CC

RC

# 1. CUSTOMER SEGMENT(S)

People who purchase products CS online and make payments through e-banking.

## 6. CUSTOMER CONSTRAINTS

Customer will face to detect phishing attacks at scale with constraints on accuracy and performance.

Customer must need a proper internet connection.

### 5. AVAILABLE SOLUTIONS

Users use anti-phishing protection and anti-spam software to protect themself when malicious messages slip through to their computer

AS

BE

**Explore AS, differentiate** 

## 2. JOBS-TO-BE-DONE / PROBLEMS

Web Phishing Detection:

We are solving the problem of phishing by automatically detecting the websites that steals the credentials of the user to stop it at the starting stage by detecting the websites using Machine Learning

## 9. PROBLEM ROOT CAUSE

J&P

Once they get into your profile, they can steal your personal data, which they can use for future scams as well.

# 7. BEHAVIOUR

Pop up message is shown to the customer which displays the website is a phishing website and instructs the customer to report and leave the site.

3. TRIGGERS  After knowing people losing their credentials through online browsing triggers the customer for solution.	TR	10. YOUR SOLUTION  We are collecting available data and analyze with thelp of machine learning and help the customer to warn them about the phishing website which in turn help them to be secured.	8. CHANNELS of BEHAVIOUR  Online:  Pop up message will be shown and the website w be detected as phishing website.	CH ill
4. EMOTIONS: BEFORE / AFTER  Before: Customer who access websites tends to loss their identity and their personal information  After: Now with the help of our product the customer can easily enhance the problem.	EM		Offline: Product is not available for offline usage.	