TO FIND THE RESULT PAGE.</div> <div>THE USER WILL BE ABLE TO FIND THE CUSTOMER SUPPORT PAGE AT THE END OF PREDICTION.</div> <div>THE USER WILL BE ABLE TO FIND THE REVIEW AT THE END OF THE WEBSITE.</div> <div>THE USER WILL BE ABLE TO FIND THE REVIEW AT THE END OF THE WEBSITE.</div>	<div>HELPS TO FIND THE WEBSITE</div> <div>HELPS TO FIND THE NEW WAY OF GETTING TO KNOW THE RESALE VALUE OF THE CAR</div> <div>HELPS TO FIND THE DETAILS OF THE WEBSITE</div> <div>HELPS TO FIND THE HOME PAGE</div> <div>HELPS TO FIND THE PREDICTION PAGE</div> <div>HELPS TO KNOW ABOUT THE PRICE OF THE RESALE VALUE OF THE CAR</div> <div>HELPS TO GET MORE DETAILS ABOUT THIS DOMAIN</div> <div>USER WILL FIND MORE DETAILS ABOUT THE WEBSITE AND THE WAY TO SELL THE CAR</div> <div>THE USER WILL BE ABLE TO FIND THE REVIEW REGARDING THE WEBSITE DETAILS</div> <div>REVIEWS OF THE USER WILL BE HELPFUL IN IMPROVING THE WEBSITE</div>	<div>WEBSITE LOOKS ATTRACTIVE AND VERY INFORMATIVE</div> <div>THE USER FINDS VERY INFORMATIVE DETAILS ABOUT THE WEBSITE</div> <div>THE USER WILL BE ABLE TO NAVIGATE THROUGH THE WEBSITE</div> <div>THE USER FINDS THE PREDICTION PAGE</div> <div>THE USER FINDS THE RESULT PAGE</div> <div>THE USER FINDS THE CUSTOMER SUPPORT PAGE</div> <div>THE USER FINDS THE REVIEW PAGE</div> <div>THE USER COULD GET SUPPORT FROM THE CONTACT PAGE</div> <div>THE USER COULD GET SUPPORT FROM THE CONTACT PAGE</div>	<div>[Description of a negative moment]</div> <div>[Idea]</div> <div>[Idea]</div>